

References

- Abdelrahman, O. H. (2016). Use of library technology and services by the visually impaired and the blind in the University of Khartoum, Sudan. *DESIDOC Journal of Library & Information Technology*, 36(3), 93–97. doi:[10.14429/djlit.36.2.9803](https://doi.org/10.14429/djlit.36.2.9803)
- Abrams, L. S., & Curran, L. (2010). Maternal identity negotiations among low-income women with symptoms of postpartum depression. *Qualitative Health Research*, 21(3), 373–385. doi:[10.1177/1049732310385123](https://doi.org/10.1177/1049732310385123)
- Adams, S. S. (2009). What games have to offer: Information behavior and meaning-making in virtual play spaces. *Library Trends*, 57(4), 676–693. doi:[10.1353/lib.0.0058](https://doi.org/10.1353/lib.0.0058)
- Adams, S. S., & Peirce, K. (2013). Is there a transgender canon? Information seeking and use in the transgender community. Paper presented at the Proceedings of the Annual Conference of CAIS/Actes du congrès annuel de l'ACSI, Victoria, BC, Canada.
- Adams, G. A., & Rau, B. L. (2011). Putting off tomorrow to do what you want today: Planning for retirement. *American Psychologist*, 66(3), 180–192. doi:[10.1037/a0022131](https://doi.org/10.1037/a0022131)
- Adimora, D. E., Akaneme, I. N., & Aye, E. N. (2018). Peer pressure and home environment as predictors of disruptive and risky sexual behaviours of secondary school adolescents. *African Health Sciences*, 18(2), 218–226. doi:[10.4314/ahs.v18i2.4](https://doi.org/10.4314/ahs.v18i2.4)
- Agosto, D. E., & Hughes-Hassell, S. (2006). Toward a model of the everyday life information needs of urban teenagers, part 1: Theoretical model. *Journal of the American Society for Information Science and Technology*, 57(10), 1394–1403. doi:[10.1002/asi.20451](https://doi.org/10.1002/asi.20451)
- Agrawal, S., Lakshminarayanan, S., & Kar, S. S. (2016). Doctor-shopping behavior among diabetic patients in urban Puducherry. *International Journal of Advanced Medical and Health Research*, 3(1), 20. doi:[10.4103/2350-0298.184676](https://doi.org/10.4103/2350-0298.184676)
- Ahmed, M. R., & Naveed, M. A. (2020). Information accessibility for visually impaired students. *Pakistan Journal of Information Management and Libraries*, 22, 16–36.
- Ajogwu, M. (2006). The role of Non-Governmental Organizations (NGOs) in providing library and information services to two disadvantaged groups in Nigeria. *Global Review of Library and Information Science*, 2, 78–89.
- Aldous, S., & Sereemongkonpol, P. (2015). *Ladyboys: The secret world of Thailand's third gender*. Dunboyne: Maverick House.
- Alexander, M., Bryce, D., & Murdy, S. (2016). Delivering the past, providing personalized ancestral tourism experiences. *Journal of Travel Research*, 56(4), 543–555. doi:[10.1177/0047287516643414](https://doi.org/10.1177/0047287516643414)
- Allard, D., & Caidi, N. (2018). Imagining Winnipeg: The translocal meaning making of Filipino migrants to Canada. *Journal of the Association for Information Science and Technology*, 69(10), 1193–1204. doi:[10.1002/asi.24038](https://doi.org/10.1002/asi.24038)
- Allen, B. (1997). Information needs: A person-in-situation approach. Paper presented at the Proceedings of an International Conference on Information Seeking in Context, Tampere, Finland.

194 References

- Allen, T. D., Eby, L. T., Chao, G. T., & Bauer, T. N. (2017). Taking stock of two relational aspects of organizational life: Tracing the history and shaping the future of socialization and mentoring research. *Journal of Applied Psychology*, 102(3), 324. doi:[10.1037/apl0000086](https://doi.org/10.1037/apl0000086)
- Almeida, H., Almeida, A. M. P., & Figueiredo-Braga, M. (2017). "Tell me more and help me to decide, doctor" – Information seeking attitudes and use of information resources in patients with depression. *European Psychiatry*, 41(S1), S146. doi:[10.1016/j.eurpsy.2017.01.1991](https://doi.org/10.1016/j.eurpsy.2017.01.1991)
- Alosaimi, F. D., AlAteeq, D. A., Bin Hussain, S. I., Alhenaki, R. S., Bin Salamah, A. A., & AlModiheh, N. A. (2019). Public awareness, beliefs, and attitudes toward bipolar disorder in Saudi Arabia. *Neuropsychiatric Disease and Treatment*, 15, 2809–2818. doi:[10.2147/NDT.S209037](https://doi.org/10.2147/NDT.S209037)
- Alsaigh, R., & Coyne, I. (2019). Mothers' experiences of caring for children receiving growth hormone treatment. *Journal of Pediatric Nursing*, 49, e63–e73. doi:[10.1016/j.pedn.2019.09.005](https://doi.org/10.1016/j.pedn.2019.09.005)
- Alzougool, B., Chang, S., & Gray, K. (2013). The nature and constitution of informal carers' information needs: What you don't know you need is as important as what you want to know. *Information Research*, 18(1).
- Alzougool, B., Chang, S., & Gray, K. (2015). A new scale to measure the state of an informal carer's information needs: Development and validation. *Journal of Consumer Health on the Internet*, 19(3–4), 200–218. doi:[10.1080/15398285.2015.1089396](https://doi.org/10.1080/15398285.2015.1089396)
- Anderson, T. D., & Fourie, I. (2014). Collaborative autoethnography as a way of seeing the experience of care giving as an information practice. Paper presented at the Proceedings of ISIC, the Information Behaviour Conference, Leeds, UK.
- Anderson, T. D., & Fourie, I. (2016). Falling together-a conceptual paper on the complexities of information interactions and research gaps in empathetic care for the dying. Paper presented at the Information Seeking in Context, Zadar.
- Anderson, I., Hebbani, A., & Vyas, D. (2020). Seeking a new normal: Refugee discourse on social media forums. Paper presented at the 32nd Australian conference on human-computer interaction, Sydney, NSW, Australia. doi:[10.1145/3441000.3441072](https://doi.org/10.1145/3441000.3441072)
- Anderson, K. M., Renner, L. M., & Bloom, T. S. (2014). Rural women's strategic responses to intimate partner violence. *Health Care for Women International*, 35(4), 423–441. doi:[10.1080/07399332.2013.815757](https://doi.org/10.1080/07399332.2013.815757)
- Andreu Vaillo, Y., Murgui Pérez, S., Martínez López, P., & Romero Retes, R. (2018). Mini-mental adjustment to cancer scale: Construct validation in Spanish breast cancer patients. *Journal of Psychosomatic Research*, 114, 38–44. doi:[10.1016/j.jpsychores.2018.09.004](https://doi.org/10.1016/j.jpsychores.2018.09.004)
- An, J., Na, Y., & Zhang, P. (2019). How do parents of children with ASD use information grounds to seek for ASD-related information? *Proceedings of the Association for Information Science and Technology*, 56(1), 10–20. doi:[10.1002/pra2.3](https://doi.org/10.1002/pra2.3)
- Antonacopoulou, E. P., & Güttel, W. H. (2010). Staff induction practices and organizational socialization: A review and extension of the debate. *Society and Business Review*, 5(1), 22–47. doi:[10.1108/17465681011017246](https://doi.org/10.1108/17465681011017246)
- Appiah-Danquah, R. (2015). *Africentric coping, adjustment and quality of life among breast cancer patients*. MPhil thesis, University of Ghana, Accra.

- Arden, M. A. (2010). Conflicting influences on UK mothers' decisions to introduce solid foods to their infants. *Maternal and Child Nutrition*, 6(2), 159–173. doi: [10.1111/j.1740-8709.2009.00194.x](https://doi.org/10.1111/j.1740-8709.2009.00194.x)
- Aref-Adib, G., O'Hanlon, P., Fullarton, K., Morant, N., Sommerlad, A., Johnson, S., & Osborn, D. (2016). A qualitative study of online mental health information seeking behaviour by those with psychosis. *BMC Psychiatry*, 16(1), 232. doi: [10.1186/s12888-016-0952-0](https://doi.org/10.1186/s12888-016-0952-0)
- Armstrong-Stassen, M. (1994). Coping with transition: A study of layoff survivors. *Journal of Organizational Behavior*, 15(7), 597–621. doi: [10.1002/job.4030150705](https://doi.org/10.1002/job.4030150705)
- Arnold, C., Williams, A., & Thomas, N. (2020). Engaging with a web-based psychosocial intervention for psychosis: Qualitative study of user experiences. *JMIR Mental Health*, 7(6), e16730. doi: [10.2196/16730](https://doi.org/10.2196/16730)
- Arora, N. K., Johnson, P., Gustafson, D. H., McTavish, F., Hawkins, R. P., & Pingree, S. (2002). Barriers to information access, perceived health competence, and psychosocial health outcomes: Test of a mediation model in a breast cancer sample. *Patient Education and Counseling*, 47(1), 37–46. doi: [10.1016/S0738-3991\(01\)00170-7](https://doi.org/10.1016/S0738-3991(01)00170-7)
- Ashforth, B. (2000). *Role transitions in organizational life: An identity-based perspective* (1st ed.). Oxfordshire: Routledge.
- Asplin, N., Wessel, H., Marions, L., & Öhman, S. G. (2013). Pregnant women's perspectives on decision-making when a fetal malformation is detected by ultrasound examination. *Sexual & Reproductive Healthcare*, 4(2), 79–84. doi: [10.1016/j.srhc.2013.02.001](https://doi.org/10.1016/j.srhc.2013.02.001)
- Astbury-Ward, E., Parry, O., & Carnwell, R. (2012). Stigma, abortion, and disclosure—Findings from a qualitative study. *The Journal of Sexual Medicine*, 9(12), 3137–3147. doi: [10.1111/j.1743-6109.2011.02604.x](https://doi.org/10.1111/j.1743-6109.2011.02604.x)
- Aune, I., & Möller, A. (2012). 'I want a choice, but I don't want to decide'—A qualitative study of pregnant women's experiences regarding early ultrasound risk assessment for chromosomal anomalies. *Midwifery*, 28(1), 14–23. doi: [10.1016/j.midw.2010.10.015](https://doi.org/10.1016/j.midw.2010.10.015)
- Ayers, J. W., Althouse, B. M., Allem, J.-P., Rosenquist, J. N., & Ford, D. E. (2013). Seasonality in seeking mental health information on google. *American Journal of Preventive Medicine*, 44(5), 520–525. doi: [10.1016/j.amepre.2013.01.012](https://doi.org/10.1016/j.amepre.2013.01.012)
- Azzopardi, L. (2011). The economics in interactive information retrieval. Paper presented at the Proceedings of the 34th International ACM SIGIR Conference on Research and Development in Information Retrieval, Beijing, China.
- Babrow, A. S. (1995). Communication and problematic integration: Milan Kundera's "lost letters" in the book of laughter and forgetting. *Communication Monographs*, 62(4), 283–300. doi: [10.1080/03637759509376364](https://doi.org/10.1080/03637759509376364)
- Baden, A. L., & O'Leary Wiley, M. (2007). Counseling adopted persons in adulthood: Integrating practice and research. *The Counseling Psychologist*, 35(6), 868–901. doi: [10.1177/0011000006291409](https://doi.org/10.1177/0011000006291409)
- Baker, L. M. (2004). Information needs at the end of life: A content analysis of one person's story. *Journal of the Medical Library Association*, 92(1), 78.
- Baker, L. M., Dalla, R. L., & Williamson, C. (2010). Exiting prostitution: An integrated model. *Violence Against Women*, 16(5), 579–600. doi: [10.1177/1077801210367643](https://doi.org/10.1177/1077801210367643)

196 References

- Baldacchino, D., & Draper, P. (2001). Spiritual coping strategies: A review of the nursing research literature. *Journal of Advanced Nursing*, 34(6), 833–841. doi: [10.1046/j.1365-2648.2001.01814.x](https://doi.org/10.1046/j.1365-2648.2001.01814.x)
- Bamber, M., Allen-Collinson, J., & McCormack, J. (2017). Occupational limbo, transitional liminality and permanent liminality: New conceptual distinctions. *Human Relations*, 70(12), 1514–1537. doi: [10.1177/0018726717706535](https://doi.org/10.1177/0018726717706535)
- Bamberger, P. (2009). Employee help-seeking: Antecedents, consequences and new insights for future research. In J. M. Joseph & L. Hui (Eds.). *Research in personnel and human resources management* (Vol. 28, pp. 49–98). Bingley: Emerald Group Publishing Limited.
- Barbour, J. B., Rintamaki, L. S., Ramsey, J. A., & Brashers, D. E. (2012). Avoiding health information. *Journal of Health Communication*, 17(2), 212–229. doi: [10.1080/10810730.2011.585691](https://doi.org/10.1080/10810730.2011.585691)
- Barnett-Page, E., & Thomas, J. (2009). Methods for the synthesis of qualitative research: A critical review. *BMC Medical Research Methodology*, 9(1), 59. doi: [10.1186/1471-2288-9-59](https://doi.org/10.1186/1471-2288-9-59)
- Barney, L. J., Griffiths, K. M., Jorm, A. F., & Christensen, H. (2006). Stigma about depression and its impact on help-seeking intentions. *Australian and New Zealand Journal of Psychiatry*, 40(1), 51–54. doi: [10.1080/j.1440-1614.2006.01741.x](https://doi.org/10.1080/j.1440-1614.2006.01741.x)
- Barrada, J. R., Ruiz-Gómez, P., Correa, A. B., & Castro, Á. (2019). Not all online sexual activities are the same. *Frontiers in Psychology*, 10, 339. doi: [10.3389/fpsyg.2019.00339](https://doi.org/10.3389/fpsyg.2019.00339)
- Bates, M. J. (1989). The design of browsing and berrypicking techniques for the online search interface. *Online Review*, 13(5), 407–424. doi: [10.1108/eb024320](https://doi.org/10.1108/eb024320)
- Bauer, T. N., Bodner, T., Erdogan, B., Truxillo, D. M., & Tucker, J. S. (2007). Newcomer adjustment during organizational socialization: A meta-analytic review of antecedents, outcomes, and methods. *Journal of Applied Psychology*, 92(3), 707–721. doi: [10.1037/0021-9010.92.3.707](https://doi.org/10.1037/0021-9010.92.3.707)
- Bauermeister, J. A., Leslie-Santana, M., Johns, M. M., Pingel, E., & Eisenberg, A. (2011). Mr. Right and Mr. Right Now: Romantic and casual partner-seeking online among young men who have sex with men. *AIDS and Behavior*, 15(2), 261–272. doi: [10.1007/s10461-010-9834-5](https://doi.org/10.1007/s10461-010-9834-5)
- Bauer, T. N., Perrot, S., Liden, R. C., & Erdogan, B. (2019). Understanding the consequences of newcomer proactive behaviors: The moderating contextual role of servant leadership. *Journal of Vocational Behavior*, 112, 356–368. doi: [10.1016/j.jvb.2019.05.001](https://doi.org/10.1016/j.jvb.2019.05.001)
- Baumann, E., Czerwinski, F., & Reifegerste, D. (2017). Gender-specific determinants and patterns of online health information seeking: Results from a representative German health survey. *Journal of Medical Internet Research*, 19(4), e92.
- Baumeister, R. F. (2011). Self and identity: A brief overview of what they are, what they do, and how they work. *Annals of the New York Academy of Sciences*, 1234, 48–55. doi: [10.1111/j.1749-6632.2011.06224.x](https://doi.org/10.1111/j.1749-6632.2011.06224.x)
- Baumeister, R. F., Bratslavsky, E., Finkenauer, C., & Vohs, K. D. (2001). Bad is stronger than good. *Review of General Psychology*, 5(4), 323–370. doi: [10.1037/1089-2680.5.4.323](https://doi.org/10.1037/1089-2680.5.4.323)
- Baumeister, R. F., & Leary, M. R. (1995). The need to belong: Desire for interpersonal attachments as a fundamental human motivation. *Psychological Bulletin*, 117(3), 497–529.

- Bawden, D., & Robinson, L. (2009). The dark side of information: Overload, anxiety and other paradoxes and pathologies. *Journal of Information Science*, 35(2), 180–191. doi:[10.1177/0165551508095781](https://doi.org/10.1177/0165551508095781)
- Baxter, L. A., & Wilmot, W. W. (1984). Secret tests. *Human Communication Research*, 11(2), 171–201. doi:[10.1111/j.1468-2958.1984.tb00044.x](https://doi.org/10.1111/j.1468-2958.1984.tb00044.x)
- Bay-Cheng, L. Y. (2003). The trouble of teen sex: The construction of adolescent sexuality through school-based sexuality education. *Sex Education: Sexuality, Society and Learning*, 3(1), 61–74. doi:[10.1080/1468181032000052162](https://doi.org/10.1080/1468181032000052162)
- Becker, K., & Bish, A. (2021). A framework for understanding the role of unlearning in onboarding. *Human Resource Management Review*, 31(1), 100730. doi:[10.1016/j.hrmr.2019.100730](https://doi.org/10.1016/j.hrmr.2019.100730)
- Beiriger, A., & Jackson, R. M. (2007). An assessment of the information needs of transgender communities in Portland, Oregon. *Public Library Quarterly*, 26(1–2), 45–60. doi:[10.1300/J118v26n01_03](https://doi.org/10.1300/J118v26n01_03)
- Belkin, N. J., Oddy, R. N., & Brooks, H. M. (1982). ASK for information retrieval: Part I. Background and theory. *Journal of Documentation*, 38(2), 61–71. doi:[10.1108/eb026722](https://doi.org/10.1108/eb026722)
- Berger, C. R. (2005). Interpersonal communication: Theoretical perspectives, future prospects. *Journal of Communication*, 55(3), 415–447.
- Berget, G., & MacFarlane, A. (2020). What is known about the impact of impairments on information seeking and searching? *Journal of the Association for Information Science and Technology*, 71(5), 596–611. doi:[10.1002/asi.24256](https://doi.org/10.1002/asi.24256)
- Berglas, N. F., Gould, H., Turok, D. K., Sanders, J. N., Perrucci, A. C., & Roberts, S. C. (2017). State-mandated (mis) information and women's endorsement of common abortion myths. *Women's Health Issues*, 27(2), 129–135. doi:[10.1016/j.whi.2016.12.014](https://doi.org/10.1016/j.whi.2016.12.014)
- Bergseth, K. J., Jens, K. R., Bergeron-Vigesaa, L., & McDonald, T. D. (2011). Assessing the needs of women recently released from prison. *Women & Criminal Justice*, 21(2), 100–122. doi:[10.1080/08974454.2011.558799](https://doi.org/10.1080/08974454.2011.558799)
- Berkule-Silberman, S. B., Dreyer, B. P., Huberman, H. S., Klass, P. E., & Mendelsohn, A. L. (2010). Sources of parenting information in low SES mothers. *Clinical Pediatrics*, 49(6), 560–568. doi:[10.1177/0009922809351092](https://doi.org/10.1177/0009922809351092)
- Bernard, R., Sabariego, C., & Cieza, A. (2016). Barriers and facilitation measures related to people with mental disorders when using the web: A systematic review. *Journal of Medical Internet Research*, 18(6), e157. doi:[10.2196/jmir.5442](https://doi.org/10.2196/jmir.5442)
- Beverley, C. A., Bath, P. A., & Barber, R. (2011). Health and social care information for visually-impaired people. *ASLIB Proceedings*, 63(2/3), 256–274. doi:[10.1108/0001253111135691](https://doi.org/10.1108/0001253111135691)
- Blaauw, E., Arensman, E., Kraaij, V., Winkel, F., & Bout, R. (2002). Traumatic life events and suicide risk among jail inmates: The influence of types of events, time period and significant others. *Journal of Traumatic Stress*, 15(1), 9–16. doi:[10.1023/A:1014323009493](https://doi.org/10.1023/A:1014323009493)
- Blaising, A., Kotturi, Y., & Kulkarni, C. (2019). Navigating uncertainty in the future of work: Information-seeking and critical events among online freelancers. Paper presented at the 2019 CHI Conference on Human Factors in Computing Systems, Glasgow, Scotland.

- Bliesener, T., & Lösel, F. (2001). Social information processing in bullies, victims, and competent adolescents. In L. Bagnoli & G. B. Traverso (Eds.), *Psychology and law in a changing world* (pp. 65–85). London: Routledge.
- Boelen, P. A., Van Den Hout, M. A., & Van Den Bout, J. (2006). A cognitive-behavioral conceptualization of complicated grief. *Clinical Psychology: Science and Practice*, 13(2), 109–128.
- Bolding, G., Davis, M., Hart, G., Sherr, L., & Elford, J. (2007). Where young MSM meet their first sexual partner: The role of the Internet. *AIDS and Behavior*, 11(4), 522–526. doi:[10.1007/s10461-007-9224-9](https://doi.org/10.1007/s10461-007-9224-9)
- Bond, R. M., Fariss, C. J., Jones, J. J., Kramer, A. D. I., Marlow, C., Settle, J. E., & Fowler, J. H. (2012). A 61-million-person experiment in social influence and political mobilization. *Nature*, 489(7415), 295–298. doi:[10.1038/nature11421](https://doi.org/10.1038/nature11421)
- Bond, B. J., Hefner, V., & Drogos, K. L. (2009). Information-seeking practices during the sexual development of lesbian, gay, and bisexual individuals: The influence and effects of coming out in a mediated environment. *Sexuality & Culture*, 13(1), 32–50. doi:[10.1007/s12119-008-9041-y](https://doi.org/10.1007/s12119-008-9041-y)
- Boss, P. (1999). *Ambiguous loss: Learning to live with unresolved grief*. Cambridge, MA: Harvard University Press.
- Bouche, G., & Migeot, V. (2008). Parental use of the Internet to seek health information and primary care utilisation for their child: A cross-sectional study. *BMC Public Health*, 8(1), 300.
- Boucher, E. M., & Jacobson, J. A. (2012). Causal uncertainty during initial interactions. *European Journal of Social Psychology*, 42(5), 652–663. doi:[10.1002/ejsp.1876](https://doi.org/10.1002/ejsp.1876)
- Bowe, C. (2011). Recent trends in UK prison libraries. *Library Trends*, 59(3), 427–445.
- Bradac, J. J. (2001). Theory comparison: Uncertainty reduction, problematic integration, uncertainty management, and other curious constructs. *Journal of Communication*, 51(3), 456–476. doi:[10.1111/j.1460-2466.2001.tb02891.x](https://doi.org/10.1111/j.1460-2466.2001.tb02891.x)
- Bradley, R., & Drechsler, M. (2014). Types of uncertainty. *Erkenntnis*, 79(6), 1225–1248. doi:[10.1007/s10670-013-9518-4](https://doi.org/10.1007/s10670-013-9518-4)
- Bradshaw, M., Ellison, C. G., Fang, Q., & Mueller, C. (2014). Listening to religious music and mental health in later life. *The Gerontologist*, 55(6), 961–971. doi:[10.1093/geront/gnu020](https://doi.org/10.1093/geront/gnu020)
- Brashers, D. E. (2001). Communication and uncertainty management. *Journal of Communication*, 51(3), 477–497. doi:[10.1111/j.1460-2466.2001.tb02892.x](https://doi.org/10.1111/j.1460-2466.2001.tb02892.x)
- Brashers, D. E. (2007). A theory of communication and uncertainty management. In B. B. Whaley & W. Samter (Eds.), *Explaining communication: Contemporary theories and exemplars* (pp. 201–218). Mahwah, NJ: Lawrence Erlbaum Associates Publishers.
- Brashers, D. E., Goldsmith, D. J., & Hsieh, E. (2002). Information seeking and avoiding in health contexts. *Human Communication Research*, 28(2), 258–271. doi:[10.1111/j.1468-2958.2002.tb00807.x](https://doi.org/10.1111/j.1468-2958.2002.tb00807.x)
- Brashers, D. E., Hsieh, E., Neidig, J. L., & Reynolds, N. R. (2006). Managing uncertainty about illness: Health care providers as credible authorities. In R. M. D. Dailey & B. A. Le Poire (Eds.), *Applied interpersonal communication matters: Family, health, & community relations* (pp. 219–240). New York, NY: Peter Lang.

