Index

Adelaide Plains Council, 95 2030 Agenda for Sustainable Development, 1 Allegoria Capital Ltd. (ACL), 82, 85 At-risk programme, 66-67 Bavarian State Prize for Equal **Opportunities**, 46 Bistro Blend, 39 Blocworx software, 32-33 Blühender Betrieb Award, 49 **BMW**, 17 Business model DINZLER Kaffeerösterei AG. 46 Hickinbotham Group, 100-102 IQUTECH, 32–33 Wolf Connection, 70–72 Carbon emissions, 85 Circular economy, 35-36 Climate-neutral roasting, 48 Coatine Company, 17 Coffee roasting, 39-40 Coffeeshop Award, 47 Coopers Beer, 18 Court Appointed Special Advocates (CASA), 58-59 COVID-19 pandemic, 2 social and economic impacts, 3 Cultural heritage, 64-65

Digitalisation, 88 DINZLER Direkt gehandelt, 48 DINZLER Kaffeerösterei AG, 6, 37, 39, 43, 52–53 business and greater good, 51–52 business model and SDG#11 sustainable cities and communities, 46

businesses, 40-43 challenges of working with SDG#11.51 coffee roasting, 39-40 key milestones, 42 networks and awards regarding SDG#11 sustainable cities and communities. 46-48 products and/or services, 38-39 regional uniqueness, 43-45 reporting and measurement, 50-51 SDG#11 sustainable cities and communities and, 43, 45, 48, 50 vision and mission. 38 Divine Intervention Entertainment, 85 DNK declaration, 50-51 Dual System, 44

E-commerce, 88 Emissions, 44-45 Empowerment, 57 Energy-efficient design, 100 Environmental, social and governance strategies (ESG strategies), 23 **Environmental Product Declaration** (EPD), 87 EU organic label, 48 European Federation of Financial Analysts Societies (EFFAS), 50 - 51Fairtrade, 48 Family business, 1-2, 11, 79-80 countries, 16-19 with structural or process lens

applied, 12

in twenty-first century, 11–15 world, 15-16 Family's trans-generational sustainability intentions, 1-2 'Flowering Business' Award, 49-50 German Council for Sustainable Development, 50–51 German Hotel Academy (GHA), 47 German Sustainability Code (GSC), 50-51 Global Reporting Initiative (GRI), 50 - 51Government enterprises, 4-5 Green Choice, 95 Gross domestic product (GDP), 15 Hickinbotham Group, 91–92, 95 business and greater good, 104-105 business model, 100-102 challenges of working, 103-104 products, 91-92 reporting and measurement, 102-103 SDG#11 sustainable cities and communities and, 95-96, 105 SDG#11 targets, 96-100 stakeholders, 102 vision and mission, 91 Hickinbotham Homes, 7 Hospitality HR Award, 47 Housing affordability crisis, 101–102 Housing Institute of Australia (HIA), 102 IQUTECH, 6, 23, 25-27 business and greater good, 35 business model and SDG#11 sustainable cities and communities. 32–33 challenges of working with SDG#11, 34 circular economy, 35-36

consumption, 36

origins, 28-29

ownership, 28 primary activities, 23–24 products and services, 24–25 reporting and measurement, 34 size, 29 structure, 29 sustainable cities and communities and, 29–32 vision and mission, 24 *'Kunstmühle'* in Rosenheim, 39–40

Land availability, 102 Leaders Club Germany, 46 Lochiel Park project, 94 Los Angeles (L. A.), 65–66

Medicine Wheel, 64 Merck Group, 17 Miesbach District Business Award, 46–47 Mood Properties, 85

ONEX, 85 Open spaces in cities, 65–67

Pacajaj REDD project, 42 Packaging, 44 Partner in Excess Screening (PIE Screening), 23 Pearl Rating System, 84 Playford Council, 94 Porsche, 17 Private enterprises, 4–5

Renmark Water Reclamation Plant, 94 Republic of Ireland, 16–17 Rescue, 57 Resiliency Program for Women Veterans, 67–68 Road and Transport Authority (RTA), 84 Rules of engagement (ROE), 68

Sacred Hoop (see Medicine Wheel) Sadara Capital, 85 Safe spaces in cities, 67-69 Screening and Testing Services (STS), 23 Shehada Brothers, 7, 79 aligning family business with SDG#11, 83-86 business and greater good, 87-88 challenges of working with SDG11, 87 future of family business, 88 motivation for starting business, 83 philosophy of family business, 80 products and/or services, 80-81 reporting and measurement, 86-87 Shirley Plantation, 17 Small and medium businesses (SMEs), 82-83 Solar power, 100-101 South Australian Government, 94 Stakeholders of Hickinbotham Group, 102 Start-up Revolution, 82-83 Sustainability, 79-80, 84-85 Sustainable City in Dubai, 86 Sustainable Development Goal number 11 (SDG#11), 3, 5, 29 challenges of working with, 34 sustainable cities and communities, 32 - 34targets, 3-4 Sustainable Development Goals (SDGs), 1 Compass, 86-87 key aspects of case study template, 8

methodological approach, 8-9 SDG#11. 3-5 Sustainable materials, 101 Trigono Developments, 79, 83, 85 United Arab Emirates (UAE), 79-80 Verified Carbon Standard (VCS), 42 Waste, 44 reduction, 101 Water conservation, 101 Water Efficiency Labelling and Standards scheme (WELS), 95 William Prym Holding Ltd., 17 Wolf Connection, 6-7, 55, 58, 63 business model, 70-72 founders and key people, 58-61 and inclusive, safe spaces for all, 55 organisational structure and description, size of organisation and key attributes of organisation, 61 - 63SDG#11 sustainable cities and communities and, 63, 69, 71 - 72services offered by, 58 vision and mission, 57 Wolf Therapy, 57 Women and Wolves Program, 68 Woodend Primary School, 94 Zildjian family, 17