Index

Absolute hospitality, 203	Community, 49–50
Academic mobility, 152	adaptation to flood risk, 54-55
Accountable Care Organizations	Community Relief Fund, 164–165
(ACOs), 272	Comparative design, 75–76
Active surveillance programs, 135	Computed tomography examination
Adaptation techniques, 48–49	room (CT examination
Adverse Drug Reaction (ADR), 255	room), 215
Amae relationships, 105	Computerized decision support
American Medical Association	systems (CDSSs), 256–257
(AMA), 274	Conditioned hospitality, 203
Annual Holidays Act, 219	Consumer price index (CPI), 87–88
Association of South-East Asian	Contain-Prevent-Protect model
Nations (ASEAN), 101–102	(CPP model), 220–225
Auschwitz Nazi concentration in	flattening curve, 223
Poland, 100	impact of public health measures,
Avalanche, 5	220–224
Axiological floods, 50	recovery path, 225
,	slowing and suppressing outbreak,
Balance of payments (BoP), 87–88	223–224
Blaming and heroes, 177	threat of COVID-19 on economy in
Business model, 155–156, 158–159	Finland, 224
	Content analysis, 178
Cambodian battlefields, 101	Corona Map, 239
Capital Expenditure boom cycle, 224	Coronavirus. See also Nipah virus
Case study design, 74–76	(NiV), 156, 213–214
characteristics, 77	maps, 238–239
Centers for Disease Control and	COVID-19, 1–3, 155–156, 169–170,
Prevention (CDC), 234	197–198, 232, 271–272
Centers for Medicare & Medicaid	case studies, 7
Services (CMS), 274	crisis management, 4, 234–244, 275
Central Disaster and Safety	early lessons, 215
Countermeasures	effects, 198–199
Headquarters (CDSCHQ),	and end of hospitality, 208-209
237	forecast in Finland, 217
Centre of Research on the	Global Business Week Program at
Epidemiology of Disaster	UDEM, 145–146
(CRED), 64, 73, 78	global pandemic, 146–149
Closed circuit television coverage	international mobility of academics,
(CCTV coverage), 14	149–150

pandemic, 144	Earthquake reconstruction and
threats to consumers in target	rehabilitation authority
economies, 162–163	(ERRA), 72
threats to restaurants in target	Earthquakes, 5, 72
economies, 161–162	2004 Earthquake in Haiti, 100
and tourism in Buenos Aires,	Eastern Caribbean Currency Union
205–208	(ECCU), 67–68
Crime Prevention Through	Ebola, 111–112
Environmental Design	Democratic Republic of the Congo
(CPTED), 10, 11	and, 120–125
Crisis, 171	Mali, Nigeria, and Senegal, 117-120
communication, 171	methodology, 112-114
management, 163-165, 234-244,	outbreak in West Africa, 115–117
253	Economic/economy, 216
Cross-sectional design, 75–76	disrupters, 99–100
Customer care, 163–164	implications of natural disasters,
	67–69
Dark tourism, 99-101, 103-104	recessions, 224
"Dealing with the Enemy Act",	Electronic healthcare, 255–256
101–102	Electronic Intensive Care Units
Defense, 12	(eICUs), 272
forces, 219	EM-DAT online database, 78
Delivery personnel, 164–165	Emergency measures, 216
Democracy, 236–237	Emergency Powers Act, 216
Democratic Republic of the Congo	Emergency Telehealth and Navigation
(DRC), 111–112	(ETHAN), 273–274
and Ebola Outbreaks, 120-123,	Emergency Telemedicine Consultation
123–125	System (ETCS), 273
Department of Business, Economic	Empowerment, 4, 253
Development and Tourism	End of hospitality, 208–209
(DBEDT), 105	Environmental impact assessment
Disaster(s). See also Natural disasters,	(EIA), 71
1, 99–100	Ethics of hospitality, 204–205
management, 1	Experimental design, 75–76
preparedness and prevention, 6-7	
readiness, 2	Fact-based content, 179
Disease, 111–112	Federal relief commission (FRC), 72
"Doi moi", 102	Feudalization, 3–4
Drought, 5	FFC, 70
	Financial
E-business, 3	crisis, 224
E-Commerce, 3	implication of natural disasters,
E-health, 256	64–67
Early recovery phase, 90	system, 256–257