- Brashers, D. E., Neidig, J. L., Cardillo, L. W., Dobbs, L. K., Russell, J. A., & Haas, S. (1999). 'In an important way, I did die': Uncertainty and revival in persons living with HIV or AIDS. *AIDS Care, 11*(2), 201–219. doi:[10.1080/09540129948090](https://doi.org/10.1080/09540129948090)
- Brashers, D. E., Neidig, J. L., & Goldsmith, D. J. (2004). Social support and the management of uncertainty for people living with HIV or AIDS. *Health Communication, 16*(3), 305–331. doi:[10.1207/S15327027HC1603_3](https://doi.org/10.1207/S15327027HC1603_3)
- Brashers, D. E., Neidig, J. L., Haas, S. M., Dobbs, L. K., Cardillo, L. W., & Russell, J. A. (2000). Communication in the management of uncertainty: The case of persons living with HIV or AIDS. *Communication Monographs, 67*(1), 63–84. doi:[10.1080/03637750009376495](https://doi.org/10.1080/03637750009376495)
- Brashers, D. E., Neidig, J. L., Reynolds, N. R., & Haas, S. M. (1998). Uncertainty in illness across the HIV/AIDS trajectory. *Journal of the Association of Nurses in AIDS Care, 9*(1), 66–77. doi:[10.1016/S1055-3290\(98\)80078-2](https://doi.org/10.1016/S1055-3290(98)80078-2)
- Brashers, D. E., Neidig, J. L., Russell, J. A., Cardillo, L. W., Haas, S. M., Dobbs, L. K., ... Nemeth, S. (2003). The medical, personal, and social causes of uncertainty in HIV illness. *Issues in Mental Health Nursing, 24*(5), 497–522. doi:[10.1080/01612840305292](https://doi.org/10.1080/01612840305292)
- Brendlinger, N., Dervin, B., & Foreman-Wernet, L. (1999). When respondents are theorists: An exemplar study in the HIV/AIDS context of the use of sense-making as an approach to public communication campaign audience research. *Electronic Journal of Communication, 9*(2), 3.
- Bridge, S. (2010). *No place on the shelves? Are Northern Ireland's school libraries addressing the information needs of their lesbian, gay, bisexual and transgendered students?* MSc thesis, Aberystwyth University, Aberystwyth.
- Brinkley-Rubinstein, L. (2013). Incarceration as a catalyst for worsening health. *Health & Justice, 1*(1), 3. doi:[10.1186/2194-7899-1-3](https://doi.org/10.1186/2194-7899-1-3)
- Brinkley-Rubinstein, L. (2015). Understanding the effects of multiple stigmas among formerly incarcerated HIV-positive African American men. *AIDS Education and Prevention, 27*(2), 167–179. doi:[10.1521/aeap.2015.27.2.167](https://doi.org/10.1521/aeap.2015.27.2.167)
- Britz, J. J. (2004). To know or not to know: A moral reflection on information poverty. *Journal of Information Science, 30*(3), 192–204. doi:[10.1177/0165551504044666](https://doi.org/10.1177/0165551504044666)
- Broadley, A. (2015). *The provision of lesbian fiction in public libraries in Scotland.* MSc thesis, University of Strathclyde, Glasgow.
- Brody, N., LeFebvre, L., & Blackburn, K. (2020). Holding on and letting go: Memory, nostalgia, and effects of virtual possession management practices on post-breakup adjustment. *Journal of Social and Personal Relationships, 37*(7), 2229–2249. doi:[10.1177/0265407520921460](https://doi.org/10.1177/0265407520921460)
- Brodzinsky, D. (2006). Family structural openness and communication openness as predictors in the adjustment of adopted children. *Adoption Quarterly, 9*(4), 1–18. doi:[10.1300/J145v09n04_01](https://doi.org/10.1300/J145v09n04_01)
- Brodzinsky, D. M., Singer, L. M., & Braff, A. M. (1984). Children's understanding of adoption. *Child Development, 55*, 869–878.
- Bronstein, J. (2014). Is this OCD? Exploring conditions of information poverty in online support groups dealing with obsessive compulsive disorder. Paper presented at the ISIC, the Information Behaviour Conference, Leeds, UK.
- Bronstein, J. (2019). Reframing integration: Information marginalization and information resistance among migrant workers. *Journal of Documentation, 76*(1), 27–48. doi:[10.1108/JD-06-2019-0108](https://doi.org/10.1108/JD-06-2019-0108)

- Bronstein, J., & Knoll, M. (2015). Blogging motivations of women suffering from infertility. *Information Research*, 20(1).
- Brown, G. W., & Harris, T. (Eds.). (1978). *Social origins of depression: A study of psychiatric disorder in women*. London: Tavistock Press.
- Brown, A., & Rowan, H. (2016). Maternal and infant factors associated with reasons for introducing solid foods. *Maternal and Child Nutrition*, 12(3), 500–515. doi:[10.1111/mcn.12166](https://doi.org/10.1111/mcn.12166)
- Brown, L. K., & Veinot, T. C. (2021). Discrimination in healthcare and LGBTQ+ information and care-seeking behaviors. *Proceedings of the Association for Information Science and Technology*, 58(1), 405–409. doi:[10.1002/pra2.468](https://doi.org/10.1002/pra2.468)
- Bruce, C., Partridge, H., Davis, K., Hughes, H., & Stoodley, I. (2014). *Information experience: Approaches to theory and practice*. Bingley: Emerald Group Publishing.
- Bruner, J. (1991). Self-making and world-making. *Journal of Aesthetic Education*, 25(1), 67–78. doi:[10.2307/3333092](https://doi.org/10.2307/3333092)
- Brush, B. L., Gultekin, L. E., Dowdell, E. B., Saint Arnault, D. M., & Satterfield, K. (2018). Understanding trauma normativeness, normalization, and help seeking in homeless mothers. *Violence Against Women*, 24(13), 1523–1539. doi:[10.1177/1077801217738583](https://doi.org/10.1177/1077801217738583)
- Bryant-Davis, T. (2005). Coping strategies of African American adult survivors of childhood violence. *Professional Psychology: Research and Practice*, 36(4), 409–414.
- Buchanan, S., Jardine, C., & Ruthven, I. (2019). Information behaviors in disadvantaged and dependent circumstances and the role of information intermediaries. *Journal of the Association for Information Science and Technology*, 70(2), 117–129. doi:[10.1002/asi.24110](https://doi.org/10.1002/asi.24110)
- Buchanan, S., & Nicol, E. (2019). Developing health information literacy in disengaged at-risk populations: Insights to inform interventions. *Journal of Documentation*, 75(1), 172–189. doi:[10.1108/JD-06-2018-0086](https://doi.org/10.1108/JD-06-2018-0086)
- Buchanan, S., & Tuckerman, L. (2016). The information behaviours of disadvantaged and disengaged adolescents. *Journal of Documentation*, 72(3), 527–548. doi:[10.1108/JD-05-2015-0060](https://doi.org/10.1108/JD-05-2015-0060)
- Buckelew, S. M., Pierrie, H., & Chabra, A. (2006). What fathers need: A countywide assessment of the needs of fathers of young children. *Maternal and Child Health Journal*, 10(3), 285–291. doi:[10.1007/s10995-005-0014-6](https://doi.org/10.1007/s10995-005-0014-6)
- Buckland, M. K. (1991). Information as thing. *Journal of the American Society for Information Science*, 42(5), 351–360. doi:[10.1002/\(SICI\)1097-4571\(199106\)42:5<351::AID-ASI5>3.0.CO;2-3](https://doi.org/10.1002/(SICI)1097-4571(199106)42:5<351::AID-ASI5>3.0.CO;2-3)
- Buck, A., & Parrotta, K. (2014). Students teach sex education: Introducing alternative conceptions of sexuality. *Sex Education*, 14(1), 67–80. doi:[10.1080/14681811.2013.830968](https://doi.org/10.1080/14681811.2013.830968)
- Buddie, A. M., & Miller, A. G. (2001). Beyond rape myths: A more complex view of perceptions of rape victims. *Sex Roles*, 45(3–4), 139–160. doi:[10.1023/A:1013575209803](https://doi.org/10.1023/A:1013575209803)
- Buhi, E. R., Daley, E. M., Fuhrmann, H. J., & Smith, S. A. (2009). An observational study of how young people search for online sexual health information. *Journal of American College Health*, 58(2), 101–111. doi:[10.1080/0744840903221236](https://doi.org/10.1080/0744840903221236)

- Buhi, E. R., Daley, E. M., Oberne, A., Smith, S. A., Schneider, T., & Fuhrmann, H. J. (2010). Quality and accuracy of sexual health information web sites visited by young people. *Journal of Adolescent Health*, 47(2), 206–208. doi:[10.1016/j.jadohealth.2010.01.002](https://doi.org/10.1016/j.jadohealth.2010.01.002)
- Burgess, E. R., Reddy, M. C., Davenport, A., Laboi, P., & Blandford, A. (2019). “Tricky to get your head around”: Information work of people managing chronic kidney disease in the UK. Paper presented at the Proceedings of the 2019 CHI Conference on Human Factors in Computing Systems, Glasgow, Scotland. doi: [10.1145/3290605.3300895](https://doi.org/10.1145/3290605.3300895)
- Burnett, G., & Jaeger, P. T. (2011). The theory of information worlds and information behaviour. In A. Spink & J. Heinström (Eds.), *New directions in information behaviour* (Vol. 1, pp. 161–180). Bingley: Emerald Group Publishing Limited.
- Burnett, G., Jaeger, P. T., & Thompson, K. M. (2008). Normative behavior and information: The social aspects of information access. *Library & Information Science Research*, 30(1), 56–66. doi:[10.1016/j.lisr.2007.07.003](https://doi.org/10.1016/j.lisr.2007.07.003)
- Burnett, S., & Lloyd, A. (2020). Hidden and forbidden: Conceptualising dark knowledge. *Journal of Documentation*, 76(6), 1341–1358. doi:[10.1108/JD-12-2019-0234](https://doi.org/10.1108/JD-12-2019-0234)
- Burt, L. N. (1977). Information needs of inmates. *Library Trends*, 26(1), 27–38.
- Busayo, I. O. (2012). The library as a means of educational rehabilitation of prison inmates in Nigeria. *The Official Journal of the Pacific Northwest Library Association*, 76(2), 136–141.
- Busse, P., Fishbein, M., Bleakley, A., & Hennessy, M. (2010). The role of communication with friends in sexual initiation. *Communication Research*, 37(2), 239–255. doi: [10.1177/0093650209356393](https://doi.org/10.1177/0093650209356393)
- Butow, P., Maclean, M., Dunn, S., Tattersall, M., & Boyer, M. (1997). The dynamics of change: Cancer patients' preferences for information, involvement and support. *Annals of Oncology*, 8(9), 857–863. doi:[10.1023/A:1008284006045](https://doi.org/10.1023/A:1008284006045)
- Buunk, A. P., & Gibbons, F. X. (2007). Social comparison: The end of a theory and the emergence of a field. *Organizational Behavior and Human Decision Processes*, 102(1), 3–21. doi:[10.1016/j.obhdp.2006.09.007](https://doi.org/10.1016/j.obhdp.2006.09.007)
- Bylund, C. L., Fisher, C. L., Brashers, D., Edgerson, S., Glogowski, E. A., Boyar, S. R., ... Kissane, D. (2012). Sources of uncertainty about daughters' breast cancer risk that emerge during genetic counseling consultations. *Journal of Genetic Counseling*, 21(2), 292–304. doi:[10.1007/s10897-011-9400-y](https://doi.org/10.1007/s10897-011-9400-y)
- Byron, P., Albury, K., & Evers, C. (2013). “It would be weird to have that on Facebook”: Young people's use of social media and the risk of sharing sexual health information. *Reproductive Health Matters*, 21(41), 35–44. doi:[10.1016/S0968-8080\(13\)41686-5](https://doi.org/10.1016/S0968-8080(13)41686-5)
- Byrow, Y., Pajak, R., Specker, P., & Nickerson, A. (2020). Perceptions of mental health and perceived barriers to mental health help-seeking amongst refugees: A systematic review. *Clinical Psychology Review*, 75, 101812. doi:[10.1016/j.cpr.2019.101812](https://doi.org/10.1016/j.cpr.2019.101812)
- Byström, K., & Pharo, N. (2019). Information artefacts. In K. Byström, J. Heinström, & I. Ruthven (Eds.), *Information at work-information management in the workplace* (pp. 103–126). London: Facet.

- Cabrera, E. F. (2007). Opting out and opting in: Understanding the complexities of women's career transitions. *The Career Development International*, 12(3), 218–237. doi:[10.1108/13620430710745872](https://doi.org/10.1108/13620430710745872)
- Cadet, N. (2019). "They haven't done the course in becoming a prisoner yet": Exploring the induction experiences of neo-phyte older prisoners. *Prison Service Journal*, 245, 34–43.
- Caidi, N., Allard, D., & Quirke, L. (2010). Information practices of immigrants. *Annual Review of Information Science & Technology*, 44(1), 491–531. doi:[10.1002/aris.2010.1440440118](https://doi.org/10.1002/aris.2010.1440440118)
- Campbell, T. G., & Ampaw, F. D. (2016). Living in the middle: The role of new department chairs. *Journal for Higher Education Management*, 31(1), 75–97.
- Canning, C., & Buchanan, S. (2018). The information behaviours of maximum security prisoners: Insights into self-protective behaviours and unmet needs. *Journal of Documentation*, 75. doi:[10.1108/JD-06-2018-0085](https://doi.org/10.1108/JD-06-2018-0085)
- Carey, R. F., McKechnie, L. E. F., & McKenzie, P. J. (2001). Gaining access to everyday life information seeking. *Library & Information Science Research*, 23(4), 319–334. doi:[10.1016/S0740-8188\(01\)00092-5](https://doi.org/10.1016/S0740-8188(01)00092-5)
- Carlsson, T., & Axelsson, O. (2017). Patient information websites about medically induced second-trimester abortions: A descriptive study of quality, suitability, and issues. *Journal of Medical Internet Research*, 19(1). doi:[10.2196/jmir.6380](https://doi.org/10.2196/jmir.6380)
- Carlsson, T., Bergman, G., Wadensten, B., & Mattsson, E. (2016). Experiences of informational needs and received information following a prenatal diagnosis of congenital heart defect. *Prenatal Diagnosis*, 36(6), 515–522. doi:[10.1002/pd.4815](https://doi.org/10.1002/pd.4815)
- Carolan, M. (2007). Health literacy and the information needs and dilemmas of first-time mothers over 35 years. *Journal of Clinical Nursing*, 16(6), 1162–1172.
- Carson, A., Chabot, C., Greyson, D., Shannon, K., Duff, P., & Shoveller, J. (2017). A narrative analysis of the birth stories of early-age mothers. *Sociology of Health & Illness*, 39(6), 816–831. doi:[10.1111/1467-9566.12518](https://doi.org/10.1111/1467-9566.12518)
- Cartwright, S., & Holmes, N. (2006). The meaning of work: The challenge of regaining employee engagement and reducing cynicism. *Human Resource Management Review*, 16(2), 199–208. doi:[10.1016/j.hrmr.2006.03.012](https://doi.org/10.1016/j.hrmr.2006.03.012)
- Carver, R. (2000). *Who wants to forget? Truth and access to information about past human rights violations*. Retrieved from <https://reliefweb.int/sites/reliefweb.int/files/resources/3687C9AD86CFFBDEC12571ED00125FFC-ARTICLE19-Nov2000.pdf>
- Case, D. O., Andrews, J. E., Johnson, J. D., & Allard, S. L. (2005). Avoiding versus seeking: The relationship of information seeking to avoidance, blunting, coping, dissonance, and related concepts. *Journal of the Medical Library Association*, 93(3), 353–362.
- Casey, M. K., Miller, V. D., & Johnson, J. R. (1997). Survivors' information seeking following a reduction in workforce. *Communication Research*, 24(6), 755–781. doi:[10.1177/0093650297024006007](https://doi.org/10.1177/0093650297024006007)
- Cattermole, M., Jahoda, A., & Markova, I. (1988). Leaving home: The experience of people with a mental handicap. *Journal of Intellectual Disability Research*, 32(1), 47–57. doi:[10.1111/j.1365-2788.1988.tb01387.x](https://doi.org/10.1111/j.1365-2788.1988.tb01387.x)
- Catz, S., Thibodeau, L., BlueSpruce, J., Yard, S., Seal, D., Amico, K. R., ... Sosman, J. (2012). Prevention needs of HIV-positive men and women awaiting release from prison. *AIDS and Behavior*, 16(1), 108–120. doi:[10.1007/s10461-011-9962-6](https://doi.org/10.1007/s10461-011-9962-6)

- Chabot, R. (2017). Experiences of immanence and transcendence in the religious information practices of New Kadampa Buddhists. Paper presented at the Proceedings of the Annual Conference of CAIS/Actes du congrès annuel de l'ACSI, Toronto, Canada.
- Chan, L. S. (2016). How sociocultural context matters in self-presentation: A comparison of US and Chinese profiles on Jack'd, a mobile dating app for men who have sex with men. *International Journal of Communication*, 10, 6040–6059.
- Chang, C.-C., & Huang, M.-H. (2020). Antecedents predicting health information seeking: A systematic review and meta-analysis. *International Journal of Information Management*, 54, 102115. doi:[10.1016/j.ijinfomgt.2020.102115](https://doi.org/10.1016/j.ijinfomgt.2020.102115)
- Chao, Y. H., Wang, S. Y., & Sheu, S. J. (2020). Integrative review of breast cancer survivors' transition experience and transitional care: Dialog with transition theory perspectives. *Breast Cancer*, 27(5), 810–818. doi:[10.1007/s12282-020-01097-w](https://doi.org/10.1007/s12282-020-01097-w)
- Chatman, E. A. (1996). The impoverished life-world of outsiders. *Journal of the American Society for Information Science*, 47(3), 193–206. doi:[10.1002/\(SICI\)1097-4571\(199603\)47:3<193::AID-AS13>3.0.CO;2-T](https://doi.org/10.1002/(SICI)1097-4571(199603)47:3<193::AID-AS13>3.0.CO;2-T)
- Chatman, E. A. (1999). A theory of life in the round. *Journal of the Association for Information Science and Technology*, 50(3), 207–217. doi:[10.1002/\(SICI\)1097-4571\(1999\)50:3<207::AID-AS13>3.0.CO;2-8](https://doi.org/10.1002/(SICI)1097-4571(1999)50:3<207::AID-AS13>3.0.CO;2-8)
- Chatman, E. A. (2000). Framing social life in theory and research. *The New Review of Information Behaviour Research*, 1(December), 3–17.
- Chávez, R., & Sabelli, M. (2020). Information behaviour of parents of children with autism spectrum disorder (ASD): A case study. Paper presented at the ISIC, the Information Behaviour Conference, Pretoria, South Africa.
- Chen, A. T. (2015). Information use and illness representations: Understanding their connection in illness coping. *Journal of the Association for Information Science and Technology*, 66(2), 340–353. doi:[10.1002/asi.23173](https://doi.org/10.1002/asi.23173)
- Chen, W., Lee, K.-H., Straubhaar, J. D., & Spence, J. (2014). Getting a second opinion: Social capital, digital inequalities, and health information repertoires. *Journal of the Association for Information Science and Technology*, 65(12), 2552–2563. doi:[10.1002/asi.23130](https://doi.org/10.1002/asi.23130)
- Chen, D., & Yang, T. C. (2014). The pathways from perceived discrimination to self-rated health: An investigation of the roles of distrust, social capital, and health behaviors. *Social Science & Medicine*, 104, 64–73. doi:[10.1016/j.socscimed.2013.12.021](https://doi.org/10.1016/j.socscimed.2013.12.021)
- Chi, J. (2019). *The role of anticipated inaction regret and future work selves in college students' information seeking: Extending the theory of motivated information management*. PhD thesis, University of Hawai'i at Manoa.
- Chiao, C., & Yi, C.-C. (2011). Adolescent premarital sex and health outcomes among Taiwanese youth: Perception of best friends' sexual behavior and the contextual effect. *AIDS Care*, 23(9), 1083–1092. doi:[10.1080/09540121.2011.555737](https://doi.org/10.1080/09540121.2011.555737)
- Chipunza, C., & Samuel, M. O. (2011). The influence of downsizing organisational strategies on survivor qualities in an economically volatile environment. *Journal of Social Sciences*, 28(2), 87–98. doi:[10.1080/09718923.2011.11892932](https://doi.org/10.1080/09718923.2011.11892932)
- Choo, C. W. (2017). Seeking and avoiding information in a risky world. *Information Research: An International Electronic Journal*, 22(3), n3.

