## **Contributors**

- Numbers in parentheses indicate the pages on which the author's contributions begin.
- Jennifer Weil Arns (37), School of Library and Information Science, University of South Carolina, Columbia, SC, USA
- John Carlo Bertot (19), Information Policy & Access Center, College of Information Studies, University of Maryland, College Park, MD, USA
- Robert L. Bothmann (159), Library Services, Minnesota State University, Mankato, MN, USA
- Cynthia Churchwell (113), Knowledge and Library Services, Harvard Business School, Boston, MA, USA
- Kellian Clink (159), Library Services, Minnesota State University, Mankato, MN, USA
- Evelyn H. Daniel (37), School of Information and Library Science, University of North Carolina at Chapel Hill, Chapel Hill, NC, USA
- Elizabeth J. DeCoster (19), Information Policy & Access Center, College of Information Studies, University of Maryland, College Park, MD, USA
- Keith Michael Fiels (3), American Library Association, Chicago, IL, USA
- Lisa K. Hussey (59), Graduate School of Library and Information Science, Simmons College, Boston, MA, USA
- Paul T. Jaeger (19), Information Policy & Access Center, College of Information Studies, University of Maryland, College Park, MD, USA
- Lesley A. Langa (19), Information Policy & Access Center, College of Information Studies, University of Maryland, College Park, MD, USA
- Abigail J. McDermott (19), Information Policy & Access Center, College of Information Studies, University of Maryland, College Park, MD, USA
- Ari Muhonen (183), Library, Aalto University, Espoo, Finland

X Contributors

Lilia Murray (139), Libraries, Murray State University, Murray, KY, USA

- Ulla Nygrén (183), Library, University of Turku, Turku, Finland W. David Penniman (97), Consultant, Columbus, OH, USA
- Jennifer Rowley (207), Department of Information and Communications, Manchester Metropolitan University, Manchester, UK
- Jarmo Saarti (183), Library, University of Eastern Finland, Kuopio, Finland
- Kathryn Sigler (19), Information Policy & Access Center, College of Information Studies, University of Maryland, College Park, MD, USA
- Mallory Stark (113), Knowledge and Library Services, Harvard Business School, Boston, MA, USA
- Diane L. Velasquez (59), Independent Scholar, Westmont, IL, USA Debra Wallace (113), Knowledge and Library Services, Harvard Business School, Boston, MA, USA