Finland	COVID-19 threats to consumers in
COVID-19 forecast in, 217	target economies, 162–163
CPP model, 220–225	COVID-19 threats to restaurants in
current situation, 216-219	target economies, 161–162
emergency measures, 218-219	crisis management, 163-165
Emergency Powers Act, 216	learning outcomes, 156
impact to date in, 217	NYSE Share Prices, 160
impact to date worldwide, 217	online delivery industry, 157–158
literature review, 214–215	Guests, 202–203
Five-year development plans, 71	Gulf Cooperation Council (GCC),
Flood risk, 52	251–252
local knowledge and community	readiness for E-healthcare in,
adaptation to, 54–55	258–261
management, 48	robust E-healthcare system,
Flood(ing), 5, 62	256–258
defenses, 48	social media potential to over-
management, 48–50	coming healthcare crisis in,
prevention, 48	253–255
Food	technology as savior, 255-256
delivery, 156–158	
industry, 157–158	Hawaii-based study, 103-104
Framing in health communications,	Hawaii's Pearl Harbor, 104–105
176	Health, 116
Freshets, 52	crisis, 144–145
	Health belief model (HBM),
Gaze, 3–4	175–176
Global Business Week Program (GBW	Health Care professionals (HCPs), 175
Program), 146	Health Consumerism Index, 260–261
at UDEM, 145–146	Health information system (HIS), 256
Global capitalism, 204–205	Healthcare, 241
Globalization, 208	information system, 256–257
Gods Own Country, 134	professionals, 252
GOP, 70–72, 78, 90–91	Higher education institutions (HEIs),
Gorkha earthquake in Nepal (2015),	145
101, 105–106	Hiroshima Memorial Park in Japan,
Government 324 227	100
Government, 234–237 of GCC countries, 254	HISM, 255–256 Hobbesian society, 200–201
Government Decree, 216	Hospitality, 201–203
Gross domestic product (GDP), 67,	COVID-19 and end of, 208–209
102	Hostility, 203
GrubHub, 155–156, 158–161	Human-made disaster, 100
business model, 159	Hurricanes, 5
case, 156–157	Turricance, J
case, 130–137	

ICT Development Index (IDI), 238	Kerala Sasthra Sahithya Parishad
Indian Council of Medical Research	(KSSP), 136
(ICMR), 135	Khao Lak Tsunami Memorial in
Industrial hazards, 5-6	Phuket, Thailand, 100
Infodemic, 3, 176	Khyber Pakhtoon Khuwa (KPK), 62
Information and communication	Killer virus. See Nipah virus (NiV)
technology (ICT), 238	Korea, 233
Infrared (IR), 14	COVID-19 crisis management,
Infrastructure systems, 14	234–244
Innovative approaches, 237–240	government and leadership,
Institutional collectivism, 241–244	234–237
Instrumental floods, 50	healthcare, 241
Intensive care unit (ICU), 223	innovative approaches, 237–240
Inter-American Development Bank	institutional collectivism, 241–244
(IDB), 148	KCDC, 234
International Governmental	methodology, 233-234
Organizations (IGOs), 114	press freedom, 237
International Health Regulations	Korea Center for Disease Control
(IHR), 169–170	(KCDC), 234
International humanitarians, 63	
International mobility of academics,	Landscape elements, 12–14
149–150	Leadership, 234–237
International reporting of government	Less developed countries (LDCs),
communications, 182–184	61–63, 67
Internationalization at home (IaH),	Livestock rearing, 86
145, 146	Local communities, 50
Internationalization of higher	Local flood management knowledge,
education institutions, 144	49–50
Internet, 254	disregard, 55–56
Istanbul Sultanahmet Square, 15–16	interactive origin, 52–54
case study, 15–16	Local knowledge, 48–49
control list, 21–39	and community adaptation to flood
literature review, 12–14	risk, 54–55
methodology, 14-16	conceptual framework, 49–51
project selection criteria, 14	engagement into professional flood
research analysis, 16–20	management, 50–51
research methodology, 16	findings, 52–56
research questions, 16	method, 51–52
IT infrastructure, 237–238	Local residents, 54–55
W 10.12	Longitudinal design, 75–76
Keep-out zone, 12–13	N 61 M 252
Kerala Nipah Virus Outbreak (2018),	Maarefah Management, 252
134	Mali, Ebola outbreak in, 117–120

Management techniques of natural	financial impacts on infrastructure,
disasters, 69–72	78–83
Mask Map, 239	financial implication, 64–67
Mass shootings, 6	financial losses, 64
Mass tourism, 99	government response, 89–92
Mature trees, 14	impacts on livelihood, 86-87
Message-centered approach, 173–175	literature review, 63–73
Micro, small, and medium enterprises (MSMEs), 224	local and international humanitarian response, 92–94
Middle East respiratory syndrome	management techniques, 69–72
(MERS). See also Severe	market situation, 84-86
acute respiratory syndrome	objectives, 63
(SARS), 237–238	Pakistan government to earthquake,
MERS-CoV, 213–214	72–73
Ministry of Health (MOH), 179	research design, 74-76
Ministry of Health and Welfare	research justification, 73
(MOHW), 234, 241	research methodology and design,
Mobility, 3, 197–198, 202	73–78
Modeling, 222	research questions, 74
More developed countries (MDCs),	Nature hospitality, 201–205
61–62	Nazi concentration camps, 101
Mortality rate, 233	Nepal Earthquake, 105–106
Mounted Thermal Imaging System,	New Hampshire (NH), 161
273	New Public Governance (NPG), 112
	New Public Management (NPM), 112
Nation-state, 202–204	Nigeria, Ebola outbreak in, 117-120
National Database and Registration	Nipah virus (NiV), 3, 131
Authority (NADRA), 91	2019 outbreak, 137
National disaster management	impact, 132-133
authority (NDMA), 62, 72, 89–91	Kerala Nipah Virus Outbreak (2018), 134
National Emergency Operations	lessons from Kerala model, 138–139
Centre (NEOs), 90	measures to control Nipah virus
National Health Insurance Service	outbreak in Kerala, 134–137
(NHIS), 241	morbidity and mortality rates, 133
Natural disasters, 61–62, 100	need for global surveillance,
data analysis and findings, 78-94	139–140
data collection, 76–78	trail in World, 131–132
economic implications, 67–69	Nongovernmental organizations
financial and economic impacts,	(NGOs), 62–63, 78, 93, 114
87–89	
financial impacts on agriculture,	Oculacentrism, 205
crop, and livestock, 83–84	"One Health" concept, 138
	Ontological floods, 50