204 References

- Chronister, J., Chou, C.-C., & Liao, H.-Y. (2013). The role of stigma coping and social support in mediating the effect of societal stigma on internalized stigma, mental health recovery, and quality of life among people with serious mental illness. *Journal of Community Psychology*, 41(5), 582–600. doi:[10.1002/jcop.21558](https://doi.org/10.1002/jcop.21558)
- Chu, C. M. (1999). Immigrant children mediators (ICM): Bridging the literacy gap in immigrant communities. *New Review of Children's Literature and Librarianship*, 5(1), 85–94. doi:[10.1080/13614549909510616](https://doi.org/10.1080/13614549909510616)
- Clemens, R. A. (2017). *Human information behavior, coping and decision-making in the context of a personal crisis: An interpretative phenomenological analysis of the voices of birthmothers on relinquishing a child for adoption*. PhD thesis, University of North Carolina at Chapel Hill.
- Clemens, R. G., & Cushing, A. L. (2010). Beyond everyday life: Information seeking behavior in deeply meaningful and profoundly personal contexts. *Proceedings of the American Society for Information Science and Technology*, 47(1), 1–10. doi:[10.1002/meet.14504701228](https://doi.org/10.1002/meet.14504701228)
- Clement, S., Schauman, O., Graham, T., Maggioni, F., Evans-Lacko, S., Bezborodovs, N., ... Thornicroft, G. (2015). What is the impact of mental health-related stigma on help-seeking? A systematic review of quantitative and qualitative studies. *Psychological Medicine*, 45(1), 11–27. doi:[10.1017/s0033291714000129](https://doi.org/10.1017/s0033291714000129)
- van Clief, L., & Anemaat, E. (2020). Good sex matters: Pleasure as a driver of online sex education for young people. *Gates Open Research*, 3, 1480. doi:[10.12688/gatesopenres.13003.2](https://doi.org/10.12688/gatesopenres.13003.2)
- Closs, S. J., Edwards, J., Swift, C., & Briggs, M. (2013). Religious identity and the experience and expression of chronic pain: A review. *Journal of Religion, Disability & Health*, 17(2), 91–124. doi:[10.1080/15228967.2013.778515](https://doi.org/10.1080/15228967.2013.778515)
- Cohen-Chen, S., Halperin, E., Porat, R., & Bar-Tal, D. (2014). The differential effects of hope and fear on information processing in intractable conflict. *Journal of Social and Political Psychology*, 2(1), 11–30. doi:[10.5964/jspp.v2i1.230](https://doi.org/10.5964/jspp.v2i1.230)
- Coleman, E. (1982). Developmental stages of the coming out process. *Journal of Homosexuality*, 7(2–3), 31–43. doi:[10.1300/J082v07n02_06](https://doi.org/10.1300/J082v07n02_06)
- Coleman, J. S. (1988). Social capital in the creation of human capital. *American Journal of Sociology*, 94, S95–S120. doi:[10.1086/228943](https://doi.org/10.1086/228943)
- Coley, R. J., & Barton, P. E. (2006). *Locked up and locked out: An educational perspective on the US prison population. Policy information report*. Retrieved from https://www.ets.org/research/policy_research_reports/publications/report_2006/dbcz
- Collins, J. L., Jimenez, R., & Thomas, L. J. (2018). Health out of foster care as young adults age out of foster care: A phenomenological exploration of seeking healthcare services after aging out of the US foster care system. *Child abuse & neglect*, 81, 322–331.
- Conell, J., Bauer, R., Glenn, T., Alda, M., Ardau, R., Baune, B. T., ... Bauer, M. (2016). Online information seeking by patients with bipolar disorder: Results from an international multisite survey. *International Journal of Bipolar Disorders*, 4(1), 17. doi:[10.1186/s40345-016-0058-0](https://doi.org/10.1186/s40345-016-0058-0)
- Conroy, S. A., & O'Leary-Kelly, A. M. (2014). Letting go and moving on: Work-related identity loss and recovery. *Academy of Management Review*, 39(1), 67–87. doi:[10.5465/amr.2011.0396](https://doi.org/10.5465/amr.2011.0396)

- Cooper-Thomas, H. D., & Stadler, M. J. (2015). Costs and benefits of newcomer adjustment tactics. *International Journal of Selection and Assessment*, 23(2), 160–173. doi:[10.1111/ijsa.12104](https://doi.org/10.1111/ijsa.12104)
- Cornally, N., & McCarthy, G. (2011). Help-seeking behaviour: A concept analysis. *International Journal of Nursing Practice*, 17(3), 280–288. doi:[10.1111/j.1440-172X.2011.01936.x](https://doi.org/10.1111/j.1440-172X.2011.01936.x)
- Corriero, E. F., & Tong, S. T. (2016). Managing uncertainty in mobile dating applications: Goals, concerns of use, and information seeking in Grindr. *Mobile Media & Communication*, 4(1), 121–141. doi:[10.1177/2050157915614872](https://doi.org/10.1177/2050157915614872)
- Corrigan, P. W., Druss, B. G., & Perlick, D. A. (2014). The impact of mental illness stigma on seeking and participating in mental health care. *Psychological Science in the Public Interest*, 15(2), 37–70. doi:[10.1177/1529100614531398](https://doi.org/10.1177/1529100614531398)
- Corrigan, P. W., Watson, A. C., & Barr, L. (2006). The self-stigma of mental illness: Implications for self-esteem and self-efficacy. *Journal of Social and Clinical Psychology*, 25(8), 875–884. doi:[10.1521/jscp.2006.25.8.875](https://doi.org/10.1521/jscp.2006.25.8.875)
- Costello, K. L. (2016). Impact of patient-provider communication on online health information behaviors in chronic illness. *Proceedings of the Association for Information Science and Technology*, 53(1), 1–10.
- Costello, K. L. (2017). Social relevance assessments for virtual worlds: Interpersonal source selection in the context of chronic illness. *Journal of Documentation*, 73(6), 1209–1227. doi:[10.1108/JD-07-2016-0096](https://doi.org/10.1108/JD-07-2016-0096)
- Costello, K. L., Martin, J. D., III, & Edwards Brinegar, A. (2017). Online disclosure of illicit information: Information behaviors in two drug forums. *Journal of the Association for Information Science and Technology*, 68(10), 2439–2448. doi:[10.1002/asi.23880](https://doi.org/10.1002/asi.23880)
- Costello, K. L., & Veinot, T. C. (2020). A spectrum of approaches to health information interaction: From avoidance to verification. *Journal of the Association for Information Science and Technology*, 71(8), 871–886. doi:[10.1002/asi.24310](https://doi.org/10.1002/asi.24310)
- Costescu, D. J., & Lamont, J. A. (2013). Understanding the pregnancy decision-making process among couples seeking induced abortion. *Journal of Obstetrics and Gynaecology Canada*, 35(10), 899–904. doi:[10.1016/s1701-2163\(15\)30811-2](https://doi.org/10.1016/s1701-2163(15)30811-2)
- Cowan, S. K. (2014). Secrets and misperceptions: The creation of self-fulfilling illusions. *Sociological Science*, 1(26), 466–492. doi:[10.15195/v1.a26](https://doi.org/10.15195/v1.a26)
- Crais, E., McComish, C. S., Kertcher, E. F., Hooper, S., Pretzel, R., Mendez, L., & Villalobos, M. (2020). Autism spectrum disorder identification, diagnosis, and navigation of services: Learning from the voices of caregivers. *Focus on Autism and Other Developmental Disabilities*, 35(4), 246–256. doi:[10.1177/1088357620922165](https://doi.org/10.1177/1088357620922165)
- Creelman, J. A., & Harris, R. M. (1990). Coming out: The information needs of lesbians. *Collection Building*, 10(3/4), 37–41. doi:[10.1108/eb023281](https://doi.org/10.1108/eb023281)
- Crocker, J., & Major, B. (2003). The self-protective properties of stigma: Evolution of a modern classic. *Psychological Inquiry*, 14(3–4), 232–237. doi:[10.1080/1047840X.2003.9682885](https://doi.org/10.1080/1047840X.2003.9682885)
- Cronin, C. (2003). First-time mothers—identifying their needs, perceptions and experiences. *Journal of Clinical Nursing*, 12(2), 260–267.
- Cross, R., & Borgatti, S. (2004). Chapter 6. The ties that share: Relational characteristics that facilitate information seeking. In M. Huysman & V. Wulf (Eds.), *Social capital and information technology* (pp. 137–161). Cambridge, MA: The MIT Press.

206 References

- Currier, J. M., Holland, J. M., & Neimeyer, R. A. (2006). Sense-making, grief, and the experience of violent loss: Toward a mediational model. *Death Studies*, 30(5), 403–428.
- Curry, A., Wolf, K., Boutilier, S., & Chan, H. (2003). Canadian federal prison libraries: A national survey. *Journal of Librarianship and Information Science*, 35(3), 141–152. doi:[10.1177/0961000603353002](https://doi.org/10.1177/0961000603353002)
- Cuthill, M., & Scull, S. (2011). Going to university: Pacific Island migrant perspectives. *Australian Universities Review*, 53(1), 5.
- Dali, K. (2018). The lifeways we avoid. *Journal of Documentation*, 74(6), 1258–1273. doi:[10.1108/JD-04-2018-0057](https://doi.org/10.1108/JD-04-2018-0057)
- Dammeyer, J. (2014). Deafblindness: A review of the literature. *Scandinavian Journal of Public Health*, 42(7), 554–562. doi:[10.1177/1403494814544399](https://doi.org/10.1177/1403494814544399)
- Dancet, E. A. F., Nelen, W. L. D. M., Sermeus, W., De Leeuw, L., Kremer, J. A. M., & D'Hooghe, T. M. (2010). The patients' perspective on fertility care: A systematic review. *Human Reproduction Update*, 16(5), 467–487. doi:[10.1093/humupd/dmq004](https://doi.org/10.1093/humupd/dmq004)
- Daneback, K., Måansson, S.-A., Ross, M. W., & Markham, C. M. (2012). The Internet as a source of information about sexuality. *Sex Education*, 12(5), 583–598. doi:[10.1080/14681811.2011.627739](https://doi.org/10.1080/14681811.2011.627739)
- Dankasa, J. (2017). Seeking information in circles: The application of Chatman's life in the round theory to the information small world of Catholic clergy in northern Nigeria. *Journal of Information Science*, 43(2), 246–259. doi:[10.1177/0165551516632659](https://doi.org/10.1177/0165551516632659)
- Darvill, R., Skirton, H., & Farrand, P. (2010). Psychological factors that impact on women's experiences of first-time motherhood: A qualitative study of the transition. *Midwifery*, 26(3), 357–366. doi:[10.1016/j.midw.2008.07.006](https://doi.org/10.1016/j.midw.2008.07.006)
- Das, A., & Sarkar, M. (2014). Pregnancy-related health information-seeking behaviors among rural pregnant women in India: Validating the Wilson model in the Indian context. *The Yale Journal of Biology and Medicine*, 87(3), 251–262.
- Davenport, E. (2010). Confessional methods and everyday life information seeking. *Annual Review of Information Science & Technology*, 44, 533–562. doi:[10.1002/aris.2010.1440440119](https://doi.org/10.1002/aris.2010.1440440119)
- Davidson, C. R., Turner-McGrievy, G. M., Hilfinger Messias, D. K., Friedman, D. B., & Robillard, A. G. (2019). A pilot study examining religious organization affiliation, sexual health information sources, and sexual behaviors among college students. *American Journal of Sexuality Education*, 14(1), 32–54. doi:[10.1080/15546128.2018.1518176](https://doi.org/10.1080/15546128.2018.1518176)
- Davis, C. W., & Myers, K. K. (2012). Communication and member disengagement in planned organizational exit. *Western Journal of Communication*, 76(2), 194–216. doi:[10.1080/10570314.2011.651250](https://doi.org/10.1080/10570314.2011.651250)
- Davison, K. P., Pennebaker, J. W., & Dickerson, S. S. (2000). Who talks? The social psychology of illness support groups. *American Psychologist*, 55(2), 205–217.
- Day, R. E., & Montoya, R. D. (2019). 'What is (a) disease?': Disease as events and access to information. Paper presented at the Tenth International Conference on Conceptions of Library and Information Science, Ljubljana, Slovenia.
- Deave, T., & Johnson, D. (2008). The transition to parenthood: What does it mean for fathers? *Journal of Advanced Nursing*, 63(6), 626–633. doi:[10.1111/j.1365-2648.2008.04748.x](https://doi.org/10.1111/j.1365-2648.2008.04748.x)

- Décombe, A., Brunel, L., Capdevielle, D., & Raffard, S. (2020). Too much or too little? Exploring effort in schizophrenia within the framework of motivational intensity theory. *Schizophrenia Bulletin*, 46(Suppl. 1). doi:[10.1093/schbul/sbaa029.623](https://doi.org/10.1093/schbul/sbaa029.623). S255-S255
- Degner, L. F., & Sloan, J. A. (1992). Decision making during serious illness: What role do patients really want to play? *Journal of Clinical Epidemiology*, 45(9), 941–950. doi:[10.1016/0895-4356\(92\)90110-9](https://doi.org/10.1016/0895-4356(92)90110-9)
- Delobbe, N., Cooper-Thomas, H. D., & De Hoe, R. (2016). A new look at the psychological contract during organizational socialization: The role of newcomers' obligations at entry. *Journal of Organizational Behavior*, 37(6), 845–867. doi:[10.1002/job.2078](https://doi.org/10.1002/job.2078)
- Dervin, B. (1992). From the mind's eye of the user: The sense-making qualitative-quantitative methodology. In J. D. Glazier & R. R. Powell (Eds.), *Qualitative research in information management* (pp. 61–84). Englewood, CO: Libraries Unlimited.
- Dervin, B. (1998). Sense-making theory and practice: An overview of user interests in knowledge seeking and use. *Journal of Knowledge Management*, 2(2), 36-46. doi:[10.1108/13673279810249369](https://doi.org/10.1108/13673279810249369)
- Dervin, B. (1999). On studying information seeking methodologically: The implications of connecting metatheory to method. *Information Processing & Management*, 35(6), 727–750. doi:[10.1016/S0306-4573\(99\)00023-0](https://doi.org/10.1016/S0306-4573(99)00023-0)
- Dervin, B., Harpring, J. E., & Foreman-Wernet, L. (1999). In moments of concern: A sense-making study of pregnant, drug-addicted women and their information needs. *The Electronic Journal of Communication*, 9(2), 3.
- Dervin, B., & Reinhard, C. (2006). Researchers and practitioners talk about users and each other: Making user and audience studies matter. *Information Research*, 12(1), 286.
- Dessne, K., & Byström, K. (2015). Imitating CoPs: Imposing formality on informality. *Journal of the Association for Information Science and Technology*, 66(11), 2277–2284. doi:[10.1002/asi.23322](https://doi.org/10.1002/asi.23322)
- Dewinter, J., Vermeiren, R., Vanwesenbeeck, I., & Nieuwenhuizen, Ch, V. (2016). Parental awareness of sexual experience in adolescent boys with autism spectrum disorder. *Journal of Autism and Developmental Disorders*, 46(2), 713–719. doi:[10.1007/s10803-015-2622-3](https://doi.org/10.1007/s10803-015-2622-3)
- Dewulf, A., & Bouwen, R. (2012). Issue framing in conversations for change: discursive interaction strategies for “doing differences”. *The Journal of Applied Behavioral Science*, 48(2), 168–193. doi:[10.1177/0021886312438858](https://doi.org/10.1177/0021886312438858)
- Dhanabhakyam, M., & Monish, P. (2019). Impact of employee grievance management on job commitment in cyber Park Kozhikode. *International Journal of Advanced Science and Technology*, 28(17), 775–779.
- Diamond-Smith, N., Sudhiraraset, M., Melo, J., & Murthy, N. (2016). The relationship between women's experiences of mistreatment at facilities during childbirth, types of support received and person providing the support in Lucknow, India. *Midwifery*, 40, 114–123. doi:[10.1016/j.midw.2016.06.014](https://doi.org/10.1016/j.midw.2016.06.014)
- Dichter, M. E., & Rhodes, K. V. (2011). Intimate partner violence survivors' unmet social service needs. *Journal of Social Service Research*, 37(5), 481–489. doi:[10.1080/01488376.2011.587747](https://doi.org/10.1080/01488376.2011.587747)

- DiFonzo, N., & Bordia, P. (1998). A tale of two corporations: Managing uncertainty during organizational change. *Human Resource Management*, 37(3–4), 295–303. doi:[10.1002/\(sici\)1099-050x\(199823/24\)37:3/4<295::Aid-hrm10>3.0.co;2-3](https://doi.org/10.1002/(sici)1099-050x(199823/24)37:3/4<295::Aid-hrm10>3.0.co;2-3)
- Dijksterhuis, A., & Nordgren, L. F. (2006). A theory of unconscious thought. *Perspectives on Psychological Science*, 1(2), 95–109. doi:[10.1111/j.1745-6916.2006.00007.x](https://doi.org/10.1111/j.1745-6916.2006.00007.x)
- Dinkel, S., & Schmidt, K. (2014). Health education needs of incarcerated women. *Journal of Nursing Scholarship*, 46(4), 229–234. doi:[10.1111/jnu.12079](https://doi.org/10.1111/jnu.12079)
- Dinora, P., Bogenschutz, M., & Lynch, K. (2017). Factors that may influence parent treatment decision making for young children with autism spectrum disorder. *Journal of Social Work in Disability & Rehabilitation*, 16(3–4), 377–395. doi:[10.1080/1536710x.2017.1392395](https://doi.org/10.1080/1536710x.2017.1392395)
- Dinwoodie, R., Greenhill, B., & Cookson, A. (2020). ‘Them two things are what collide together’: Understanding the sexual identity experiences of lesbian, gay, bisexual and trans people labelled with intellectual disability. *Journal of Applied Research in Intellectual Disabilities*, 33(1), 3–16. doi:[10.1111/jar.12252](https://doi.org/10.1111/jar.12252)
- Dispenza, F., & Watson, L. (2014). Comparing sexual risk behaviors between sexual minority men living with and without a chronic illness/disability (CID). *Sexuality and Disability*, 33(3), 399–403. doi:[10.1007/s11195-014-9376-2](https://doi.org/10.1007/s11195-014-9376-2)
- Doblyte, S., & Jiménez-Mejías, E. (2017). Understanding help-seeking behavior in depression: A qualitative synthesis of patients’ experiences. *Qualitative Health Research*, 27(1), 100–113. doi:[10.1177/1049732316681282](https://doi.org/10.1177/1049732316681282)
- Do, L. A. T., Boonmongkon, P., Paek, S. C., & Guadamuz, T. E. (2017). ‘Hu Hong’ (bad thing): Parental perceptions of teenagers’ sexuality in urban Vietnam. *BMC Public Health*, 17(1), 226. doi:[10.1186/s12889-017-4133-y](https://doi.org/10.1186/s12889-017-4133-y)
- Dominic, H. S. (2006). The information needs and information seeking behaviour of immigrant southern Sudanese youth in the city of London, Ontario: An exploratory study. *Library Review*, 55(4), 259–266. doi:[10.1108/00242530610660807](https://doi.org/10.1108/00242530610660807)
- Döring, N. M. (2009). The internet’s impact on sexuality: A critical review of 15 years of research. *Computers in Human Behavior*, 25(5), 1089–1101. doi:[10.1016/j.chb.2009.04.003](https://doi.org/10.1016/j.chb.2009.04.003)
- Dowling, J. S., & Melillo, K. D. (2015). Transitioning from departments to schools of nursing: A qualitative analysis of journeys by ten deans. *Journal of Professional Nursing*, 31(6), 464–474. doi:[10.1016/j.profnurs.2015.04.008](https://doi.org/10.1016/j.profnurs.2015.04.008)
- Doyle, E. (2013). Seeking advice about children’s health in an online parenting forum. *Medical Sociology Online*, 7(3), 17–28.
- Doyle, S. P., Robert, B., Lount, J., Wilk, S. L., & Pettit, N. C. (2016). Helping others most when they are not too close: Status distance as a determinant of interpersonal helping in organizations. *Academy of Management Discoveries*, 2(2), 155–174. doi:[10.5465/amd.2014.0104](https://doi.org/10.5465/amd.2014.0104)
- Drake, A. A., & Bielefield, A. (2017). Equitable access: Information seeking behavior, information needs, and necessary library accommodations for transgender patrons. *Library & Information Science Research*, 39(3), 160–168. doi:[10.1016/j.lisr.2017.06.002](https://doi.org/10.1016/j.lisr.2017.06.002)
- Dransart, D. A. C. (2013). From sense-making to meaning-making: Understanding and supporting survivors of suicide. *British Journal of Social Work*, 43(2), 317–335. doi:[10.1093/bjsw/bct026](https://doi.org/10.1093/bjsw/bct026)
- Draucker, C. B., Martolf, D. S., Crane, S., McCord, A. L., Romero, L., & Al-Khattab, H. A. (2019). A feasibility test of an online intervention to

- prevention dating violence in emerging adults. *Archives of Psychiatric Nursing*, 33(1), 37–45. doi:[10.1016/j.apnu.2018.09.002](https://doi.org/10.1016/j.apnu.2018.09.002)
- Duby, G., & Daval, J.-L. (Eds.). (2013). *Sculpture: From antiquity to the present day*. Cologne: Taschen.
- Dufort, M., Gumpert, C. H., & Stenbacka, M. (2013). Intimate partner violence and help-seeking—a cross-sectional study of women in Sweden. *BMC Public Health*, 13. doi:[10.1186/1471-2458-13-86](https://doi.org/10.1186/1471-2458-13-86)
- Duggleby, W. D., Swindle, J., Peacock, S., & Ghosh, S. (2011). A mixed methods study of hope, transitions, and quality of life in family caregivers of persons with Alzheimer's disease. *BMC Geriatrics*, 11. doi:[10.1186/1471-2318-11-88](https://doi.org/10.1186/1471-2318-11-88)
- Dunne, J. E. (2002). Information seeking and use by battered women: A “person-in-progressive-situations” approach. *Library & Information Science Research*, 24(4), 343–355. doi:[10.1016/s0740-8188\(02\)00132-9](https://doi.org/10.1016/s0740-8188(02)00132-9)
- Dunn, K. S., & Hargas, A. L. (2004). Religious and nonreligious coping in older adults experiencing chronic pain. *Pain Management Nursing*, 5(1), 19–28. doi:[10.1016/s1524-9042\(03\)00070-5](https://doi.org/10.1016/s1524-9042(03)00070-5)
- Dyrbye, L. N., Eacker, A., Durning, S. J., Brazeau, C., Moutier, C., Massie, F. S., ... Shanafelt, T. D. (2015). The impact of stigma and personal experiences on the help-seeking behaviors of medical students with burnout. *Academic Medicine*, 90(7), 961–969. doi:[10.1097/acm.0000000000000655](https://doi.org/10.1097/acm.0000000000000655)
- Ebaugh, H. R. F. (1988). *Becoming an ex: The process of role exit*. Chicago, IL: University of Chicago Press.
- Ebijuwa, A. S. (2015). Management of indigenous knowledge in primary healthcare: Bridging the gap between library and alternative healthcare practitioner in Nigeria. Paper presented at the IFLA World Library and Information Congress, Cape Town, South Africa.
- Echarte, L. E., Bernacer, J., Larrivee, D., Oron, J. V., & Grijalba-Uche, M. (2016). Self-deception in terminal patients: Belief system at stake. *Frontiers in Psychology*, 7, 117. doi:[10.3389/fpsyg.2016.00117](https://doi.org/10.3389/fpsyg.2016.00117)
- Eckstein, J. J. (2016). IPV stigma and its social management: The roles of relationship-type, abuse-type, and victims' sex. *Journal of Family Violence*, 31(2), 215–225. doi:[10.1007/s10896-015-9752-4](https://doi.org/10.1007/s10896-015-9752-4)
- Eichhorn, K. C. (2008). Soliciting and providing social support over the internet: An investigation of online eating disorder support groups. *Journal of Computer-Mediated Communication*, 14(1), 67–78. doi:[10.1111/j.1083-6101.2008.01431.x](https://doi.org/10.1111/j.1083-6101.2008.01431.x)
- Eisenberger, N. I. (2012). The neural bases of social pain: Evidence for shared representations with physical pain. *Psychosomatic Medicine*, 74(2), 126–135. doi:[10.1097/PSY.0b013e3182464dd1](https://doi.org/10.1097/PSY.0b013e3182464dd1)
- Eisenberger, N. I., & Lieberman, M. D. (2004). Why rejection hurts: A common neural alarm system for physical and social pain. *Trends in Cognitive Sciences*, 8(7), 294–300. doi:[10.1016/j.tics.2004.05.010](https://doi.org/10.1016/j.tics.2004.05.010)
- Elliott, S. (2010). Parents' constructions of teen sexuality: Sex panics, contradictory discourses, and social inequality. *Symbolic Interaction*, 33(2), 191–212. doi:[10.1525/si.2010.33.2.191](https://doi.org/10.1525/si.2010.33.2.191)
- Ellison, N., Heino, R., & Gibbs, J. (2006). Managing impressions online: Self-presentation processes in the online dating environment. *Journal of Computer-Mediated Communication*, 11(2), 415–441. doi:[10.1111/j.1083-6101.2006.00020.x](https://doi.org/10.1111/j.1083-6101.2006.00020.x)

