INDEX

```
democratic dialogue conference, 100,
action learning, 155–156, 161, 173, 175,
     177, 183, 220
                                                 104, 110, 113, 116, 220
                                            design for sustainability, 28, 221
bottom of the pyramid, 12, 41, 52
                                            development coalition, 34, 99-100, 104,
                                                 107–110, 113–114, 118–119,
capability development, 2, 35
                                                220-221, 229
catalytic change, 42
                                            developmental trajectories, 44
                                            diversity, 6, 13-14, 24-25, 27, 29-30, 34,
collaboration, 6, 9, 21–24, 28–30, 34, 43,
    62, 80, 84, 86–87, 90–92, 94, 113,
                                                 53, 55, 89, 94, 180, 198, 219, 221
    115–116, 118–119, 127–129, 131,
    133, 135, 137, 139–141, 143–152,
                                            emergent change, 100, 102-103, 105,
    160, 165, 175, 177, 181, 187–196,
                                                 115, 121, 220-221, 225-226
    199, 204, 207–208, 216, 218–222,
                                            environmental sustainability, 61, 75, 89,
    225, 229, 232, 240-241
                                                92, 148, 188–189, 221, 223
collaborative capability, 74
collaborative research, 2, 99, 105–106,
                                            health care Systems, 227
     108, 111, 113, 121, 233–234, 242
                                            human rights, 21-22, 34, 82-83, 87, 92,
complex adaptive systems, 3-4, 8-9, 34,
                                                218, 220-223, 229
    41–42, 58, 130, 132, 147, 219–220
complex collaborations, 225
                                            involvement, 23-24, 29-30, 41, 86,
complexity, 2, 7, 12, 17, 58, 62, 67, 83, 87,
                                                94–95, 116, 128, 131, 148, 151, 164,
     102–103, 111, 122, 128–132, 147,
                                                 171, 219, 224, 227
    149, 151–152, 158, 161, 168,
                                            institutionalization, 34, 65, 73–75,
    179–180, 189, 198, 201–202,
                                                 79–81, 92–94, 96, 148, 179, 220–221,
    206, 217, 220–221, 223, 227–228,
                                                229-230
    230, 232
complexity leadership, 128–129, 132,
                                            knowledge generation, 2, 217, 229
    180, 220, 228
corporate Social Responsibility, 19,
                                            leadership, 6, 23, 25, 27, 34, 41, 48, 56,
    41–42, 56, 84, 86, 140, 218, 220–221
                                                 58–59, 65, 75–76, 90, 94–95, 102,
culture, 26, 33, 44, 54–55, 67, 74, 77, 80,
                                                 117, 127–141, 143–152, 167, 172,
                                                 174-175, 177, 179-181, 192,
    93, 96, 132, 135, 143–144, 156–159,
    172, 174, 177–180, 220–221, 232
                                                 199-200, 218-221, 224, 227-229,
culture change, 156, 158, 172
                                                231, 239–241
```

244 INDEX

- learning, 2–3, 10–11, 13, 28, 30–35, 43, 74–75, 78–79, 91, 100–106, 112–116, 118–122, 128–132, 139, 144–145, 147–150, 155–157, 159–161, 170, 173–183, 200, 202, 210, 215–221, 225–235, 239–240, 242
- learning mechanisms, 2, 32–33, 100–101, 103–105, 115–116, 118–122, 215, 218, 220–221, 225, 228–229
- mission, 19–20, 25, 28, 30, 32, 34, 41, 48, 50–55, 60–64, 66, 69, 74, 78, 80, 92, 95, 127, 133, 138, 141–142, 147, 149–150, 152, 175, 220, 224, 226–227
- networks, 5, 26, 29, 31, 33, 87, 104–111, 113–117, 119–120, 130–131, 147, 149–150, 159, 166, 180–181, 183, 187–189, 191, 193, 195, 197, 199, 201, 203, 205, 207, 209, 211, 225–226, 228, 239
- NGO's, 6,13,15,21–23,25–26,35,47,50, 78,81,83–84,86,91,94–95,134, 146,187,196,200,212,219,222, 225,228,240
- organizational change, 155–157, 173, 180, 240, 242 organization design, 3, 28, 79, 194, 197, 240–242
- participation, 34, 65, 87, 99–101, 103–104, 107, 111–116, 118, 120–122, 139–140, 155–156, 175–176, 190–191, 220–221, 226–228, 231 philanthropy, 18–20, 68 process improvement, 85, 111, 121, 137 public housing, 34, 127–129, 133, 136, 139, 141, 145, 152, 218–219

- purpose, 3, 11, 13, 16–19, 30, 34, 48, 61, 64, 69, 73, 78, 80, 92, 104, 152, 155, 189–190, 193, 199–200, 210, 216, 222–226, 228, 234–235
- referent organizations, 188–189, 192–193, 208–209
- stakeholders, 3, 10, 12, 14, 16, 18–19, 21–22, 24, 29, 32, 34, 43, 48, 51, 56, 62–63, 68, 76–77, 79–80, 83–88, 90, 93, 95, 102, 104, 106, 108, 115–118, 120, 156, 159–161, 168, 175, 179–180, 182, 187–188, 192, 194, 196, 198–201, 203–208, 210–211, 219, 225–226, 232
- sustainability, 1–3, 5, 8–9, 11, 13, 15, 18–19, 21–35, 41–63, 65, 67–69, 73–83, 86, 88–89, 91–96, 99–103, 105–106, 108, 113–115, 117–120, 122, 127–131, 133–134, 137–139, 141–151, 155–161, 163–165, 167–183, 187–189, 191–193, 195–197, 199, 201, 203–207, 209, 211–212, 215–227, 229–230, 232–235, 241
- sustainable effectiveness, 1–3, 5, 7, 9, 11, 13, 15, 17, 19, 21, 23, 25, 27–31, 33, 35, 41, 73–75, 79, 92, 96, 99–100, 103, 108, 114–116, 119–122, 127, 129, 131, 133, 135, 137, 139, 141, 143, 145, 147, 149, 151, 155, 187, 215–219, 221, 223, 225–235
- supply chain, 10, 21–22, 28, 34, 52, 60, 63, 81–82, 84, 86–89, 91, 93, 95, 169, 174, 176–177, 218, 220–221 systems theory, 34, 104, 160, 176, 220
- transparency, 12, 21–22, 30, 75–78, 86, 91, 163–164, 172, 177–179

Index 245

transorganization development, 187–189, 193,205
triple bottom line, 1, 5, 25–26, 28–29, 31, 76, 101, 127–128, 139, 157, 171, 202, 206–207, 216–217, 222–223, 230, 232
transformation, 27, 31–34, 41, 45, 51, 53–54, 56, 58–60, 62, 65, 67–68, 87, 99–103, 105–108, 111, 119–122, 175, 182, 196, 198–200, 203, 209, 216, 218, 220, 228, 240–241

values, 16–17, 19, 22, 25–26, 28–31, 33, 44, 52, 54, 60–61, 69, 79, 87, 92–94, 103, 107, 114, 116–117, 150–151, 158, 194, 223, 227 vision, 32, 34, 41, 56, 60–61, 69, 102, 104, 108, 110, 112–113, 116–117, 119, 132, 140, 148–149, 157, 181, 183, 191, 196–197, 200, 204