Organization of Economic	Robust E-healthcare system, 256–258
Cooperation and	Royal Institute of British Architects
Development (OECD), 241	(RIBA), 11
	Russian approach, 48
Pakistan government to earthquake,	Russian water management
72–73	regulations, 48
Pakistani Rupee (PKR), 84-86	rVSV-ZEBOV Ebola vaccine, 122-123
Pandemic(s), 6, 144–145, 214, 232–233	
Patient empowerment, 252–253	Scientific knowledge, 50-51
Patient health (p-health), 257–258	Screening algorithms, 273
Patient-centered model, 252–253	Secondary data, 78
Pearl Harbor, 104	Security of urban spaces, 10
Pearl Harbor War Memorial, 105	Self-quarantine protection apps,
Pearson correlation test, 261	238–239
Personalized health, 257–258	Senegal, Ebola outbreak in, 117–120
Phone apps, 238–239	Sensationalism in health
Policy recession, 224	communications, 176
Precautionary doctrine, 199–200	Seoul National University (SNU), 243
Precogs, 201	Services, 161
Preparedness communications,	Severe acute respiratory syndrome
172–173	(SARS), 237–238
Press freedom, 237	lessons from past with, 214-215
Private sector in disaster management,	SARS-CoV, 213–214
6	SARS-CoV-2, 169–170
Professional knowledge, 50–51	Site security, 13–14
Provider's reputation, 253–254	Social capital, 7
Pteropodidae, 132	Social distancing measures, 273
Pteropus genus, 132	Social media, 170–171, 255
Public health, 169–170	potential to overcoming healthcare
Public space, 10, 12	crisis in GCC, 253-255
Public trust, 244	social media–based empowerment, 253
Quantitative descriptive research, 258	technologies, 4, 274–275 websites, 254
Real recession, 224	Social survey design, 75–76
Reconstruction and rehabilitation	Soopikada in Kozhikode district, 134
phase, 90	-
Regulations, 277	Technology, 7, 274
Rescue and relief phase, 90	as savior, 255–256
Restaurant support, 164	Telehealth, 4, 271–272
Riots, 6	COVID-19 in context, 272–275
Risk, 171	future research directions, 276
communication, 171	Telehealth Resource Centers (TRCs),
perception, 172–173	274

Telemedicine, 271	COVID-19 in, 169-170
Terrorism, 6	factual, transparent, and timely
attacks, 10	communications, 179–181
"Thana" tourism, 100	few incidences of challenging
Thorny plants, 14	communications, 186–187
Titanic syndrome, 200–201	findings, 179–187
Tornados, 5	international reporting of
Tourism, 99, 106, 197–198	government
Hawaii's Pearl Harbor, 104-105	communications, 182–184
Nepal Earthquake, 105–106	literature review, 170–177
Vietnam, 101–104	methodology, 178-179
Tourist gaze, 198–199	models and frameworks for
COVID-19 and end of hospitality,	pandemic communication,
208–209	171–176
COVID-19 and tourism in Buenos	negative international views for
Aires, 205–208	economic actions, 184
nature hospitality, 201-205	operational definitions, 171-172
state of emergency, 199–201	tone and content, 181–182
Transparency, 180–181	tourism market in, 101-104
Tsunami, 5	unconfirmed communications,
	176–177
UN Sustainable Development Goals	Visa, 203–204
(SDGs), 144	Visiting scholars, 144–145
UN World Tourism Organizations	Volcanic eruptions, 5
(UNWTO), 99	_
Uncle Dam, 188–190	Wars, 6
Universidad de Monterrey in Mexico	Watan Cards, 91
(UDEM), 144–145	Wenchuan Earthquake Memorial
academic organizational structure,	Museum in China, 100
145	West Africa, Ebola outbreak in,
Business School, 146	115–117
Global Business Week Program at,	Westminster attack, 11-12
145–146	Wicked gaze, 198-199, 205
Urban Design and Security Plan for	Wildfires, 5
Washington DC, 14	Working Hours Act, 219
Urban security planning, 11	World Health Organization (WHO),
	115, 144–145, 179, 197–198
V-shaped, U-shaped, L-shaped	232
scenarios (V-U-L scenarios),	World Travel & Tourism Council,
225	99–100
Vietnam	