210 References

- Elphinston, R., & Noller, P. (2011). Time to face it! Facebook intrusion and the implications for romantic jealousy and relationship satisfaction. *Cyberpsychology, Behavior, and Social Networking*, 14(11), 631–635. doi:[10.1089/cyber.2010.0318](https://doi.org/10.1089/cyber.2010.0318)
- Else-Quest, N. M., LoConte, N. K., Schiller, J. H., & Hyde, J. S. (2009). Perceived stigma, self-blame, and adjustment among lung, breast and prostate cancer patients. *Psychology and Health*, 24(8), 949–964. doi:[10.1080/08870440802074664](https://doi.org/10.1080/08870440802074664)
- Eneya, D., & Mostert, B. (2019). The application of the social model of disability and Wilson's model of information behaviour towards effective service delivery for students with disabilities within an academic library context. *Inkanyiso: Journal of Humanities and Social Sciences*, 11(1), 69–79.
- Eppler, M. J., & Mengis, J. (2004). The concept of information overload – A review of literature from organization science, accounting, marketing, MIS, and related disciplines. In M. Meckel & B. F. Schmid (Eds.), *Kommunikationsmanagement im Wandel: Beiträge aus 10 Jahren =meminstitute* (pp. 271–305). Wiesbaden: Gabler.
- Erdelez, S. (1999). Information encountering: It's more than just bumping into information. *Bulletin of the American Society for Information Science and Technology*, 25(3), 26–29. doi:[10.1002/bult.118](https://doi.org/10.1002/bult.118)
- Erdelez, S., Tanacković, S. F., & Balog, K. P. (2019). Online behavior of the alzheimer's disease patient caregivers on Croatian online discussion forum. *Proceedings of the Association for Information Science and Technology*, 56(1), 78–88. doi:[10.1002/prat.2.8](https://doi.org/10.1002/prat.2.8)
- Eriksen, C. U., Konradsen, F., & Vildekilde, T. (2020). Searching online for methods of suicide. *Crisis*, 42(2), 136–143. doi:[10.1027/0227-5910/a000701](https://doi.org/10.1027/0227-5910/a000701)
- Eze, J. U. (2014). Information needs of prisoners in Southeast Nigerian prisons. *Information Development*, 32(3), 243–253. doi:[10.1177/026666914538042](https://doi.org/10.1177/026666914538042)
- Eze, J. U., O'Connor, S., & Simon, A. (2015). Problems and prospects of providing library and information services to the prisoners in Nigeria. *Library Review*, 64(4/5), 285–304. doi:[10.1108/LR-06-2014-0064](https://doi.org/10.1108/LR-06-2014-0064)
- Ezer, P., Kerr, L., Fisher, C. M., Heywood, W., & Lucke, J. (2019). Australian students' experiences of sexuality education at school. *Sex Education*, 19(5), 597–613. doi:[10.1080/14681811.2019.1566896](https://doi.org/10.1080/14681811.2019.1566896)
- Feesey, R. (2019). Infertility: Private confessions in a public arena. In *Infertility and non-traditional family building* (pp. 37–86). Cham: Palgrave Macmillan.
- Feczko, E., Miranda-Dominguez, O., Marr, M., Graham, A. M., Nigg, J. T., & Fair, D. A. (2019). The heterogeneity problem: Approaches to identify psychiatric subtypes. *Trends in Cognitive Sciences*, 23(7), 584–601. doi:[10.1016/j.tics.2019.03.009](https://doi.org/10.1016/j.tics.2019.03.009)
- Feldman, D., & Beehr, T. (2011). A three-phase model of retirement decision making. *American Psychologist*, 66, 193–203. doi:[10.1037/a0022153](https://doi.org/10.1037/a0022153)
- Fergus, T. A., & Spada, M. M. (2018). Moving toward a metacognitive conceptualization of cyberchondria: Examining the contribution of metacognitive beliefs, beliefs about rituals, and stop signals. *Journal of Anxiety Disorders*, 60, 11–19. doi:[10.1016/j.janxdis.2018.09.003](https://doi.org/10.1016/j.janxdis.2018.09.003)
- Ferraro, K. F. (1995). *Fear of crime: Interpreting victimization risk*. Albany, NY: State University of New York Press.
- Fetherston, M. (2017). Information seeking and organizational socialization: A review and opportunities for anticipatory socialization research. *Annals of the*

- International Communication Association, 41(3–4), 258–277. doi:[10.1080/23808985.2017.1374198](https://doi.org/10.1080/23808985.2017.1374198)*
- Field, P. M. (2008). *An examination of adult literacy materials and schemes in English prisons and the role of the prison library in their provision and evaluation*. MA thesis, University of Sheffield, Sheffield.
- Fiese, B. H., & Wamboldt, F. S. (2003). Coherent accounts of coping with a chronic illness: Convergences and divergences in family measurement using a narrative analysis. *Family Process, 42*(4), 439–451. doi:[10.1111/j.1545-5300.2003.00439.x](https://doi.org/10.1111/j.1545-5300.2003.00439.x)
- Finkenauer, C., & Rimé, B. (1998). Socially shared emotional experiences vs. emotional experiences kept secret: Differential characteristics and consequences. *Journal of Social and Clinical Psychology, 17*(3), 295–318. doi:[10.1521/jscp.1998.17.3.295](https://doi.org/10.1521/jscp.1998.17.3.295)
- Finn, J., Westbrook, L., Chen, T., & Mensah, P. (2011). Unprepared for information interactions: Abuse survivors and police. *Journal of Documentation, 67*(6), 933–957. doi:[10.1108/00220411111183537](https://doi.org/10.1108/00220411111183537)
- Fisher, W. A., & Barak, A. (2000). Online sex shops: Phenomenological, psychological, and ideological perspectives on internet sexuality. *CyberPsychology and Behavior, 3*(4), 575–589. doi:[10.1089/109493100420188](https://doi.org/10.1089/109493100420188)
- Fisher, K. E., Durrance, J. C., & Hinton, M. B. (2004). Information grounds and the use of need-based services by immigrants in Queens, New York: A context-based, outcome evaluation approach. *Journal of the American Society for Information Science and Technology, 55*(8), 754–766. doi:[10.1002/asi.20019](https://doi.org/10.1002/asi.20019)
- Fisher, K. E., & Naumer, C. M. (2006). Information grounds: Theoretical basis and empirical findings on information flow in social settings. In A. Spink & C. Cole (Eds.), *New directions in human information behavior* (pp. 93–111). Dordrecht: Springer Netherlands.
- Flood, M. (2009). Youth, sex, and the Internet. *Counselling, Psychotherapy, and Health, 5*(1), 131–147.
- Floyd, M., & Gruber, K. J. (2011). Baccalaureate student perceptions of challenging family problems: Building bridges to acceptance. *Journal of Teaching in Social Work, 31*(1), 65–78. doi:[10.1080/08841233.2011.539144](https://doi.org/10.1080/08841233.2011.539144)
- Folkman, S. (2008). The case for positive emotions in the stress process. *Anxiety, Stress, and Coping, 21*(1), 3–14. doi:[10.1080/10615800701740457](https://doi.org/10.1080/10615800701740457)
- Folkman, S., & Moskowitz, J. T. (2004). Coping: Pitfalls and promise. *Annual Review of Psychology, 55*, 745–774. doi:[10.1146/annurev.psych.55.090902.141456](https://doi.org/10.1146/annurev.psych.55.090902.141456)
- Folkman, S., & Moskowitz, J. T. (2007). Positive affect and meaning-focused coping during significant psychological stress. In M. Hewstone, H. Schut, J. B. F. de Wit, K. van den Bos, & M. S. Stroebe (Eds.), *The scope of social psychology: Theory and applications: Essays in honour of Wolfgang stroebe* (p. 193). Hove: Psychology Press.
- Forrest, S. (2010). ‘Big and tough’: Boys learning about sexuality and manhood. *Sexual and Relationship Therapy, 15*(3), 247–261. doi:[10.1080/14681990050109845](https://doi.org/10.1080/14681990050109845)
- Foster, D. G., Gould, H., Taylor, J., & Weitz, T. A. (2012). Attitudes and decision making among women seeking abortions at one U.S. clinic. *Perspectives on Sexual and Reproductive Health, 44*(2), 117–124. doi:[10.1363/4411712](https://doi.org/10.1363/4411712)
- Fourie, I. (2008). Information needs and information behaviour of patients and their family members in a cancer palliative care setting: An exploratory study of an existential context from different perspectives. *Information Research, 13*(4).

212 References

- Fourie, I. (2010). Interpreting the information behaviour of patients and families in palliative cancer care : A practical approach. *Innovation: Journal of Appropriate Librarianship and Information Work in Southern Africa*, 2010(40), 34–46. doi: [10.10520/EJC46507](https://doi.org/10.10520/EJC46507)
- Fourie, I. (2012). Understanding information behaviour in palliative care: Arguing for exploring diverse and multiple overlapping contexts. *Information Research*, 17(4).
- Fourie, I., & Nessel, V. (2017). An exploratory review of research on cancer pain and informationrelated needs: What (little) we know. Paper presented at the ISIC, the Information Behaviour Conference, Zadar, Croatia.
- Fox, J., & Anderegg, C. (2014). Romantic relationship stages and social networking sites: Uncertainty reduction strategies and perceived relational norms on facebook. *Cyberpsychology, Behavior, and Social Networking*, 17(11), 685–691. doi: [10.1089/cyber.2014.0232](https://doi.org/10.1089/cyber.2014.0232)
- Fox, J., Osborn, J. L., & Warber, K. M. (2014). Relational dialectics and social networking sites: The role of Facebook in romantic relationship escalation, maintenance, conflict, and dissolution. *Computers in Human Behavior*, 35, 527–534. doi: [10.1016/j.chb.2014.02.031](https://doi.org/10.1016/j.chb.2014.02.031)
- Frame, K. N., & Casey, L. B. (2019). Variables influencing parental treatment selection for children with autism spectrum disorder. *Children and Youth Services Review*, 106, 104464. doi: [10.1016/j.childyouth.2019.104464](https://doi.org/10.1016/j.childyouth.2019.104464)
- Francino, F., & Guiller, J. (2011). “Is that your boyfriend?” An experiential and theoretical approach to understanding gender-bending in virtual worlds. In A. Peachey & M. Childs (Eds.), *Reinventing ourselves: Contemporary concepts of identity in virtual worlds* (pp. 153–175). London: Springer.
- Francis, D. B. (2018). Young black men’s information seeking following celebrity depression disclosure: Implications for mental health communication. *Journal of Health Communication*, 23(7), 687–694. doi: [10.1080/10810730.2018.1506837](https://doi.org/10.1080/10810730.2018.1506837)
- Frank, R., Westlake, B., & Bouchard, M. (2010). The structure and content of online child exploitation networks. Paper presented at the ACM SIGKDD Workshop on Intelligence and Security Informatics, Washington, DC.
- Friedman, A. L., & Shepeard, H. (2007). Exploring the knowledge, attitudes, beliefs, and communication preferences of the general public regarding HPV: Findings from CDC focus group research and implications for practice. *Health Education & Behavior*, 34(3), 471–485. doi: [10.1177/1090198106292022](https://doi.org/10.1177/1090198106292022)
- Frisby, B. N., Sidelinger, R. J., & Booth-Butterfield, M. (2015). No harm, no foul: A social exchange perspective on individual and relational outcomes associated with relational baggage. *Western Journal of Communication*, 79(5), 555–572. doi: [10.1080/10570314.2015.1075585](https://doi.org/10.1080/10570314.2015.1075585)
- Froggatt, D. L. (2015). The informationally underserved: Not always diverse, but always a social justice advocacy model. *School Libraries Worldwide*, 21(1), 54–72.
- Fukui, S. (2004). Information needs and the related variables of Japanese family caregivers of terminally ill cancer patients. *Nursing and Health Sciences*, 6(1), 29–36. doi: [10.1111/j.1442-2018.2003.00170.x](https://doi.org/10.1111/j.1442-2018.2003.00170.x)
- Fyfe, N., Parr, H., Stevenson, O., & Woolnough, P. (2015). ‘To the end of the world’: Space, place, and missing persons investigations. *Policing: Journal of Policy Practice*, 9(3), 275–283. doi: [10.1093/police/pav025](https://doi.org/10.1093/police/pav025)

- Gafni, R., & Nagar, I. (2016). CAPTCHA: Impact on user experience of users with learning disabilities. *Interdisciplinary Journal of e-Skills and Lifelong Learning*, 12, 207–223. doi:[10.28945/3612](https://doi.org/10.28945/3612)
- Gama, L. C., Chipeta, G. T., Phiri, A., & Chawinga, W. D. (2020). Information behaviour of prison inmates in Malawi. *Journal of Librarianship and Information Science*, 52(4), 1224–1236. doi:[10.1177/0961000620908655](https://doi.org/10.1177/0961000620908655)
- Ganatra, B., Gerdts, C., Rossier, C., Johnson, B. R., Jr, Tunçalp, Ö., Assifi, A., ... Popinchalk, A. (2017). Global, regional, and subregional classification of abortions by safety, 2010–14: Estimates from a Bayesian hierarchical model. *The Lancet*, 390(10110), 2372–2381. doi:[10.1016/S0140-6736\(17\)31794-4](https://doi.org/10.1016/S0140-6736(17)31794-4)
- Gauthier, D. K., & Forsyth, C. J. (1999). Bareback sex, bug chasers, and the gift of death. *Deviant Behavior*, 20(1), 85–100. doi:[10.1080/016396299266605](https://doi.org/10.1080/016396299266605)
- Gavin, J., Rees-Evans, D., Duckett, A., & Brosnan, M. (2019). The attractiveness, trustworthiness and desirability of autistic males' online dating profiles. *Computers in Human Behavior*, 98, 189–195. doi:[10.1016/j.chb.2019.04.016](https://doi.org/10.1016/j.chb.2019.04.016)
- Gendreau, P., & Ross, B. (1979). Effective correctional treatment: Bibliotherapy for cynics. *Crime & Delinquency*, 25(4), 463–489. doi:[10.1177/00112877902500405](https://doi.org/10.1177/00112877902500405)
- Generous, M. A., & Keeley, M. (2017). Wished for and avoided conversations with terminally ill individuals during final conversations. *Death Studies*, 41(3), 162–172. doi:[10.1080/07481187.2016.1236850](https://doi.org/10.1080/07481187.2016.1236850)
- Genuis, S. K., & Bronstein, J. (2016). Looking for “normal”: Sense making in the context of health disruption. *Journal of the Association for Information Science and Technology*, 68(3), 750–761. doi:[10.1002/asi.23715](https://doi.org/10.1002/asi.23715)
- Ghosh, A. (2020). From moral ambivalence to differential congruence: Understanding transnational sexuality using cultural schemas. *Sexualities*, 23(4), 549–573.
- Gibbs, J. L., Ellison, N. B., & Heino, R. D. (2006). Self-presentation in online personals: The role of anticipated future interaction, self-disclosure, and perceived success in Internet dating. *Communication Research*, 33(2), 152–177. doi:[10.1177/0093650205285368](https://doi.org/10.1177/0093650205285368)
- Gibbs, J. L., Ellison, N. B., & Lai, C.-H. (2011). First comes love, then comes Google: An investigation of uncertainty reduction strategies and self-disclosure in online dating. *Communication Research*, 38(1), 70–100. doi:[10.1177/0093650210377091](https://doi.org/10.1177/0093650210377091)
- Gibson, A. N. (2016). Building a progressive-situational model of post-diagnosis information seeking for parents of individuals with down syndrome. *Global Qualitative Nursing Research*, 3, 1–11. doi:[10.1177/2333393616680967](https://doi.org/10.1177/2333393616680967)
- Gibson, A. N., Kaplan, S., & Vardell, E. (2017). A survey of information source preferences of parents of individuals with autism spectrum disorder. *Journal of Autism and Developmental Disorders*, 47(7), 2189–2204. doi:[10.1007/s10803-017-3127-z](https://doi.org/10.1007/s10803-017-3127-z)
- Gibson, A. N., & Martin, J. D., III (2019). Re-situating information poverty: Information marginalization and parents of individuals with disabilities. *Journal of the Association for Information Science and Technology*, 70(5), 476–487. doi:[10.1002/asi.24128](https://doi.org/10.1002/asi.24128)
- Gioia, D. A., & Chittipeddi, K. (1991). Sensemaking and sensegiving in strategic change initiation. *Strategic Management Journal*, 12(6), 433–448. doi:[10.1002/smj.4250120604](https://doi.org/10.1002/smj.4250120604)

214 References

- Giuliani, M. (2016). Sensemaking, sensegiving and sensebreaking: The case of intellectual capital measurements. *Journal of Intellectual Capital*, 17(2), 218–237. doi:[10.1108/JIC-04-2015-0039](https://doi.org/10.1108/JIC-04-2015-0039)
- Glavin, C. E. Y., & Montgomery, P. (2017). Creative bibliotherapy for post-traumatic stress disorder (PTSD): A systematic review. *Journal of Poetry Therapy*, 30(2), 95–107. doi:[10.1080/08893675.2017.1266190](https://doi.org/10.1080/08893675.2017.1266190)
- Godfrey, M., & Johnson, O. (2009). Digital circles of support: Meeting the information needs of older people. *Computers in Human Behavior*, 25(3), 633–642. doi:[10.1016/j.chb.2008.08.016](https://doi.org/10.1016/j.chb.2008.08.016)
- Goffman, E. (2009). *Stigma: Notes on the management of spoiled identity*. New York, NY: Simon & Schuster.
- Gold, J., Pedrana, A. E., Sacks-Davis, R., Hellard, M. E., Chang, S., Howard, S., ... Stooze, M. A. (2011). A systematic examination of the use of online social networking sites for sexual health promotion. *BMC Public Health*, 11, 583. doi:[10.1186/1471-2458-11-583](https://doi.org/10.1186/1471-2458-11-583)
- Golman, R., Hagmann, D., & Loewenstein, G. (2017). Information avoidance. *Journal of Economic Literature*, 55(1), 96–135. doi:[10.1257/jel.20151245](https://doi.org/10.1257/jel.20151245)
- Gomula, J. (2019). “Where do I fit along the spectrum?” Turning to peers to make sense of PCOS symptoms and find “normal for me”. Project report submitted in part fulfilment of the requirements for the degree of Master of Science (Human-Computer Interaction with Ergonomics) in the Faculty of Brain Sciences. University College London, London.
- González-Teruel, A., & Abad-García, F. (2018). The influence of Elfreda Chatman’s theories: A citation context analysis. *Scientometrics*, 117(3), 1793–1819. doi:[10.1007/s11192-018-2915-3](https://doi.org/10.1007/s11192-018-2915-3)
- Gooch, K., & Sheldon, D. (2019). Holiday camps, prison time and confined escapism: Understanding leisure, pleasure and harm in prisons. In T. Raymen & O. Smith (Eds.), *Deviant leisure: Criminological perspectives on leisure and harm* (pp. 403–423). Cham: Springer International Publishing.
- Goodson, A., Franklin, C. A., & Bouffard, L. A. (2020). Male peer support and sexual assault: The relation between high-profile, high school sports participation and sexually predatory behaviour. *Journal of Sexual Aggression*, 1–17. doi:[10.1080/13552600.2020.1733111](https://doi.org/10.1080/13552600.2020.1733111)
- Grant, N., Rodger, S., & Hoffmann, T. (2016). Intervention decision-making processes and information preferences of parents of children with autism spectrum disorders. *Child: Care, Health and Development*, 42(1), 125–134. doi:[10.1111/cch.12296](https://doi.org/10.1111/cch.12296)
- Gray, M. L. (2009). Negotiating identities/queering desires: Coming out online and the remediation of the coming-out story. *Journal of Computer-Mediated Communication*, 14(4), 1162–1189. doi:[10.1111/j.1083-6101.2009.01485.x](https://doi.org/10.1111/j.1083-6101.2009.01485.x)
- Green, B. L., Miranda, J., Daroowalla, A., & Siddique, J. (2005). Trauma exposure, mental health functioning, and program needs of women in jail. *Crime & Delinquency*, 51(1), 133–151. doi:[10.1177/0011128704267477](https://doi.org/10.1177/0011128704267477)
- Greenway, S. (2007). Library services behind bars. *Bookmobiles and Outreach Services*, 10(2), 43–64.
- Greil, A. L., Slauson-Blevins, K., & McQuillan, J. (2010). The experience of infertility: A review of recent literature. *Sociology of Health and Illness*, 32(1), 140–162. doi:[10.1111/j.1467-9566.2009.01213.x](https://doi.org/10.1111/j.1467-9566.2009.01213.x)

- Greyson, D. (2015). Information practices evolving over time: Cases from the young parent study. Paper presented at the Annual Conference of the Canadian Association for Information Science, Ottawa, CA.
- Greyson, D. (2017). Health information practices of young parents. *Journal of Documentation*, 73(5), 778–802. doi:[10.1108/JD-07-2016-0089](https://doi.org/10.1108/JD-07-2016-0089)
- Greyson, D. (2018). Information triangulation: A complex and agentic everyday information practice. *Journal of the Association for Information Science and Technology*, 69(7), 869–878. doi:[10.1002/asi.24012](https://doi.org/10.1002/asi.24012)
- Greyson, D., O'Brien, H., & Shoveller, J. (2017). Constructing knowledge and ignorance in the social information worlds of young mothers. *Proceedings of the Association for Information Science and Technology*, 54(1), 139–149. doi:[10.1002/pra2.2017.14505401016](https://doi.org/10.1002/pra2.2017.14505401016)
- Grossman, J. M., Sarwar, P. F., Richer, A. M., & Erkut, S. (2017). “We talked about sex.” “No, we didn’t”: Exploring adolescent and parent agreement about sexuality communication. *American Journal of Sexuality Education*, 12(4), 343–357. doi:[10.1080/15546128.2017.1372829](https://doi.org/10.1080/15546128.2017.1372829)
- Grov, C., & Parsons, J. T. (2006). Bug chasing and gift giving: The potential for HIV transmission among barebackers on the internet. *AIDS Education and Prevention*, 18(6), 490–503. doi:[10.1521/aeap.2006.18.6.490](https://doi.org/10.1521/aeap.2006.18.6.490)
- Grunseit, A. C., Forell, S., & McCarron, E. (2008). Taking justice into custody: The legal needs of prisoners – Summary report. *Justice Issues*(2) (pp. 1–14). doi:[10.3316/ielapa.201215075](https://doi.org/10.3316/ielapa.201215075)
- Gudzune, K. A., Bleich, S. N., Richards, T. M., Weiner, J. P., Hodges, K., & Clark, J. M. (2013). Doctor shopping by overweight and obese patients is associated with increased healthcare utilization. *Obesity*, 21(7), 1328–1334. doi:[10.1002/oby.20189](https://doi.org/10.1002/oby.20189)
- Guerra, G., & Patuelli, R. (2016). The role of job satisfaction in transitions into self-employment. *Entrepreneurship: Theory and Practice*, 40(3), 543–571. doi:[10.1111/etap.12133](https://doi.org/10.1111/etap.12133)
- Haasio, A., Harviainen, J. T., & Savolainen, R. (2020). Information needs of drug users on a local dark Web marketplace. *Information Processing & Management*, 57(2), 102080. doi:[10.1016/j.ipm.2019.102080](https://doi.org/10.1016/j.ipm.2019.102080)
- Haimson, O. L., Carter, A. J., Corvite, S., Wheeler, B., Wang, L., Liu, T., & Lige, A. (2021). The major life events taxonomy: Social readjustment, social media information sharing, and online network separation during times of life transition. *Journal of the Association for Information Science and Technology*, 72(7), 933–947. doi:[10.1002/asi.24455](https://doi.org/10.1002/asi.24455)
- Haker, H., Lauber, C., & Rössler, W. (2005). Internet forums: A self-help approach for individuals with schizophrenia? *Acta Psychiatrica Scandinavica*, 112(6), 474–477. doi:[10.1111/j.1600-0447.2005.00662.x](https://doi.org/10.1111/j.1600-0447.2005.00662.x)
- Hald, G. M., Traen, B., Noor, S. W., Iantaffi, A., Galos, D., & Rosser, B. R. S. (2015). Does sexually explicit media (SEM) affect me? Assessing first-person effects of SEM consumption among Norwegian men who have sex with men. *Psychology & Sexuality*, 6(1), 59–74. doi:[10.1080/19419899.2014.984516](https://doi.org/10.1080/19419899.2014.984516)
- Hall, E. T. (1989). *Beyond culture*. Garden City, NY: Anchor.
- Hall, W., & Irvine, V. (2009). E-communication among mothers of infants and toddlers in a community-based cohort: A content analysis. *Journal of Advanced Nursing*, 65(1), 175–183. doi:[10.1111/j.1365-2648.2008.04856.x](https://doi.org/10.1111/j.1365-2648.2008.04856.x)

216 References

- Hall, K. S., McDermott Sales, J., Komro, K. A., & Santelli, J. (2016). The state of sex education in the United States. *The Journal of Adolescent Health: Official Publication of the Society for Adolescent Medicine*, 58(6), 595–597. doi:[10.1016/j.jadohealth.2016.03.032](https://doi.org/10.1016/j.jadohealth.2016.03.032)
- Hamburg, D. A., & Adams, J. E. (1967). A perspective on coping behavior: Seeking and utilizing information in major transitions. *Archives of General Psychiatry*, 17(3), 277–284. doi:[10.1001/archpsyc.1967.01730270021005](https://doi.org/10.1001/archpsyc.1967.01730270021005)
- Hamer, J. S. (2003). Coming-out: Gay males' information seeking. *School Libraries Worldwide*, 9(2), 73–89.
- Hamilton, J. B., Sandelowski, M., Moore, A. D., Agarwal, M., & Koenig, H. G. (2012). "You need a song to bring you through": The use of religious songs to manage stressful life events. *The Gerontologist*, 53(1), 26–38. doi:[10.1093/geront/gns064](https://doi.org/10.1093/geront/gns064)
- Hancock, K., Clayton, J. M., Parker, S. M., Walder, S., Butow, P. N., Carrick, S., ... Tattersall, M. H. (2007). Truth-telling in discussing prognosis in advanced life-limiting illnesses: A systematic review. *Palliative Medicine*, 21(6), 507–517. doi:[10.1177/0269216307080823](https://doi.org/10.1177/0269216307080823)
- Haney, C. (2003). *The psychological impact of incarceration: Implications for post-prison adjustment*. Retrieved from <https://aspe.hhs.gov/reports/psychological-impact-incarceration-implications-post-prison-adjustment-0>
- Hanschmidt, F., Linde, K., Hilbert, A., Riedel-Heller, S. G., & Kersting, A. (2016). Abortion stigma: A systematic review. *Perspectives on Sexual and Reproductive Health*, 48(4), 169–177. doi:[10.1363/48e8516](https://doi.org/10.1363/48e8516)
- Han, J. Y., Wise, M., Kim, E., Pingree, R., Hawkins, R. P., Pingree, S., ... Gustafson, D. H. (2010). Factors associated with use of interactive cancer communication system: An application of the comprehensive model of information seeking. *Journal of Computer-Mediated Communication*, 15(3), 367–388. doi:[10.1111/j.1083-6101.2010.01508.x](https://doi.org/10.1111/j.1083-6101.2010.01508.x)
- Harding, S. F. (1987). Convicted by the holy spirit: The rhetoric of fundamental Baptist conversion. *American Ethnologist*, 14(1), 167–181. doi:[10.1525/ae.1987.14.1.02a00100](https://doi.org/10.1525/ae.1987.14.1.02a00100)
- Hardy, S.-J. (2019). Layers of resistance: Understanding decision-making processes in relation to crime reporting. *International Review of Victimology*, 25(3), 302–319. doi:[10.1177/0269758019827686](https://doi.org/10.1177/0269758019827686)
- Harney, P. A., Lebowitz, L., & Harvey, M. R. (1997). A stage by dimension model of trauma recovery: Application to practice. In *Session: Psychotherapy in Practice*, 3(4), 91–103. doi:[10.1002/\(sici\)1520-6572\(199724\)3:4<91::aid-sess8>3.0.co;2-b](https://doi.org/10.1002/(sici)1520-6572(199724)3:4<91::aid-sess8>3.0.co;2-b)
- Harper, G. W., Bruce, D., Serrano, P., & Jamil, O. B. (2009). The role of the Internet in the sexual identity development of gay and bisexual male adolescents. In P. L. Hammack & B. J. Cohler (Eds.), *The story of sexual identity: Narrative perspectives on the gay and lesbian life course* (pp. 297–326). New York, NY: Oxford University Press.
- Harper, G. W., Serrano, P. A., Bruce, D., & Bauermeister, J. A. (2016). The internet's multiple roles in facilitating the sexual orientation identity development of gay and bisexual male adolescents. *American Journal of Men's Health*, 10(5), 359–376. doi:[10.1177/1557988314566227](https://doi.org/10.1177/1557988314566227)
- Harrington, A. (2019). *Mind fixers: psychiatry's troubled search for the biology of mental illness*. New York, NY: W. W. Norton & Company.

- Harris, K. J., Gringart, E., & Drake, D. (2018). Leaving ideological groups behind: A model of disengagement. *Behavioral Sciences of Terrorism and Political Aggression*, 10(2), 91–109. doi:[10.1080/19434472.2017.1299782](https://doi.org/10.1080/19434472.2017.1299782)
- Hartel, J., & Savolainen, R. (2016). Pictorial metaphors for information. *Journal of Documentation*, 72(5), 794–812. doi:[10.1108/JD-07-2015-0080](https://doi.org/10.1108/JD-07-2015-0080)
- Hartog, I., Scherer-Rath, M., Kruizinga, R., Netjes, J., Henriques, J., Nieuwkerk, P., ... van Laarhoven, H. (2017). Narrative meaning making and integration: Toward a better understanding of the way falling ill influences quality of life. *Journal of Health Psychology*, 25(6), 738–754. doi:[10.1177/1359105317731823](https://doi.org/10.1177/1359105317731823)
- Harvey, K. J., Brown, B., Crawford, P., Macfarlane, A., & McPherson, A. (2007). ‘Am I normal?’ Teenagers, sexual health and the internet. *Social Science & Medicine*, 65(4), 771–781. doi:[10.1016/j.socscimed.2007.04.005](https://doi.org/10.1016/j.socscimed.2007.04.005)
- Harviainen, J. T. (2015). Information literacies of self-identified sadomasochists: An ethnographic case study. *Journal of Documentation*, 71(3), 423–439. doi:[10.1108/JD-02-2014-0032](https://doi.org/10.1108/JD-02-2014-0032)
- Hasler, L., & Ruthven, I. (2011). Escaping information poverty through internet newsgroups. Paper presented at the Association for the Advancement of Artificial Intelligence 5th International Conference on Weblogs and Social Media, Barcelona, Spain.
- Hasler, L., Ruthven, I., & Buchanan, S. (2014). Using internet groups in situations of information poverty: Topics and information needs. *Journal of the Association for Information Science and Technology*, 65(1), 25–36. doi:[10.1002/asi.22962](https://doi.org/10.1002/asi.22962)
- Hastings, J., & Mitchell, O. S. (2020). How financial literacy and impatience shape retirement wealth and investment behaviors. *Journal of Pension Economics and Finance*, 19(1), 1–20. doi:[10.1017/S1474747218000227](https://doi.org/10.1017/S1474747218000227)
- Hattar-Pollara, M. (2010). Developmental transitions. In A. Meleis (Ed.), *Transitions theory: Middle-range and situation-specific theories in nursing research and practice* (pp. 87–93). New York, NY: Springer.
- Heeks, R. J. (2012). *Discovery writing and genre*. PhD thesis, University of Exeter, Exeter.
- Heinström, J. (2010). *From fear to flow: Personality and information interaction*. Cambridge: Chandos Publishing.
- Heinström, J., Sormunen, E., Savolainen, R., & Ek, S. (2020). Developing an empirical measure of everyday information mastering. *Journal of the Association for Information Science and Technology*, 71(7), 729–741. doi:[10.1002/asi.24305](https://doi.org/10.1002/asi.24305)
- Heintzelman, S. J., & King, L. A. (2014). (The feeling of) meaning-as-information. *Personality and Social Psychology Review*, 18(2), 153–167. doi:[10.1177/1088868313518487](https://doi.org/10.1177/1088868313518487)
- Henderson, D. K. (2015). *Unwritten rules: The health information activities of African and Chinese populations living in the West of Scotland*. PhD thesis, University of Strathclyde, Glasgow.
- Hendricks, C., Hendricks, J. E., & Kauffman, S. (2001). Literacy, criminal activity, and recidivism. Retrieved from https://18970341-7a2c-4cd7-a809-39ba885eda1d.filesusr.com/ugd/c10ff9_fc83f8ee893b41698562c448e106427b.pdf
- Hersh, M. (2013). Deafblind people, communication, independence, and isolation. *The Journal of Deaf Studies and Deaf Education*, 18(4), 446–463. doi:[10.1093/deafed/ent022](https://doi.org/10.1093/deafed/ent022)

218 References

- Hertzum, M., & Hyldegård, J. S. (2019). Information seeking abroad: An everyday-life study of international students. *Journal of Documentation*, 75(6), 1298–1316. doi:[10.1108/JD-11-2018-0183](https://doi.org/10.1108/JD-11-2018-0183)
- Hertzum, M., & Pejtersen, A. M. (2000). The information-seeking practices of engineers: Searching for documents as well as for people. *Information Processing and Management*, 36(5), 761–778. doi:[10.1016/s0306-4573\(00\)00011-x](https://doi.org/10.1016/s0306-4573(00)00011-x)
- Hess, C. (2008). *Sites of violence, sites of grace: Christian nonviolence and the traumatized self*. Lanham, MD: Lexington Books.
- Hetling, A., & Postmus, J. (2014). Financial literacy and economic empowerment of survivors of intimate partner violence: Examining the differences between public assistance recipients and nonrecipients. *Journal of Poverty*, 18(2), 130–149. doi:[10.1080/10875549.2014.896308](https://doi.org/10.1080/10875549.2014.896308)
- Hezlett, S. A., & Gibson, S. K. (2007). Linking mentoring and social capital: Implications for career and organization development. *Advances in Developing Human Resources*, 9(3), 384–411. doi:[10.1177/1523422307304102](https://doi.org/10.1177/1523422307304102)
- Hicks, A. (2019). Moving beyond the descriptive: The grounded theory of mitigating risk and the theorisation of information literacy. *Journal of Documentation*, 76(1), 126–144. doi:[10.1108/JD-07-2019-0126](https://doi.org/10.1108/JD-07-2019-0126)
- Hicks, D. (2020). Clarifying identity in information behavior research: A conceptual analysis. *Library & Information Science Research*, 42(3), 101035. doi:[10.1016/j.lisr.2020.101035](https://doi.org/10.1016/j.lisr.2020.101035)
- Hicks, P., & Kerrigan, P. (2020). An intersectional quantitative content analysis of the LGBTQ+ catalogue in Irish public libraries. *Journal of Librarianship and Information Science*, 52(4), 1028–1041. doi:[10.1177/0961000619898212](https://doi.org/10.1177/0961000619898212)
- Hillier, L., Mitchell, K. J., & Ybarra, M. L. (2012). The Internet as a safety net: Findings from a series of online focus groups with LGB and non-LGB young people in the United States. *Journal of LGBT Youth*, 9(3), 225–246. doi:[10.1080/19361653.2012.684642](https://doi.org/10.1080/19361653.2012.684642)
- Hill, S. A., & Laugharne, R. (2006). Decision making and information seeking preferences among psychiatric patients. *Journal of Mental Health*, 15(1), 75–84. doi:[10.1080/09638230500512250](https://doi.org/10.1080/09638230500512250)
- Hinderaker, A. (2015). Severing primary ties: Exit from totalistic organizations. *Western Journal of Communication*, 79(1), 92–115. doi:[10.1080/10570314.2014.943422](https://doi.org/10.1080/10570314.2014.943422)
- Holmes, L. G., Himle, M. B., & Strassberg, D. S. (2016). Parental sexuality-related concerns for adolescents with autism spectrum disorders and average or above IQ. *Research in Autism Spectrum Disorders*, 21, 84–93. doi:[10.1016/j.rasd.2015.10.001](https://doi.org/10.1016/j.rasd.2015.10.001)
- Holmes, T. H., & Rahe, R. H. (1967). The social readjustment rating scale. *Journal of Psychosomatic Research*, 11(2), 213–218. doi:[10.1016/0022-3999\(67\)90010-4](https://doi.org/10.1016/0022-3999(67)90010-4)
- Horowitz, M. J. (1986). Stress-response syndromes: A review of posttraumatic and adjustment disorders. *Hospital and Community Psychiatry*, 37(3), 241–249. doi:[10.1176/ps.37.3.241](https://doi.org/10.1176/ps.37.3.241)
- Horvath, K. J., Iantaffi, A., Grey, J. A., & Bockting, W. (2012). A review of the content and format of transgender-related webpages. *Health Communication*, 27(5), 457–466. doi:[10.1080/10410236.2011.610256](https://doi.org/10.1080/10410236.2011.610256)
- Hovick, S. R., Liang, M. C., & Kahlor, L. (2014). Predicting cancer risk knowledge and information seeking: The role of social and cognitive factors. *Health Communication*, 29(7), 656–668. doi:[10.1080/10410236.2012.763204](https://doi.org/10.1080/10410236.2012.763204)

- Høybye, M. T., Johansen, C., & Tjørnhøj-Thomsen, T. (2005). Online interaction. Effects of storytelling in an internet breast cancer support group. *Psycho-Oncology*, 14(3), 211–220. doi:[10.1002/pon.837](https://doi.org/10.1002/pon.837)
- Hudson, P., Aranda, S., & Kristjanson, L. (2004). Information provision for palliative care families. *European Journal of Palliative Care*, 11(4), 153–157.
- Huebner, B., & Royal, C. (2013). Beyond self actualization: Voluntary midlife career transitions and implications for career counselors. *Career Planning and Adult Development Journal*, 29(4), 37–44.
- Huffaker, D. A., & Calvert, S. L. (2005). Gender, identity, and language use in teenage blogs. *Journal of Computer-Mediated Communication*, 10(2). doi:[10.1111/j.1083-6101.2005.tb00238.x](https://doi.org/10.1111/j.1083-6101.2005.tb00238.x)
- Huisman, M., Biltiereyst, D., & Joye, S. (2020). Sharing is caring: The everyday informal exchange of health information among adults aged fifty and over. *Information Research*, 25(1).
- Huisman, M., Joye, S., & Biltiereyst, D. (2020). To share or not to share: An explorative study of health information non-sharing behaviour among Flemish adults aged fifty and over. *Information Research*, 25(3).
- Hultgren, F. (2013). The stranger's tale: Information seeking as an outsider activity. *Journal of Documentation*, 69(2), 275–294. doi:[10.1108/00220411311300075](https://doi.org/10.1108/00220411311300075)
- Hunt, A. D., & Adams, L. M. (2021). Perception of unmet need after seeking treatment for a past year major depressive episode: Results from the 2018 national survey of drug use and health. *Psychiatric Quarterly*, 92(3), 1271–1281. doi:[10.1007/s11126-021-09913-y](https://doi.org/10.1007/s11126-021-09913-y)
- Huttunen, A., Hirvonen, N., & Kähkönen, L. (2020). Uncomfortable in my own skin – Emerging, early-stage identity-related information needs of transgender people. *Journal of Documentation*, 76(3), 709–729. doi:[10.1108/JD-09-2019-0193](https://doi.org/10.1108/JD-09-2019-0193)
- Huttunen, A., Kähkönen, L., Enwald, H., & Kortelainen, T. (2019). Embodied cognition and information experiences of transgender people. Paper presented at the Proceedings of the Tenth International Conference on Conceptions of Library and Information Science, Ljubljana, Slovenia.
- Huys, Q. J., Eshel, N., O'Nions, E., Sheridan, L., Dayan, P., & Roiser, J. P. (2012). Bonsai trees in your head: How the pavlovian system sculpts goal-directed choices by pruning decision trees. *PLoS Computational Biology*, 8(3), e1002410. doi:[10.1371/journal.pcbi.1002410](https://doi.org/10.1371/journal.pcbi.1002410)
- Ibarra, H. (2004). *Working identity: Unconventional strategies for reinventing your career*. Boston, MA: Harvard Business Press.
- Ibarra, H., & Obodaru, O. (2016). Betwixt and between identities: Liminal experience in contemporary careers. *Research in Organizational Behavior*, 36. doi:[10.1016/j.riob.2016.11.003](https://doi.org/10.1016/j.riob.2016.11.003)
- Ickes, W., Dugosh, J. W., Simpson, J. A., & Wilson, C. L. (2003). Suspicious minds: The motive to acquire relationship-threatening information. *Personal Relationships*, 10(2), 131–148. doi:[10.1111/1475-6811.00042](https://doi.org/10.1111/1475-6811.00042)
- Ilic, M., Reinecke, J., Bohner, G., Hans-Onno, R., Beblo, T., Driessen, M., ... Corrigan, P. W. (2012). Protecting self-esteem from stigma: A test of different strategies for coping with the stigma of mental illness. *International Journal of Social Psychiatry*, 58(3), 246–257. doi:[10.1177/0020764010392058](https://doi.org/10.1177/0020764010392058)
- Indekeu, A., Rober, P., Schotsmans, P., Daniels, K. R., Dierickx, K., & D'Hooghe, T. (2013). How couples' experiences prior to the start of infertility treatment with

- donor gametes influence the disclosure decision. *Gynecologic and Obstetric Investigation*, 76(2), 125–132. doi:[10.1159/000353901](https://doi.org/10.1159/000353901)
- Ings, C., & Joslin, J. (2011). Correctional service of Canada prison libraries from 1980 to 2010. *Library Trends*, 59(3), 386–408.
- Isaacowitz, D. M., Toner, K., Goren, D., & Wilson, H. R. (2008). Looking while unhappy: Mood-congruent gaze in young adults, positive gaze in older adults. *Psychological Science*, 19(9), 848–853. doi:[10.1111/j.1467-9280.2008.02167.x](https://doi.org/10.1111/j.1467-9280.2008.02167.x)
- Iwasaki, Y., Coyle, C., Shank, J., Messina, E., Porter, H., Salzer, M., ... Koons, G. (2014). Role of leisure in recovery from mental illness. *American Journal of Psychiatric Rehabilitation*, 17(2), 147–165. doi:[10.1080/15487768.2014.909683](https://doi.org/10.1080/15487768.2014.909683)
- Iwasaki, Y., Mannell, R. C., Smale, B. J., & Butcher, J. (2002). A short-term longitudinal analysis of leisure coping used by police and emergency response service workers. *Journal of Leisure Research*, 34(3), 311–339. doi:[10.1080/0022216.2002.11949974](https://doi.org/10.1080/0022216.2002.11949974)
- Iyer, P., & Aggleton, P. (2014). Seventy years of sex education in health education journal: A critical review. *Health Education Journal*, 74(1), 3–15.
- Jablin, F. M. (2001). Organizational entry, assimilation, and disengagement/exit. In F. M. Jablin & L. L. Putnam (Eds.), *The new handbook of organizational communication: Advances in theory, research, and methods* (pp. 732–818). Thousand Oaks, CA: Sage.
- Jackson, J. (2011). Revisiting risk sensitivity in the fear of crime. *Journal of Research in Crime and Delinquency*, 48(4), 513–537. doi:[10.1177/0022427810395146](https://doi.org/10.1177/0022427810395146)
- Jacobs, S.-E., Thomas, W., & Lang, S. (Eds.). (1997). *Two-spirit people: Native American gender identity, sexuality, and spirituality*. Chicago, IL: University of Illinois Press.
- Jakubowska, A., Kaselionyte, J., Priebe, S., & Giacco, D. (2019). Internet use for social interaction by people with psychosis: A systematic review. *Cyberpsychology, Behavior, and Social Networking*, 22(5), 336–343. doi:[10.1089/cyber.2018.0554](https://doi.org/10.1089/cyber.2018.0554)
- Jamali, H. R., & Foroutan, F. (2019). Everyday life information-seeking behaviors of nomadic pastoralists in their oral culture. *Proceedings of the Association for Information Science and Technology*, 56(1), 432–435. doi:[10.1002/pra2.43](https://doi.org/10.1002/pra2.43)
- Jansen, B. J., Spink, A., & Saracevic, T. (2000). Real life, real users, and real needs: A study and analysis of user queries on the web. *Information Processing & Management*, 36(2), 207–227. doi:[10.1016/S0306-4573\(99\)00056-4](https://doi.org/10.1016/S0306-4573(99)00056-4)
- Jardine, C. (2017). Constructing and maintaining family in the context of imprisonment. *The British Journal of Criminology*, 58(1), 114–131. doi:[10.1093/bjc/azx005](https://doi.org/10.1093/bjc/azx005)
- Jay, A. (2014). *Independent inquiry into child sexual exploitation in rotherham 1997–2013*. Rotherham: Rotherham Metropolitan Borough Council. Retrieved from <https://www.rotherham.gov.uk/downloads/download/31/independent-inquiry-into-child-sexual-exploitation-in-rotherham-1997–2013>
- Jensen, J. D., Carcioppolo, N., King, A. J., Scherr, C. L., Jones, C. L., & Niederdieppe, J. (2014). The cancer information overload (CIO) scale: Establishing predictive and discriminant validity. *Patient Education and Counseling*, 94(1), 90–96. doi:[10.1016/j.pec.2013.09.016](https://doi.org/10.1016/j.pec.2013.09.016)
- Jensen, J. D., Liu, M., Carcioppolo, N., John, K. K., Krakow, M., & Sun, Y. (2017). Health information seeking and scanning among US adults aged 50–75 years: Testing a key postulate of the information overload model. *Health Informatics Journal*, 23(2), 96–108. doi:[10.1177/1460458215627290](https://doi.org/10.1177/1460458215627290)

- Jensen, J. G., Petersen, E., & Frandsen, T. F. (2021). Avoiding information during serious illness: Insights into the information behavior of cancer patients. *Proceedings of the Association for Information Science and Technology*, 58(1), 466–471. doi:[10.1002/pra2.480](https://doi.org/10.1002/pra2.480)
- Jensen, J. D., Pokharel, M., Carcioppolo, N., Upshaw, S., John, K. K., & Katz, R. A. (2020). Cancer information overload: Discriminant validity and relationship to sun safe behaviors. *Patient Education and Counseling*, 103(2), 309–314. doi:[10.1016/j.pec.2019.08.039](https://doi.org/10.1016/j.pec.2019.08.039)
- Jerman, P., & Constantine, N. A. (2010). Demographic and psychological predictors of parent-adolescent communication about sex: A representative statewide analysis. *Journal of Youth and Adolescence*, 39(10), 1164–1174. doi:[10.1007/s10964-010-9546-1](https://doi.org/10.1007/s10964-010-9546-1)
- Jia, R. M., Du, J. T., & Zhao, Y. C. (2021a). Characteristics of the health information seeking behavior of LGBTQ+ individuals: A systematic review on information types, information sources and influencing factors. *Journal of Documentation*. ahead-of-print. doi:[10.1108/JD-03-2021-0069](https://doi.org/10.1108/JD-03-2021-0069)
- Jia, R. M., Du, J. T., & Zhao, Y. C. (2021b). Needs for relatedness: LGBTQ+ individuals' information seeking and sharing in an online community. Paper presented at the Proceedings of the 2021 Conference on Human Information Interaction and Retrieval, Canberra, ACT, Australia.
- Johns, D. F. (2015). Defining post-release 'success': Using assemblage and phenomenography to reveal difference and complexity in post-prison conceptions. *Critical Criminology*, 23(3), 295–309. doi:[10.1007/s10612-014-9262-3](https://doi.org/10.1007/s10612-014-9262-3)
- Johnson, J. D. (1997). *Cancer-related information seeking*. New York, NY: Hampton Press.
- Johnson, C. A. (2004). Choosing people: The role of social capital in information seeking behaviour. *Information Research: An International Electronic Journal*, 10(1), n1.
- Johnson, C. A. (2007). Social capital and the search for information: Examining the role of social capital in information seeking behavior in Mongolia. *Journal of the American Society for Information Science and Technology*, 58(6), 883–894. doi:[10.1002/asi.20561](https://doi.org/10.1002/asi.20561)
- Johnson, A. (2011). *Healing in the none zone: The role of spirituality for survivors of domestic abuse in the Pacific Northwest*. MA thesis, University of British Columbia, Vancouver, BC.
- Johnson, D. J. (2014). Health-related information seeking: Is it worth it? *Information Processing & Management*, 50(5), 708–717. doi:[10.1016/j.ipm.2014.06.001](https://doi.org/10.1016/j.ipm.2014.06.001)
- Johnson, M. (2018). "Not playing that game": An exploratory study of queer men's health information behavior on location-aware dating and sex-seeking mobile applications. MSc thesis, University of North Carolina at Chapel Hill, Chapel Hill, NC.
- Johnson, J. D., & Case, D. O. (2012). *Health information seeking*. New York, NY: Peter Lang.
- Johnson, C. A., Raber, D., Jaeger, P. T., & Williams, K. (2007). Social capital and information science research. *Proceedings of the American Society for Information Science and Technology*, 44(1), 1–6. doi:[10.1002/meet.1450440125](https://doi.org/10.1002/meet.1450440125)

- Joyce, C., & Lynch, O. (2014). The needs of victims in the United Kingdom results. In O. Lynch & J. Argomaniz (Eds.), *Victims of terrorism: A comparative and interdisciplinary study*. London: Routledge.
- Ju, Y. J., Kim, W., Lee, S. A., Lee, J. E., Yoon, H., & Park, E. C. (2017). Lack of retirement preparation is associated with increased depressive symptoms in the elderly: Findings from the Korean retirement and income panel study. *Journal of Korean Medical Science*, 32(9), 1516–1521. doi:[10.3346/jkms.2017.32.9.1516](https://doi.org/10.3346/jkms.2017.32.9.1516)
- Kaas, M. J., & Rousseau, G. K. (1983). Geriatric sexual conformity: Assessment and intervention. *Clinical Gerontologist*, 2(1), 31–44. doi:[10.1300/J018v02n01_03](https://doi.org/10.1300/J018v02n01_03)
- Kahn, S. M. (2006). Making technology familiar: Orthodox Jews and infertility support, advice, and inspiration. *Culture, Medicine and Psychiatry*, 30(4), 467–480. doi:[10.1007/s11013-006-9029-8](https://doi.org/10.1007/s11013-006-9029-8)
- Kahneman, D. (2003). A perspective on judgment and choice: Mapping bounded rationality. *American Psychologist*, 58(9), 697–720. doi:[10.1037/0003-066X.58.9.697](https://doi.org/10.1037/0003-066X.58.9.697)
- Kalmi, P., & Ruuskanen, O.-P. (2018). Financial literacy and retirement planning in Finland. *Journal of Pension Economics and Finance*, 17(3), 335–362. doi:[10.1017/S1474747217000270](https://doi.org/10.1017/S1474747217000270)
- Kalra, G. (2012). Hijras: The unique transgender culture of India. *International Journal of Culture and Mental Health*, 5(2), 121–126. doi:[10.1080/17542863.2011.570915](https://doi.org/10.1080/17542863.2011.570915)
- Kaltman, S., & Bonanno, G. A. (2003). Trauma and bereavement: Examining the impact of sudden and violent deaths. *Journal of Anxiety Disorders*, 17(2), 131–147. doi:[10.1016/s0887-6185\(02\)00184-6](https://doi.org/10.1016/s0887-6185(02)00184-6)
- Kantrowitz-Gordon, I. (2013). Internet confessions of postpartum depression. *Issues in Mental Health Nursing*, 34(12), 874–882. doi:[10.3109/01612840.2013.806618](https://doi.org/10.3109/01612840.2013.806618)
- Karami, A., Webb, F., & Kitzie, V. L. (2018). Characterizing transgender health issues in Twitter. *Proceedings of the Association for Information Science and Technology*, 55(1), 207–215. doi:[10.1002/pra2.2018.14505501023](https://doi.org/10.1002/pra2.2018.14505501023)
- Katavić, S. S. (2019). Health information behaviour of rare disease patients: Seeking, finding and sharing health information. *Health Information and Libraries Journal*, 36(4), 341–356. doi:[10.1111/hir.12261](https://doi.org/10.1111/hir.12261)
- Katavić, S. S., Martinović, I., & Kim, S. U. (2020). College students' sexual health information needs and source preferences in relation to worry about sexual health outcomes. *Information Research*, 25(1).
- Katavic, S. S., Tanackovic, S. F., & Badurina, B. (2016). Illness perception and information behaviour of patients with rare chronic diseases. *Information Research*, 21(1).
- Kav, S., Tokdemir, G., Tasdemir, R., Yalili, A., & Dinc, D. (2012). Patients with cancer and their relatives beliefs, information needs and information-seeking behavior about cancer and treatment. *Asian Pacific Journal of Cancer Prevention*, 13(12), 6027–6032. doi:[10.7314/apjcp.2012.13.12.6027](https://doi.org/10.7314/apjcp.2012.13.12.6027)
- Kazyak, E. (2015). "The law's the law, right?" Sexual minority mothers navigating legal inequities and inconsistencies. *Sexuality Research & Social Policy: A Journal of the NSRC*, 12(3), 188–201. doi:[10.1007/s13178-015-0184-y](https://doi.org/10.1007/s13178-015-0184-y)
- Kennett, D. J., Humphreys, T. P., & Schultz, K. E. (2012). Sexual resourcefulness and the impact of family, sex education, media and peers. *Sex Education*, 12(3), 351–368.

- Kerr, A. M., & Haas, S. M. (2014). Parental uncertainty in illness: Managing uncertainty surrounding an “orphan” illness. *Journal of Pediatric Nursing-Nursing Care of Children & Families*, 29(5), 393–400. doi:[10.1016/j.pedn.2014.01.008](https://doi.org/10.1016/j.pedn.2014.01.008)
- Khaleel, I., Wimmer, B. C., Peterson, G. M., Zaidi, S. T. R., Roehrer, E., Cummings, E., & Lee, K. (2020). Health information overload among health consumers: A scoping review. *Patient Education and Counseling*, 103(1), 15–32. doi:[10.1016/j.pec.2019.08.008](https://doi.org/10.1016/j.pec.2019.08.008)
- Khan, A. R. (2015). Women’s coping strategies and help-seeking practices: Some observations on domestic violence in rural Bangladesh. *Asian Journal of Women’s Studies*, 21(3), 252–272. doi:[10.1080/12259276.2015.1072941](https://doi.org/10.1080/12259276.2015.1072941)
- Khoir, S., Du, J. T., & Koronios, A. (2014). Study of Asian immigrants’ information behaviour in South Australia: Preliminary results. Paper presented at the iConference 2014, Berlin.
- Khoir, S., Du, J. T., & Koronios, A. (2015). Everyday information behaviour of Asian immigrants in South Australia: A mixed-methods exploration. *Information Research*, 20(3), 20–23.
- Kim, K., Lustria, M. L. A., Burke, D., & Kwon, N. (2007). Predictors of cancer information overload: Findings from a national survey. *Information Research*, 12(4).
- Kim, J. E., & Moen, P. (2001). Is retirement good or bad for subjective well-being? *Current Directions in Psychological Science*, 10(3), 83–86. doi:[10.1111/1467-8721.00121](https://doi.org/10.1111/1467-8721.00121)
- Kim, S., & Yoon, J. (2011). The use of an online forum for health information by married Korean women in the United States. *Information Research*, 17(2).
- Kirk, P., Kirk, I., & Kristjanson, L. J. (2004). What do patients receiving palliative care for cancer and their families want to be told? A Canadian and Australian qualitative study. *BMJ*, 328(7452), 1343. doi:[10.1136/bmj.38103.423576.55](https://doi.org/10.1136/bmj.38103.423576.55)
- Kirschenbaum, M. A., Birnbaum, M. L., Rizvi, A., Muscat, W., Patel, L., & Kane, J. M. (2020). Google search activity in early psychosis: A qualitative analysis of internet search query content in first episode psychosis. *Early Intervention in Psychiatry*, 14(5), 606–612. doi:[10.1111/eip.12886](https://doi.org/10.1111/eip.12886)
- Kitzie, V. (2019). “That looks like me or something i can do”: Affordances and constraints in the online identity work of US LGBTQ+ millennials. *Journal of the Association for Information Science and Technology*, 70(12), 1340–1351. doi:[10.1002/asi.24217](https://doi.org/10.1002/asi.24217)
- Klaw, E., Dearmin Huebsch, P., & Humphreys, K. (2000). Communication patterns in an on-line mutual help group for problem drinkers. *Journal of Community Psychology*, 28(5), 535–546. doi:[10.1002/1520-6629\(200009\)28:5<535::AID-JCOP7>3.0.CO;2-0](https://doi.org/10.1002/1520-6629(200009)28:5<535::AID-JCOP7>3.0.CO;2-0)
- Klein, C. A. (2014). Digital and divergent: Sexual behaviors on the internet. *Journal of the American Academy of Psychiatry & the Law Online*, 42(4), 495–503.
- Klein, G., Moon, B., & Hoffman, R. R. (2006). Making sense of sensemaking 1: Alternative perspectives. *IEEE Intelligent Systems*, 21(4), 70–73. doi:[10.1109/mis.2006.75](https://doi.org/10.1109/mis.2006.75)
- Klein, S., Tolbert, M., Bugarin, R., Cataldi, E. F., & Tauschek, G. (2004). *Correctional education: Assessing the status of prison programs and information needs*. Office of Safe and Drug-Free Schools, US Department of Education. Retrieved from <https://eric.ed.gov/?id=ED543577>

- Clitzman, R. (2019). Infertility providers' and patients' views and experiences concerning doctor shopping in the USA. *Human Fertility*, 22(4), 238–245. doi: [10.1080/14647273.2017.1406155](https://doi.org/10.1080/14647273.2017.1406155)
- Knepper, P. (2014). Falling crime rates: What happened last time. *Theoretical Criminology*, 19(1), 59–76. doi: [10.1177/1362480614541290](https://doi.org/10.1177/1362480614541290)
- Knobloch, L. K., & Carpenter-Theune, K. E. (2004). Topic avoidance in developing romantic relationships. *Communication Research*, 31(2), 173–205. doi: [10.1177/0093650203261516](https://doi.org/10.1177/0093650203261516)
- Knobloch, L. K., Satterlee, K. L., & DiDomenico, S. M. (2010). Relational uncertainty predicting appraisals of face threat in courtship: Integrating uncertainty reduction theory and politeness theory. *Communication Research*, 37(3), 303–334. doi: [10.1177/0093650210362527](https://doi.org/10.1177/0093650210362527)
- Knobloch, L. K., & Solomon, D. H. (1999). Measuring the sources and content of relational uncertainty. *Communication Studies*, 50(4), 261–278. doi: [10.1080/1051979909388499](https://doi.org/10.1080/1051979909388499)
- Knowles, G. J. (1999). Male prison rape: A search for causation and prevention. *The Howard Journal of Criminal Justice*, 38(3), 267–282. doi: [10.1111/1468-2311.00132](https://doi.org/10.1111/1468-2311.00132)
- Koenig, H. G., George, L. K., & Siegler, I. C. (1988). The use of religion and other emotion-regulating coping strategies among older adults. *The Gerontologist*, 28(3), 303–310. doi: [10.1093/geront/28.3.303](https://doi.org/10.1093/geront/28.3.303)
- Kondo, K., Fujimori, M., Shirai, Y., Yamada, Y., Ogawa, A., Hizawa, N., & Uchitomi, Y. (2013). Characteristics associated with empathic behavior in Japanese oncologists. *Patient Education and Counseling*, 93(2), 350–353. doi: [10.1016/j.pec.2013.06.023](https://doi.org/10.1016/j.pec.2013.06.023)
- Kooij, D. T. A. M., De Lange, A. H., Jansen, P. G. W., Kanfer, R., & Dikkers, J. S. E. (2011). Age and work-related motives: Results of a meta-analysis. *Journal of Organizational Behavior*, 32(2), 197–225. doi: [10.1002/job.665](https://doi.org/10.1002/job.665)
- Kooyman, B. P. (2000). *Understanding stone tools and archaeological sites*. Calgary, AB: University of Calgary Press.
- Korte, R. F. (2009). How newcomers learn the social norms of an organization: A case study of the socialization of newly hired engineers. *Human Resource Development Quarterly*, 20(3), 285–306. doi: [10.1002/hrdq.20016](https://doi.org/10.1002/hrdq.20016)
- Koskela, S., Pettitt, B., & Drennan, V. (2015). The experiences of people with mental health problems who are victims of crime with the police in England: A qualitative study. *British Journal of Criminology*, 56(5), 1014–1033. doi: [10.1093/bjc/azv087](https://doi.org/10.1093/bjc/azv087)
- Kowtha, N. R. (2011). School-to-work transition and newcomer socialisation: The role of job-related education. *Journal of Management and Organization*, 17(6), 747–763. doi: [10.5172/jmo.2011.747](https://doi.org/10.5172/jmo.2011.747)
- Kralik, D., Visentin, K., & Van Loon, A. (2006). Transition: A literature review. *Journal of Advanced Nursing*, 55(3), 320–329. doi: [10.1111/j.1365-2648.2006.03899.x](https://doi.org/10.1111/j.1365-2648.2006.03899.x)
- Kramer, M. W. (2010). *Organizational socialization: Joining and leaving organizations*. Cambridge: Polity Press.
- Kramer, M. W. (2011). A study of voluntary organizational membership: The assimilation process in a community choir. *Western Journal of Communication*, 75(1), 52–74.
- Kriehok, T. S., Black, M. D., & McKay, R. A. (2009). Career decision making: The limits of rationality and the abundance of non-conscious processes. *Journal of Vocational Behavior*, 75(3), 275–290. doi: [10.1016/j.jvb.2009.04.006](https://doi.org/10.1016/j.jvb.2009.04.006)

- Krohne, H. W. (2002). Stress and coping theories. *International Encyclopedia of the Social Behavioral Sciences*, 22, 15163–15170. doi:[10.1016/B0-08-043076-7/03817-1](https://doi.org/10.1016/B0-08-043076-7/03817-1)
- Krohne, H. W., & Hock, M. (2011). Anxiety, coping strategies, and the processing of threatening information: Investigations with cognitive-experimental paradigms. *Personality and Individual Differences*, 50(7), 916–925. doi:[10.1016/j.paid.2010.08.001](https://doi.org/10.1016/j.paid.2010.08.001)
- Krtalic, M. (2021). Cultural information needs of long-settled immigrants, their descendants and family members: Use of collective and personal information sources about the home country. *Journal of Documentation*, 77(3), 663–679. doi:[10.1108/JD-09-2020-0147](https://doi.org/10.1108/JD-09-2020-0147)
- Krutschmitt, C., Kalsbeek, W. D., & House, C. C. (Eds.). (2014). *Estimating the incidence of rape and sexual assault*. Washington, DC: National Academies Press.
- Kubicek, K., Beyer, W. J., Weiss, G., Iverson, E., & Kipke, M. D. (2010). In the dark: Young men's stories of sexual initiation in the absence of relevant sexual health information. *Health Education & Behavior*, 37(2), 243–263. doi:[10.1177/1090198109339993](https://doi.org/10.1177/1090198109339993)
- Kübler-Ross, E. (2011). *On death and dying*. New York, NY: Simon & Schuster.
- Kuhlthau, C. C. (1991). Inside the search process: Information seeking from the user's perspective. *Journal of the American Society for Information Science*, 42(5), 361–371. doi:[10.1002/\(SICI\)1097-4571\(199106\)42:5<361::AID-ASI6>3.0.CO;2-#](https://doi.org/10.1002/(SICI)1097-4571(199106)42:5<361::AID-ASI6>3.0.CO;2-#)
- Kuhlthau, C. C. (1993). *Seeking meaning: A process approach to library and information services*. Norwood, NJ: Ablex.
- Kulcsár, V., Dobrean, A., & Gati, I. (2020). Challenges and difficulties in career decision making: Their causes, and their effects on the process and the decision. *Journal of Vocational Behavior*, 116(Part A). doi:[10.1016/j.jvb.2019.103346](https://doi.org/10.1016/j.jvb.2019.103346)
- Kuske, S., Schiereck, T., Grobosch, S., Paduch, A., Droste, S., Halbach, S., & Icks, A. (2017). Diabetes-related information-seeking behaviour: A systematic review. *Systematic Reviews*, 6(1), 212. doi:[10.1186/s13643-017-0602-8](https://doi.org/10.1186/s13643-017-0602-8)
- Kuznetsova, E., & Ronzhyn, A. (2016). Exploring attitudes to online grieving on Facebook through survey research. *Webology*, 13(1), 1–15.
- Kvalem, I. L., Traen, B., & Iantaffi, A. (2016). Internet pornography use, body ideals, and sexual self-esteem in Norwegian gay and bisexual men. *Journal of Homosexuality*, 63(4), 522–540. doi:[10.1080/00918369.2015.1083782](https://doi.org/10.1080/00918369.2015.1083782)
- Lagus, K. A., Bernat, D. H., Bearinger, L. H., Resnick, M. D., & Eisenberg, M. E. (2011). Parental perspectives on sources of sex information for young people. *Journal of Adolescent Health*, 49(1), 87–89. doi:[10.1016/j.jadohealth.2010.10.007](https://doi.org/10.1016/j.jadohealth.2010.10.007)
- Lal, S., Nguyen, V., & Theriault, J. (2018). Seeking mental health information and support online: Experiences and perspectives of young people receiving treatment for first-episode psychosis. *Early Intervention in Psychiatry*, 12(3), 324–330. doi:[10.1111/eip.12317](https://doi.org/10.1111/eip.12317)
- Landor, A., Simons, L. G., Simons, R. L., Brody, G. H., & Gibbons, F. X. (2011). The role of religiosity in the relationship between parents, peers, and adolescent risky sexual behavior. *Journal of Youth and Adolescence*, 40(3), 296–309. doi:[10.1007/s10964-010-9598-2](https://doi.org/10.1007/s10964-010-9598-2)
- Laney, M. J. (2005). Christian web usage: Motives and desires: Michael J. Laney. In M. Hojsgaard & M. Warburg (Eds.), *Religion and cyberspace* (pp. 169–182). London: Routledge.

226 References

- Lannin, D. G., Vogel, D. L., Brenner, R. E., Abraham, W. T., & Heath, P. J. (2016). Does self-stigma reduce the probability of seeking mental health information? *Journal of Counseling Psychology*, 63(3), 351–358. doi:[10.1037/cou0000108](https://doi.org/10.1037/cou0000108)
- LaPointe, K. (2013). Heroic career changers? Gendered identity work in career transitions. *Gender, Work & Organization*, 20(2), 133–146. doi:[10.1111/j.1468-0432.2012.00601.x](https://doi.org/10.1111/j.1468-0432.2012.00601.x)
- Lasker, J. N., Sogolow, E. D., & Sharim, R. R. (2005). The role of an online community for people with a rare disease: Content analysis of messages posted on a primary biliary cirrhosis mailinglist. *Journal of Medical Internet Research*, 7(1), e10. doi:[10.2196/jmir.7.1.e10](https://doi.org/10.2196/jmir.7.1.e10)
- Lassi, Z. S., Middleton, P., Bhutta, Z. A., & Crowther, C. (2019). Health care seeking for maternal and newborn illnesses in low-and middle-income countries: A systematic review of observational and qualitative studies. *F1000Research*, 8. doi:[10.12688/f1000research.17828.1](https://doi.org/10.12688/f1000research.17828.1)
- Latham, K. F., Hartel, J., & Gorichanaz, T. (2020). Information and contemplation: A call for reflection and action. *Journal of Documentation*, 76(5), 999–1017. doi:[10.1108/JD-05-2019-0076](https://doi.org/10.1108/JD-05-2019-0076)
- Lauri, L., Virkus, S., & Heidmets, M. (2020). Information cultures and strategies for coping with information overload: Case of Estonian higher education institutions. *Journal of Documentation*, 77(2), 518–541. doi:[10.1108/JD-08-2020-0143](https://doi.org/10.1108/JD-08-2020-0143)
- Lazarsfeld, P., & Merton, R. K. (1954). Friendship as a social process: A substantive and methodological analysis. In M. Berger, T. Abel, & H. Charles (Eds.), *Freedom and control in modern society*. New York, NY: Van Nostrand.
- Lazarus, R. S. (1966). *Psychological stress and the coping process*. New York, NY: McGraw-Hill.
- Lea French, R., & Williamson, K. (2016). The information practices of welfare workers: Conceptualising and modelling information bricolage. *Journal of Documentation*, 73(4), 737–754. doi:[10.1108/JDOC-08-2015-0100](https://doi.org/10.1108/JDOC-08-2015-0100)
- Lee, M. (2017). Don't give up! A cyber-ethnography and discourse analysis of an online infertility patient forum. *Culture Medicine and Psychiatry*, 41(3), 341–367. doi:[10.1007/s11013-016-9515-6](https://doi.org/10.1007/s11013-016-9515-6)
- Lee, J. (2020). When we seek and share information about mental illness: The impact of threat appraisal, negative emotions, and efficacy. *The Social Science Journal*, 1–15. doi:[10.1080/03623319.2020.1727248](https://doi.org/10.1080/03623319.2020.1727248)
- Lee, C., Dickson, D. A., Conley, C. S., & Holmbeck, G. N. (2014). A closer look at self-esteem, perceived social support, and coping strategy: A prospective study of depressive symptomatology across the transition to college. *Journal of Social and Clinical Psychology*, 33(6), 560–585. doi:[10.1521/jscp.2014.33.6.560](https://doi.org/10.1521/jscp.2014.33.6.560)
- Lehan Mackin, M., Loew, N., Gonzalez, A., Tykol, H., & Christensen, T. (2016). Parent perceptions of sexual education needs for their children with autism. *Journal of Pediatric Nursing-Nursing Care of Children & Families*, 31(6), 608–618. doi:[10.1016/j.pedn.2016.07.003](https://doi.org/10.1016/j.pedn.2016.07.003)
- Leone, J. E., Mullin, E. M., & Mohammed, S. (2014). Assessment and treatment of the medical needs of gay men, adolescents, and boys. In *Counseling gay men, adolescents, and boys: A strengths-based guide for helping professionals and educators* (pp. 69–89). New York, NY: Routledge/Taylor & Francis Group.

- Letschert, R., & van Dijk, J. (2014). Reconstructing victim-centered justice on a global scale. In R. Letschert & J. van Dijk (Eds.), *The new faces of victimhood* (pp. 303–317). Dordrecht: Springer.
- Levinson, D. J. (1978). *The seasons of a man's life*. New York, NY: Random House Digital, Inc.
- Liang, H., Xue, Y., Pinsonneault, A., & Wu, Y. A. (2019). What users do besides problem-focused coping when facing IT security threats: An emotion-focused coping perspective. *MIS Quarterly*, 43(2), 373–394. doi:[10.25300/misq/2019/14360](https://doi.org/10.25300/misq/2019/14360)
- Lichtenthal, W. G., Currier, J. M., Neimeyer, R. A., & Keesee, N. J. (2010). Sense and significance: A mixed methods examination of meaning making after the loss of one's child. *Journal of Clinical Psychology*, 66(7), 791–812. doi:[10.1002/jclp.20700](https://doi.org/10.1002/jclp.20700)
- Liem, M., & Kunst, M. (2013). Is there a recognizable post-incarceration syndrome among released "lifers"? *International Journal of Law and Psychiatry*, 36(3), 333–337. doi:[10.1016/j.ijlp.2013.04.012](https://doi.org/10.1016/j.ijlp.2013.04.012)
- Light, A. E., & Visser, P. S. (2013). The ins and outs of the self: Contrasting role exits and role entries as predictors of self-concept clarity. *Self and Identity*, 12(3), 291–306. doi:[10.1080/15298868.2012.667914](https://doi.org/10.1080/15298868.2012.667914)
- Li, H., Huang, L., Zhang, Y., & Ni, S. (2016). Effects of intuition and deliberation on escape judgment and decision-making under different complexities of crisis situations. *Safety Science*, 89, 106–113. doi:[10.1016/j.ssci.2016.06.006](https://doi.org/10.1016/j.ssci.2016.06.006)
- Li, X., McAllister, D. J., Ilies, R., & Gloor, J. L. (2017). Schadenfreude: A counternormative observer response to workplace mistreatment. *Academy of Management Review*, 44(2), 360–376. doi:[10.5465/amr.2016.0134](https://doi.org/10.5465/amr.2016.0134)
- Lim, J. H., Tai, K., Bamberger, P. A., & Morrison, E. W. (2020). Soliciting resources from others: An integrative review. *Academy of Management Annals*, 14(1), 122–159. doi:[10.5465/annals.2018.0034](https://doi.org/10.5465/annals.2018.0034)
- Lindberg, L. D., Maddow-Zimet, I., & Boonstra, H. (2016). Changes in adolescents' receipt of sex education, 2006–2013. *Journal of Adolescent Health*, 58(6), 621–627. doi:[10.1016/j.jadohealth.2016.02.004](https://doi.org/10.1016/j.jadohealth.2016.02.004)
- Lindgren, T. G., Reyes, D., Eller, L., Wantland, D., Portillo, C., Holzemer, W. L., ... Rose, C. D. (2018). Understanding health literacy for people living with HIV: Locations of learning. *Journal of the Association of Nurses in AIDS Care*, 29(2), 190–203. doi:[10.1016/j.jana.2017.10.007](https://doi.org/10.1016/j.jana.2017.10.007)
- Lingel, J., Bogia, M., & Nurik, C. (2020). Shadow bodies and information sharing: Analysing obstacles in mental health care provision. *Information Research*, 25(4).
- Lingel, J., & Boyd, D. (2013). "Keep it secret, keep it safe": Information poverty, information norms, and stigma. *Journal of the American Society for Information Science and Technology*, 64(5), 981–991. doi:[10.1002/asi.22800](https://doi.org/10.1002/asi.22800)
- Link, B. G. (1987). Understanding labeling effects in the area of mental disorders: An assessment of the effects of expectations of rejection. *American Sociological Review*, 52(1), 96–112. doi:[10.2307/2095395](https://doi.org/10.2307/2095395)
- Link, B. G., Struening, E. L., Neese-Todd, S., Asmussen, S., & Phelan, J. C. (2001). Stigma as a barrier to recovery: The consequences of stigma for the self-esteem of people with mental illnesses. *Psychiatric Services*, 52(12), 1621–1626. doi:[10.1176/appi.ps.52.12.1621](https://doi.org/10.1176/appi.ps.52.12.1621)
- Link, B. G., Struening, E. L., Neese-todd, S., Asmussen, S., & Phelan, J. C. (2002). On describing and seeking to change the experience of stigma. *Psychiatric Rehabilitation Skills*, 6(2), 201–231. doi:[10.1080/10973430208408433](https://doi.org/10.1080/10973430208408433)

228 References

- Lipshits-Braziler, Y., & Gati, I. (2019). Facilitating career transitions with coping and decision-making approaches. In J. G. Maree (Ed.), *Handbook of innovative career counselling* (pp. 139–156). Cham: Springer International Publishing.
- Liu, X., Sun, M., & Li, J. (2018). Research on gender differences in online health communities. *International Journal of Medical Informatics*, 111, 172–181. doi: [10.1016/j.ijmedinf.2017.12.019](https://doi.org/10.1016/j.ijmedinf.2017.12.019)
- Lloyd, A. (2006). Information literacy landscapes: An emerging picture. *Journal of Documentation*, 62(5), 570–583. doi: [10.1108/00220410610688723](https://doi.org/10.1108/00220410610688723)
- Lloyd, A. (2009). Informing practice: Information experiences of ambulance officers in training and on-road practice. *Journal of Documentation*, 65(3), 396–419. doi: [10.1108/00220410910952401](https://doi.org/10.1108/00220410910952401)
- Lloyd, A. (2010a). Framing information literacy as information practice: Site ontology and practice theory. *Journal of Documentation*, 66(2), 245–258. doi: [10.1108/00220411011023643](https://doi.org/10.1108/00220411011023643)
- Lloyd, A. (2010b). Lessons from the workplace: Understanding information literacy as practice. In A. Lloyd & S. Talja (Eds.), *Practising information literacy: Bringing theories of learning, practice and information literacy together* (pp. 29–49). Wagga Wagga: Chandos Publishing.
- Lloyd, A. (2015). Stranger in a strange land; enabling information resilience in resettlement landscapes. *Journal of Documentation*, 71(5), 1029–1042. doi: [10.1108/JD-04-2014-0065](https://doi.org/10.1108/JD-04-2014-0065)
- Lloyd, A. (2017). Researching fractured (information) landscapes. *Journal of Documentation*, 73(1), 35–47. doi: [10.1108/JD-03-2016-0032](https://doi.org/10.1108/JD-03-2016-0032)
- Lloyd, A. (2020). Shaping the contours of fractured landscapes: Extending the layering of an information perspective on refugee resettlement. *Information Processing & Management*, 57(3), 102062. doi: [10.1016/j.ipm.2019.102062](https://doi.org/10.1016/j.ipm.2019.102062)
- Lloyd, A., Bonner, A., & Dawson-Rose, C. (2014). The health information practices of people living with chronic health conditions: Implications for health literacy. *Journal of Librarianship and Information Science*, 46(3), 207–216. doi: [10.1177/096100061348625](https://doi.org/10.1177/096100061348625)
- Lloyd, A., Pilerot, O., & Hultgren, F. (2017). The remaking of fractured landscapes: Supporting refugees in transition (SpiRiT). *Information Research*, 22(3).
- Lloyd, A., & Wilkinson, J. (2019). Tapping into the information landscape: Refugee youth enactment of information literacy in everyday spaces. *Journal of Librarianship and Information Science*, 51(1), 252–259. doi: [10.1177/0961000617709058](https://doi.org/10.1177/0961000617709058)
- Loeb, S. J., Penrod, J., McGhan, G., Kitt-Lewis, E., & Hollenbeck, C. S. (2014). Who wants to die in here? Perspectives of prisoners with chronic conditions. *Journal of Hospice and Palliative Nursing: The Official Journal of the Hospice and Palliative Nurses Association*, 16(3), 173–181. doi: [10.1097/NJH.0000000000000044](https://doi.org/10.1097/NJH.0000000000000044)
- Löfgren-Mårtenson, L., & Månsson, S.-A. (2010). Lust, love, and life: A qualitative study of Swedish adolescents' perceptions and experiences with pornography. *The Journal of Sex Research*, 47(6), 568–579. doi: [10.1080/00224490903151374](https://doi.org/10.1080/00224490903151374)
- Lofton, C. D. (2012). *Mid-career transitions: A qualitative study examining the developmental relationships, attitudes, networks, and strategies of frontline workers that seek career development and advancement*. Washington, DC: The George Washington University.

- Loke, A. Y., Wan, M. L. E., & Hayter, M. (2012). The lived experience of women victims of intimate partner violence. *Journal of Clinical Nursing*, 21(15–16), 2336–2346. doi:[10.1111/j.1365-2702.2012.04159.x](https://doi.org/10.1111/j.1365-2702.2012.04159.x)
- Loudon, K., Buchanan, S., & Ruthven, I. (2016). The everyday life information seeking behaviours of first-time mothers. *Journal of Documentation*, 72(1), 24–46. doi:[10.1108/JD-06-2014-0080](https://doi.org/10.1108/JD-06-2014-0080)
- Louis, M. R. (1980). Career transitions: Varieties and commonalities. *Academy of Management Review*, 5(3), 329–340. doi:[10.5465/amr.1980.4288836](https://doi.org/10.5465/amr.1980.4288836)
- Lubi, K., Vihalemm, T., Krikmann, Ü., Paju, T., & Taba, P. (2013). “There is no need to tell me too much”: Chronically ill patients’ strategies of controlling information inflow. *International Journal of Communication and Health*, 1, 24–30.
- Lucea, M. B., Stockman, J. K., Mana-Ay, M., Bertrand, D., Callwood, G. B., Coverston, C. R., ... Campbell, J. C. (2013). Factors influencing resource use by African American and African Caribbean women disclosing intimate partner violence. *Journal of Interpersonal Violence*, 28(8), 1617–1641. doi:[10.1177/0886260512468326](https://doi.org/10.1177/0886260512468326)
- Lusardi, A., & Mitchell, O. S. (2017). How ordinary consumers make complex economic decisions: Financial literacy and retirement readiness. *The Quarterly Journal of Finance*, 07(03), 1750008. doi:[10.1142/s2010139217500082](https://doi.org/10.1142/s2010139217500082)
- Luthans, B. C., & Sommer, S. M. (1999). The impact of downsizing on workplace attitudes: Differing reactions of managers and staff in a health care organization. *Group & Organization Management*, 24(1), 46–70. doi:[10.1177/1059601199241004](https://doi.org/10.1177/1059601199241004)
- Lyndon, A., Bonds-Raacke, J., & Cratty, A. D. (2011). College students’ Facebook stalking of ex-partners. *Cyberpsychology, Behavior, and Social Networking*, 14(12), 711–716. doi:[10.1089/cyber.2010.0588](https://doi.org/10.1089/cyber.2010.0588)
- Lyon, E., Bradshaw, J., & Menard, A. (2011). *Meeting survivors’ needs through non-residential domestic violence services & supports: Results of a multi-state study*. Retrieved from www.vawnet.org/research/MeetingSurvivorsNeeds
- Maart, S., & Jelsma, J. (2010). The sexual behaviour of physically disabled adolescents. *Disability and Rehabilitation*, 32(6), 438–443. doi:[10.3109/09638280902846368](https://doi.org/10.3109/09638280902846368)
- MacDonald, J., Bath, P., & Booth, A. (2011). Information overload and information poverty: Challenges for healthcare services managers? *Journal of Documentation*, 67(2), 238–263. doi:[10.1108/00220411111109458](https://doi.org/10.1108/00220411111109458)
- Machin-Mastromatteo, J. (2011). *Exploring users’ information behavior in social networks: A contribution to the understanding of the use of social networks*. Saarbrücken: Lambert Academic Publishing.
- Maglio, P. P., & Matlock, T. (1998). Metaphors we surf the web by. Paper presented at the Workshop on Personalized and Social Navigation in Information Space, Stockholm, Sweden.
- Maharjan, B., Rishal, P., & Svanemyr, J. (2019). Factors influencing the use of reproductive health care services among married adolescent girls in Dang District, Nepal: A qualitative study. *BMC Pregnancy and Childbirth*, 19(1), 152. doi:[10.1186/s12884-019-2298-3](https://doi.org/10.1186/s12884-019-2298-3)
- Mamykina, L., Smaldone, A. M., & Bakken, S. R. (2015). Adopting the sensemaking perspective for chronic disease self-management. *Journal of Biomedical Informatics*, 56, 406–417. doi:[10.1016/j.jbi.2015.06.006](https://doi.org/10.1016/j.jbi.2015.06.006)

- Manroop, L., & Richardson, J. (2016). Job search: A multidisciplinary review and research agenda. *International Journal of Management Reviews*, 18(2), 206–227. doi:[10.1111/ijmr.12066](https://doi.org/10.1111/ijmr.12066)
- Marchant, A., Hawton, K., Burns, L., Stewart, A., & John, A. (2021). Impact of web-based sharing and viewing of self-harm-related videos and photographs on young people: Systematic review. *Journal of Medical Internet Research*, 23(3), e18048. doi:[10.2196/18048](https://doi.org/10.2196/18048)
- Marchant, A., Hawton, K., Stewart, A., Montgomery, P., Singaravelu, V., Lloyd, K., ... John, A. (2017). A systematic review of the relationship between internet use, self-harm and suicidal behaviour in young people: The good, the bad and the unknown. *PLoS One*, 13(3), e0193937. doi:[10.1371/journal.pone.0193937](https://doi.org/10.1371/journal.pone.0193937)
- Markowitz, S. J. (1994). The distinction between art and craft. *Journal of Aesthetic Education*, 28(1), 55–70. doi:[10.2307/3333159](https://doi.org/10.2307/3333159)
- Markwei, E., & Rasmussen, E. (2015). Everyday life information-seeking behavior of marginalized youth: A qualitative study of urban homeless youth in Ghana. *International Information & Library Review*, 47(1–2), 11–29. doi:[10.1080/10572317.2015.1039425](https://doi.org/10.1080/10572317.2015.1039425)
- Marlow, H. M., Wamugi, S., Yegon, E., Fetters, T., Wanasa, L., & Msipa-Ndebele, S. (2014). Women's perceptions about abortion in their communities: Perspectives from western Kenya. *Reproductive Health Matters*, 22(43), 149–158. doi:[10.1016/S0968-8080\(14\)43758-3](https://doi.org/10.1016/S0968-8080(14)43758-3)
- Marnocha, S. K., Bergstrom, M., & Dempsey, L. F. (2011). The lived experience of perimenopause and menopause. *Contemporary Nurse*, 37(2), 229–240. doi:[10.5172/conu.2011.37.2.229](https://doi.org/10.5172/conu.2011.37.2.229)
- Marrow, P., Koubarakis, M., van Lengen, R.-H., Valverde-Albacete, F., Bonsma, E., Cid-Suerio, J., ... Koutris, T. (2001). Agents in decentralised information ecosystems: The diet approach. Paper presented at the Proceedings of the AISB'01 Symposium on Information Agents for Electronic Commerce, York, UK.
- Marshall, T. C., Bejanyan, K., Di Castro, G., & Lee, R. A. (2013). Attachment styles as predictors of Facebook-related jealousy and surveillance in romantic relationships. *Personal Relationships*, 20(1), 1–22. doi:[10.1111/j.1475-6811.2011.01393.x](https://doi.org/10.1111/j.1475-6811.2011.01393.x)
- Martinović, I., & Stričević, I. (2016). Information needs and behaviour of parents of children with autism spectrum disorders: Parents' reports on their experiences and perceptions. Paper presented at the ISIC, the Information Behaviour Conference, Zadar, Croatia.
- Martin, S. C., Stone, A. M., Scott, A. M., & Brashers, D. E. (2009). Medical, personal, and social forms of uncertainty across the transplantation trajectory. *Qualitative Health Research*, 20(2), 182–196. doi:[10.1177/1049732309356284](https://doi.org/10.1177/1049732309356284)
- Martzoukou, K., & Burnett, S. (2018). Exploring the everyday life information needs and the socio-cultural adaptation barriers of Syrian refugees in Scotland. *Journal of Documentation*, 74(5), 1104–1132. doi:[10.1108/JD-10-2017-0142](https://doi.org/10.1108/JD-10-2017-0142)
- Maschi, T., Marmo, S., & Han, J. (2014). Palliative and end-of-life care in prisons: A content analysis of the literature. *International Journal of Prisoner Health*, 10(3), 172–197. doi:[10.1108/IJPH-05-2013-0024](https://doi.org/10.1108/IJPH-05-2013-0024)
- Maschi, T., Viola, D., Morgen, K., & Koskinen, L. (2015). Trauma, stress, grief, loss, and separation among older adults in prison: The protective role of coping

- resources on physical and mental well-being. *Journal of Crime and Justice*, 38(1), 113–136. doi:[10.1080/0735648X.2013](https://doi.org/10.1080/0735648X.2013)
- Mason, S., Parry, J., Enback, S., & Sobrepera, A. (2019). Patients or prisoners: Implications of overlooking mental health needs of female offenders. *British Journal of Community Justice*, 15(1), 77–91.
- Massanari, A. L., & Howard, P. N. (2011). Information technologies and omnivorous news diets over three US presidential elections. *Journal of Information Technology & Politics*, 8(2), 177–198. doi:[10.1080/19331681.2011.541702](https://doi.org/10.1080/19331681.2011.541702)
- Matthews, L. R., Quinlan, M., Rawlings-Way, O., & Bohle, P. (2011). The adequacy of institutional responses to death at work: Experiences of surviving families. *International Journal of Disability Management*, 6(1), 37–48. doi:[10.1375/jdmr.6.1.37](https://doi.org/10.1375/jdmr.6.1.37)
- Matthews, A. K., Sellergren, S. A., Manfredi, C., & Williams, M. (2002). Factors influencing medical information seeking among African American cancer patients. *Journal of Health Communication*, 7(3), 205–219. doi:[10.1080/10810730290088094](https://doi.org/10.1080/10810730290088094)
- Mawby, J., Foster, A., & Ellis, D. (2015). Everyday life information seeking behaviour in relation to the environment. *Library Review*, 64(6/7), 468–479. doi:[10.1108/LR-10-2014-0120](https://doi.org/10.1108/LR-10-2014-0120)
- Maxwell, Y., Day, A., & Casey, S. (2013). Understanding the needs of vulnerable prisoners: The role of social and emotional wellbeing. *International Journal of Prisoner Health*, 9(2), 57–67. doi:[10.1108/IJPH-02-2013-0011](https://doi.org/10.1108/IJPH-02-2013-0011)
- McAdams, D. P. (2013). *The redemptive self: Stories Americans live by-revised and expanded edition*. New York, NY: Oxford University Press.
- McBrearty, S., & Brooks, A. S. (2000). The revolution that wasn't: A new interpretation of the origin of modern human behavior. *Journal of Human Evolution*, 39(5), 453–563. doi:[10.1006/jhev.2000.0435](https://doi.org/10.1006/jhev.2000.0435)
- McCann, J. J. (2016). Is mental illness socially constructed? *Journal of Applied Psychology and Social Science*, 2(1), 1–11.
- McCart, M. R., Smith, D. W., & Sawyer, G. K. (2010). Help seeking among victims of crime: A review of the empirical literature. *Journal of Traumatic Stress*, 23(2), 198–206. doi:[10.1002/jts.20509](https://doi.org/10.1002/jts.20509)
- McDevitt, R., Giapponi, C., & Houston, D. M. (2013). Organizational downsizing during an economic crisis: Survivors' and victims' perspectives. *Organization Management Journal*, 10(4), 227–239. doi:[10.1080/15416518.2013.859057](https://doi.org/10.1080/15416518.2013.859057)
- McGinn, L., Stone, N., Ingham, R., & Bengry-Howell, A. (2016). Parental interpretations of "childhood innocence": Implications for early sexuality education. *Health Education*, 116(6), 580–594. doi:[10.1108/HE-10-2015-0029](https://doi.org/10.1108/HE-10-2015-0029)
- McKee, A., Watson, A.-F., & Dore, J. (2014). 'It's all scientific to me': Focus group insights into why young people do not apply safe-sex knowledge. *Sex Education*, 14(6), 652–665. doi:[10.1080/14681811.2014.917622](https://doi.org/10.1080/14681811.2014.917622)
- McKenna, K. Y. A., & Bargh, J. A. (1998). Coming out in the age of the Internet: Identity "demarginalization" through virtual group participation. *Journal of Personality and Social Psychology*, 75(3), 681–694. doi:[10.1037/0022-3514.75.3.681](https://doi.org/10.1037/0022-3514.75.3.681)
- McKenzie, P. J. (2003). A model of information practices in accounts of everyday-life information seeking. *Journal of Documentation*, 59(1), 19–40. doi:[10.1108/002220410310457993](https://doi.org/10.1108/002220410310457993)
- McKenzie, P. J. (2006). The seeking of baby-feeding information by Canadian women pregnant with twins. *Midwifery*, 22(3), 218–227. doi:[10.1016/j.midw.2005.03.006](https://doi.org/10.1016/j.midw.2005.03.006)

- McKenzie, P. J., & Davies, E. (2010). Documentary tools in everyday life: The wedding planner. *Journal of Documentation*, 66(6), 788–806. doi:[10.1108/00220411011087814](https://doi.org/10.1108/00220411011087814)
- McKenzie, P., & Willson, R. (2019). Transitions and social interaction: Making sense of self and situation through engagement with others. *Proceedings of the Association for Information Science and Technology*, 56(1), 459–462. doi:[10.1002/pra2.47](https://doi.org/10.1002/pra2.47)
- McLean, K. C. (2008). The emergence of narrative identity. *Social and Personality Psychology Compass*, 2(4), 1685–1702. doi:[10.1111/j.1751-9004.2008.00124.x](https://doi.org/10.1111/j.1751-9004.2008.00124.x)
- McMenamy, J. M., Jordan, J. R., & Mitchell, A. M. (2008). What do suicide survivors tell us they need? Results of a pilot study. *Suicide and Life-Threatening Behavior*, 38(4), 375–389. doi:[10.1521/suli.2008.38.4.375](https://doi.org/10.1521/suli.2008.38.4.375)
- McMillan, W. (2014). ‘They have different information about what is going on’: Emotion in the transition to university. *Higher Education Research & Development*, 33(6), 1123–1135. doi:[10.1080/07294360.2014.911250](https://doi.org/10.1080/07294360.2014.911250)
- McMullan, R. D., Berle, D., Arnáez, S., & Starcevic, V. (2019). The relationships between health anxiety, online health information seeking, and cyberchondria: Systematic review and meta-analysis. *Journal of Affective Disorders*, 245, 270–278. doi:[10.1016/j.jad.2018.11.037](https://doi.org/10.1016/j.jad.2018.11.037)
- McParland, J. L., & Eccleston, C. (2013). “It’s not fair” social justice appraisals in the context of chronic pain. *Current Directions in Psychological Science*, 22(6), 484–489. doi:[10.1177/0963721413496811](https://doi.org/10.1177/0963721413496811)
- McPherson, M., Smith-Lovin, L., & Cook, J. M. (2001). Birds of a feather: Homophily in social networks. *Annual Review of Sociology*, 27(1), 415–444. doi:[10.1146/annurev.soc.27.1.415](https://doi.org/10.1146/annurev.soc.27.1.415)
- Meeker, C. (2013). “Learning the ropes”: An exploration of BDSM stigma, identity disclosure, and workplace socialization. Paper presented at the The 12th Annual South Florida Education Research Conference, Miami.
- Meel, B. (2019). A descriptive study of the proportion of gang rape in Mthatha, South Africa. *Indian Journal of Public Health Research & Development*, 10(10), 698–701.
- Meetoo, V., & Mirza, H. S. (2007). “There is nothing ‘honourable’ about honour killings”: Gender, violence and the limits of multiculturalism. *Women’s Studies International Forum*, 30(3), 187–200. doi:[10.1016/j.wsif.2007.03.001](https://doi.org/10.1016/j.wsif.2007.03.001)
- Meleis, A. I. (1975). Role insufficiency and role supplementation: A conceptual framework. *Nursing research*, 24(4), 264–271.
- Meleis, A. I. (Ed.). (2010). *Transitions theory: Middle range and situation specific theories in nursing research and practice*. New York, NY: Springer.
- Meleis, A. I. (2016). The undeaning transition: Toward becoming a former dean. *Nursing Outlook*, 64(2), 186–196. doi:[10.1016/j.outlook.2015.11.013](https://doi.org/10.1016/j.outlook.2015.11.013)
- Meleis, A., & Rogers, S. (1987). Women in transition: Being versus becoming or being and becoming. *Health Care for Women International*, 8 4, 199–217. doi:[10.1080/07399338709515785](https://doi.org/10.1080/07399338709515785)
- Meleis, A. I., Sawyer, L. M., Im, E.-O., Messias, D. K. H., & Schumacher, K. (2000). Experiencing transitions: An emerging middle-range theory. *Advances in Nursing Science*, 23(1), 12–28. doi:[10.1097/00012272-200009000-00006](https://doi.org/10.1097/00012272-200009000-00006)
- Mercer, R. T. (2004). Becoming a mother versus maternal role attainment. *Journal of Nursing Scholarship*, 36(3), 226–232. doi:[10.1111/j.1547-5069.2004.04042.x](https://doi.org/10.1111/j.1547-5069.2004.04042.x)

- Merrall, E. L. C., Kariminia, A., Binswanger, I. A., Hobbs, M. S., Farrell, M., Marsden, J., ... Bird, S. M. (2010). Meta-analysis of drug-related deaths soon after release from prison. *Addiction*, 105(9), 1545–1554. doi:[10.1111/j.1360-0443.2010.02990.x](https://doi.org/10.1111/j.1360-0443.2010.02990.x)
- Michels, D. H. (2012). Seeking god's will: The experience of information seeking by leaders of a church in transition. *Canadian Journal of Information and Library Science*, 36(1–2), 16–27.
- Miedema, B., & Wachholz, S. (2012). A complex web: Access to justice for abused immigrant women in New Brunswick. *Canadian Woman Studies*, 19(1–2), 175–181.
- Miers, D. (2013). Offender and state compensation for victims of crime: Two decades of development and change. *International Review of Victimology*, 20(1), 145–168. doi:[10.1177/0269758013508683](https://doi.org/10.1177/0269758013508683)
- Mikal, J. P., & Woodfield, B. (2015). Refugees, post-migration stress, and internet use: A qualitative analysis of intercultural adjustment and internet use among Iraqi and Sudanese refugees to the United States. *Qualitative Health Research*, 25(10), 1319–1333. doi:[10.1177/1049732315601089](https://doi.org/10.1177/1049732315601089)
- Miller, S. M. (1987). Monitoring and blunting: Validation of a questionnaire to assess styles of information seeking under threat. *Journal of Personality and Social Psychology*, 52(2), 345–353. doi:[10.1037/0022-3514.52.2.345](https://doi.org/10.1037/0022-3514.52.2.345)
- Miller, V. D., & Jablin, F. M. (1991). Information seeking during organizational entry: Influences, tactics, and a model of the process. *The Academy of Management Review*, 16(1), 92–120. doi:[10.2307/258608](https://doi.org/10.2307/258608)
- Miller, K., & Zook, E. G. (1997). Care partners for persons with AIDS: Implications for health communication. 25(1), 57–74. doi:[10.1080/00909889709365465](https://doi.org/10.1080/00909889709365465)
- Millner, V., Mulekar, M., & Turrens, J. (2015). Parents' beliefs regarding sex education for their children in southern Alabama public schools. *Sexuality Research and Social Policy*, 12(2), 101–109. doi:[10.1007/s13178-015-0180-2](https://doi.org/10.1007/s13178-015-0180-2)
- Mills, M. E., & Davidson, R. (2002). Cancer patients' sources of information: Use and quality issues. *Psycho-Oncology*, 11, 371–378. doi:[10.1002/pon.584](https://doi.org/10.1002/pon.584)
- Mishel, M. H. (1988). Uncertainty in illness. *Image – The Journal of Nursing Scholarship*, 20(4), 225–232. doi:[10.1111/j.1547-5069.1988.tb00082.x](https://doi.org/10.1111/j.1547-5069.1988.tb00082.x)
- Mishra, A. K., & Spreitzer, G. M. (1998). Explaining how survivors respond to downsizing: The roles of trust, empowerment, justice, and work redesign. *Academy of Management Review*, 23(3), 567–588. doi:[10.5465/amr.1998.926627](https://doi.org/10.5465/amr.1998.926627)
- Mitchell, K. J., Ybarra, M. L., Korchmaros, J. D., & Kosciw, J. G. (2014). Accessing sexual health information online: Use, motivations and consequences for youth with different sexual orientations. *Health Education Research*, 29(1), 147–157. doi:[10.1093/her/cyt071](https://doi.org/10.1093/her/cyt071)
- Mittal, V. A., Tessner, K. D., & Walker, E. F. (2007). Elevated social Internet use and schizotypal personality disorder in adolescents. *Schizophrenia Research*, 94(1–3), 50–57. doi:[10.1016/j.schres.2007.04.009](https://doi.org/10.1016/j.schres.2007.04.009)
- Mniszak, C., O'Brien, H., Chabot, C., & Shoveller, J. (2018). The role of information resources in young fathers' parenting experiences. *Proceedings of the Association for Information Science and Technology*, 55(1), 387–396. doi:[10.1002/pra2.2018.14505501042](https://doi.org/10.1002/pra2.2018.14505501042)
- Mniszak, C., O'Brien, H., Greyson, D., Chabot, C., & Shoveller, J. (2020). "Nothing's available": Young fathers' experiences with unmet information needs and barriers

234 References

- to resolving them. *Information Processing & Management*, 57(2), 102081. doi: [10.1016/j.ipm.2019.102081](https://doi.org/10.1016/j.ipm.2019.102081)
- Mo, P. K., & Coulson, N. S. (2008). Exploring the communication of social support within virtual communities: A content analysis of messages posted to an online HIV/AIDS support group. *CyberPsychology and Behavior*, 11(3), 371–374. doi: [10.1089/cpb.2007.0118](https://doi.org/10.1089/cpb.2007.0118)
- Mohammed, N., & Kamalanabhan, T. J. (2019). Tacit knowledge seeking from teammates: Unravelling the role of social capital. *International Journal of Organizational Analysis*, 28(3), 765–790. doi: [10.1108/IJOA-07-2019-1845](https://doi.org/10.1108/IJOA-07-2019-1845)
- Mohseni, M., & Lindstrom, M. (2007). Social capital, trust in the health-care system and self-rated health: The role of access to health care in a population-based study. *Social Science & Medicine*, 64(7), 1373–1383. doi: [10.1016/j.socscimed.2006.11.023](https://doi.org/10.1016/j.socscimed.2006.11.023)
- Money, V., Karami, A., Turner-McGrievy, B., & Kharrazi, H. (2020). Seasonal characterization of diet discussions on Reddit. *Proceedings of the Association for Information Science and Technology*, 57(1), e320. doi: [10.1002/pra2.320](https://doi.org/10.1002/pra2.320)
- Montesi, M., & Álvarez Bornstein, B. (2017). Defining a theoretical framework for information seeking and parenting. *Journal of Documentation*, 73(2), 186–209. doi: [10.1108/JD-04-2016-0047](https://doi.org/10.1108/JD-04-2016-0047)
- Moran, J. P. (2000). *Teaching sex: The shaping of adolescence in the twentieth century*. Cambridge, MA: Harvard University Press.
- Morán-Sánchez, I., Gómez-Vallés, P., Bernal-López, M. Á., & Pérez-Cárceles, M. D. (2019). Shared decision-making in outpatients with mental disorders: Patients' preferences and associated factors. *Journal of Evaluation in Clinical Practice*, 25(6), 1200–1209. doi: [10.1111/jep.13246](https://doi.org/10.1111/jep.13246)
- Morani, N. M., Wikoff, N., Linhorst, D. M., & Bratton, S. (2011). A description of the self-identified needs, service expenditures, and social outcomes of participants of a prisoner-reentry program. *The Prison Journal*, 91(3), 347–365. doi: [10.1177/0032885511409896](https://doi.org/10.1177/0032885511409896)
- Moring, C. (2013). Newcomer information practice: Negotiations on information seeking in and across communities of practice. *Human IT: Journal for Information Technology Studies as a Human Science*, 11(2).
- Morrison, E. W., & Robinson, S. L. (1997). When employees feel betrayed: A model of how psychological contract violation develops. *Academy of Management Review*, 22(1), 226–256. doi: [10.2307/259230](https://doi.org/10.2307/259230)
- Moshfeghi, Y., & Jose, J. M. (2013). On cognition, emotion, and interaction aspects of search tasks with different search intentions. Paper presented at the Proceedings of the 22nd International Conference on World Wide Web, Rio de Janeiro, Brazil.
- Moshfeghi, Y., Triantafillou, P., & Pollick, F. E. (2016). Understanding information need: An fMRI study. Paper presented at the Proceedings of the 39th International ACM SIGIR Conference on Research and Development in Information Retrieval, Pisa, Italy.
- Moskowitz, D. A., & Roloff, M. E. (2007). The existence of a bug chasing subculture. *Culture, Health & Sexuality*, 9(4), 347–357. doi: [10.1080/13691050600976296](https://doi.org/10.1080/13691050600976296)
- Mowbray, J., Hall, H., Raeside, R., & Robertson, P. J. (2018). Job search information behaviours: An ego-net study of networking amongst young job-seekers. *Journal of Librarianship and Information Science*, 50(3), 239–253. doi: [10.1177/0961000618769965](https://doi.org/10.1177/0961000618769965)

- Muggleton, T. H., & Ruthven, I. (2012). Homelessness and access to the informational mainstream. *Journal of Documentation*, 68(2), 218–237. doi:[10.1108/00220411211209203](https://doi.org/10.1108/00220411211209203)
- Muir, R., Thompson, K. M., & Qayyum, A. (2019). Considering “atmosphere” in facilitating information seeking by people with invisible disabilities in public libraries. *Proceedings of the Association for Information Science and Technology*, 56(1), 216–226. doi:[10.1002/pra2.17](https://doi.org/10.1002/pra2.17)
- Muisse, A., Christofides, E., & Desmarais, S. (2009). More information than you ever wanted: Does Facebook bring out the green-eyed monster of jealousy? *CyberPsychology and Behavior*, 12(4), 441–444. doi:[10.1089/cpb.2008.0263](https://doi.org/10.1089/cpb.2008.0263)
- Mulcare, H., Schofield, P., Kashima, Y., Milgrom, J., Wirth, A., Bishop, M., & Wheeler, G. (2011). Adjustment to cancer and the information needs of people with lung cancer. *Psycho-Oncology*, 20(5), 488–496. doi:[10.1002/pon.1752](https://doi.org/10.1002/pon.1752)
- Mullen, E. J. (1994). Framing the mentoring relationship as an information exchange. *Human Resource Management Review*, 4(3), 257–281. doi:[10.1016/1053-4822\(94\)90015-9](https://doi.org/10.1016/1053-4822(94)90015-9)
- Müller, U., & Perry, B. (2001). Adopted persons' search for and contact with their birth parents I: Who searches and why? *Adoption Quarterly*, 4(3), 5–37. doi:[10.1300/J145v04n03_02](https://doi.org/10.1300/J145v04n03_02)
- Munoz, P., & Cacciotti, G. (2014). Understanding failure and exit in social entrepreneurship: A protocol analysis of coping strategies. *Frontiers of Entrepreneurship Research*, 34(18), 1.
- Murphy, T., & Tierney, K. (2006). *Parents of children with Autistic Spectrum Disorders (ASD): A survey of information needs*. Retrieved from http://ncse.ie/wp-content/uploads/2014/10/Parents_of_children_with_ASD.pdf
- Muusses, L. D., Weert, J., Dulmen, S., & Jansen, J. (2012). Chemotherapy and information-seeking behaviour: Characteristics of patients using mass-media information sources. *Psycho-Oncology*, 21(9), 993–1002. doi:[10.1002/pon.1997](https://doi.org/10.1002/pon.1997)
- Nadler, A. (1998). Relationship, esteem, and achievement perspectives on autonomous and dependent help seeking. In S. A. Karabenick (Ed.), *Strategic help seeking: Implications for teaching and learning* (pp. 61–93). New York, NY: Routledge.
- Nadler, A., Ellis, S., & Bar, I. (2003). To seek or not to seek: The relationship between help seeking and job performance evaluations as moderated by task-relevant expertise. *Journal of Applied Social Psychology*, 33(1), 91–109. doi:[10.1111/j.1559-1816.2003.tb02075.x](https://doi.org/10.1111/j.1559-1816.2003.tb02075.x)
- Nakane, K., & Noguchi, S. (2011). “Prison libraries” in Japan: The current situation of access to books and reading in correctional institutions. *Library Trends*, 59(3), 446–459.
- Naphan, D. E., & Elliott, M. (2015). Role exit from the military: Student veterans’ perceptions of transitioning from the US military to higher education. *The Qualitative Report*, 20(2), 36–48. doi:[10.46743/2160-3715/2015.2094](https://doi.org/10.46743/2160-3715/2015.2094)
- Narayan, B., Hj A Talip, B., Watson, J., & Edwards, S. (2013). Social media as online information grounds: a preliminary conceptual framework. In J. C. Na, S. R. Urs, & G. Buchanan (Eds.), *Digital libraries: social media and community networks: 15th international conference on Asia-Pacific digital libraries, ICADL 2013, proceedings* (Lecture Notes in Computer Science, Vol. 8279, pp. 127–131). Bangalore: Springer.

236 References

- Nardi, B. A., O'Day, V., & O'Day, V. L. (1999). *Information ecologies: Using technology with heart*. Cambridge, MA: MIT Press.
- Naslund, J. A., Aschbrenner, K. A., Marsch, L. A., & Bartels, S. J. (2016). The future of mental health care: Peer-to-peer support and social media. *Epidemiology and Psychiatric Sciences*, 25(2), 113–122. doi:[10.1017/s2045796015001067](https://doi.org/10.1017/s2045796015001067)
- Nasr, M. I. (2009). *The effects of organizational justice on Newcomers' socialization: An uncertainty management perspective*. PhD thesis, Toulouse 1, France.
- Naveh, S., & Bronstein, J. (2019). Sense making in complex health situations: Virtual health communities as sources of information and emotional support. *Aslib Journal of Information Management*, 71(6), 789–805. doi:[10.1108/AJIM-02-2019-0049](https://doi.org/10.1108/AJIM-02-2019-0049)
- Nazare, R. (2012). From the body prison to the spirit prison. Special services in public libraries destined to detainees and persons with intellectual disabilities (Down syndrome, autism). *Romanian Review of Library & Information Science [Revista Româna de Biblioteconomie si Știința Informării]*, 8(4), 47–52.
- Neal, D. M., & McKenzie, P. J. (2011). Putting the pieces together: Endometriosis blogs, cognitive authority, and collaborative information behavior. *Journal of the Medical Library Association*, 99(2), 127–134. doi:[10.3163/1536-5050.99.2.004](https://doi.org/10.3163/1536-5050.99.2.004)
- Nelissen, S., Van den Bulck, J., & Beullens, K. (2017). A typology of cancer information seeking, scanning and avoiding: Results from an exploratory cluster analysis. *Information Research*, 22(2).
- Nesiah, V. (2002). Overcoming tensions between family and judicial procedures. *International Review of the Red Cross*, 84(848), 823–844. doi:[10.1017/S156075500104195](https://doi.org/10.1017/S156075500104195)
- Ng, K., Niven, K., & Hoel, H. (2020). 'I could help, but...': A dynamic sensemaking model of workplace bullying bystanders. *Human Relations*, 73(12), 1718–1746. doi:[10.1177/0018726719884617](https://doi.org/10.1177/0018726719884617)
- Nguyen, C. T. (2020). Echo chambers and epistemic bubbles. *Episteme*, 17(2), 141–161. doi:[10.1017/epi.2018.32](https://doi.org/10.1017/epi.2018.32)
- Nielsen, S. K., Latty, C. R., & Angera, J. J. (2013). Factors that contribute to fathers being perceived as good or poor sexuality educators for their daughters. *Fathering: A Journal of Theory, Research, and Practice about Men as Fathers*, 11(1), 52–70. doi:[10.3149/FTH.1101.52](https://doi.org/10.3149/FTH.1101.52)
- Nikoloudakis, I. A., Vandelanotte, C., Rebar, A. L., Schoeppe, S., Alley, S., Duncan, M. J., & Short, C. E. (2018). Examining the correlates of online health information-seeking behavior among men compared with women. *American Journal of Men's Health*, 12(5), 1358–1367.
- Noble, H., Price, J. E., & Porter, S. (2015). The challenge to health professionals when carers resist truth telling at the end of life: A qualitative secondary analysis. *Journal of Clinical Nursing*, 24(7–8), 927–936. doi:[10.1111/jocn.12634](https://doi.org/10.1111/jocn.12634)
- Noblit, G. W. (2018). Meta-Ethnography: Adaptation and return. In L. Urrieta & G. W. Noblit (Eds.), *Cultural constructions of identity*. New York, NY: Oxford University Press.
- Noblit, G. W., & Hare, R. D. (1988). *Meta-ethnography: Synthesizing qualitative studies* (Vol. 11). Newbury Park, CA: Sage.
- Nordsteien, A., & Byström, K. (2018). Transitions in workplace information practices and culture: The influence of newcomers on information use in healthcare. *Journal of Documentation*, 74(4), 827–843. doi:[10.1108/JD-07-2017-0116](https://doi.org/10.1108/JD-07-2017-0116)

- Norr, A. M., Oglesby, M. E., Raines, A. M., Macatee, R. J., Allan, N. P., & Schmidt, N. B. (2015). Relationships between cyberchondria and obsessive-compulsive symptom dimensions. *Psychiatry Research*, 230(2), 441–446. doi:[10.1016/j.psychres.2015.09.034](https://doi.org/10.1016/j.psychres.2015.09.034)
- Nour, M. M., Nour, M. H., Tsatalou, O.-M., & Barrera, A. (2017). Schizophrenia on YouTube. *Psychiatric Services*, 68(1), 70–74. doi:[10.1176/appi.ps.201500541](https://doi.org/10.1176/appi.ps.201500541)
- Nyce, J. M., Talja, S., & Dekker, S. (2015). When ghosts can talk: Informant reality and ethnographic policy. *Journal of Ethnology and Folkloristics*, 9(1), 81–97.
- O'Brien, H. L., Dickinson, R., & Askin, N. (2017). A scoping review of individual differences in information seeking behavior and retrieval research between 2000 and 2015. *Library & Information Science Research*, 39(3), 244–254.
- O'Keefe, M. (1998). Posttraumatic stress disorder among incarcerated battered women: A comparison of battered women who killed their abusers and those incarcerated for other offenses. *Journal of Traumatic Stress*, 11(1), 71–85. doi:[10.1023/a:1024457116085](https://doi.org/10.1023/a:1024457116085)
- Obamiro, K., & Lee, K. (2019). Information overload in patients with atrial fibrillation: Can the cancer information overload (CIO) scale be used? *Patient Education and Counseling*, 102(3), 550–554. doi:[10.1016/j.pec.2018.10.005](https://doi.org/10.1016/j.pec.2018.10.005)
- Oduntan, O., & Ruthven, I. (2017). Investigating the information gaps in refugee integration. *Proceedings of the Association for Information Science and Technology*, 54(1), 308–317. doi:[10.1002/pra2.2017.14505401034](https://doi.org/10.1002/pra2.2017.14505401034)
- Oduntan, O., & Ruthven, I. (2019). The information needs matrix: A navigational guide for refugee integration. *Information Processing & Management*, 56(3), 791–808. doi:[10.1016/j.ipm.2018.12.001](https://doi.org/10.1016/j.ipm.2018.12.001)
- Oduntan, O., & Ruthven, I. (2020). Situational information behaviour. *The International Journal of Information, Diversity, & Inclusion*, 4(2), 5–21. doi:[10.33137/ijidi.v4i2.34033](https://doi.org/10.33137/ijidi.v4i2.34033)
- Oduntan, O., & Ruthven, I. (2021). People and places: Bridging the information gaps in refugee integration. *Journal of the Association for Information Science and Technology*, 72(1), 83–96. doi:[10.1002/asi.24366](https://doi.org/10.1002/asi.24366)
- Oh, S. (2012). The characteristics and motivations of health answerers for sharing information, knowledge, and experiences in online environments. *Journal of the American Society for Information Science and Technology*, 63(3), 543–557. doi:[10.1002/asi.21676](https://doi.org/10.1002/asi.21676)
- Oh, S., Zhang, Y., & Park, M. S. (2016). Cancer information seeking in social question and answer services: Identifying health-related topics in cancer questions on Yahoo! Answers. *Information Research*, 23(6).
- Olson, N., & Maceviciute, E. (2020). Information worlds of people with deafblindness. Paper presented at the ISIC, the Information Behaviour Conference, Pretoria, South Africa.
- Orner, P. J., de Bruyn, M., Barbosa, R. M., Boonstra, H., Gatsi-Mallet, J., & Cooper, D. D. (2011). Access to safe abortion: Building choices for women living with HIV and AIDS. *Journal of the International AIDS Society*, 14(1), 54. doi:[10.1186/1758-2652-14-54](https://doi.org/10.1186/1758-2652-14-54)
- Paat, Y.-F., Hernandez, E., Hope, T. L., Muñoz, J., Zamora, H., Sanchez, M. H., & Contreras, S. (2020). “Going solo” or joining gangs while doing time: Perceptions of prison gangs among the formerly incarcerated. *Justice System Journal*, 1–18. doi:[10.1080/0098261X.2020.1785360](https://doi.org/10.1080/0098261X.2020.1785360)

238 References

- Palacios, J., & Brodzinsky, D. (2010). Adoption research: Trends, topics, outcomes. *International Journal of Behavioral Development*, 34(3), 270–284. doi:[10.1177/0165025410362837](https://doi.org/10.1177/0165025410362837)
- Pálsdóttir, Á. (2017). From noticing to suspecting: The initial stages in the information behaviour of informal caregivers of people with dementia. Paper presented at the International Conference on Human Aspects of IT for the Aged Population, Vancouver, BC.
- Pargament, K. I., Kennell, J., Hathaway, W., Grevengoed, N., Newman, J., & Jones, W. (1988). Religion and the problem-solving process: Three styles of coping. *Journal for the Scientific Study of Religion*, 27(1), 90–104. doi:[10.2307/1387404](https://doi.org/10.2307/1387404)
- Pargament, K. I., & Lomax, J. W. (2013). Understanding and addressing religion among people with mental illness. *World Psychiatry*, 12(1), 26–32. doi:[10.1002/wps.20005](https://doi.org/10.1002/wps.20005)
- Park, C. L. (2005). Religion as a meaning-making framework in coping with life stress. *Journal of Social Issues*, 61(4), 707–729. doi:[10.1111/j.1540-4560.2005.00428.x](https://doi.org/10.1111/j.1540-4560.2005.00428.x)
- Park, C. L. (2010). Making sense of the meaning literature: An integrative review of meaning making and its effects on adjustment to stressful life events. *Psychological Bulletin*, 136(2), 257–301. doi:[10.1037/a0018301](https://doi.org/10.1037/a0018301)
- Park, M. S., & Park, H. (2016). Topical network of breast cancer information in a Korean American online community: A semantic network analysis. *Information Research*, 21(4).
- Parr, H., Stevenson, O., & Woolnough, P. (2016). Search/ing for missing people: Families living with ambiguous absence. *Emotion, Space and Society*, 19, 66–75. doi:[10.1016/j.emospa.2015.09.004](https://doi.org/10.1016/j.emospa.2015.09.004)
- Parry, M. M., & O'Neal, E. N. (2015). Help-seeking behavior among same-sex intimate partner violence victims: An intersectional argument. *Criminology, Criminal Justice Law & Society*, 16(1), 51–67.
- Partridge, H., McAllister, L., Toohey, L., Field, R., Crowe, J., & Allcock, A. (2020). Understanding the information experiences of parents involved in negotiating post-separation parenting arrangements. *Journal of Librarianship and Information Science*, 52(1), 184–196. doi:[10.1177/0961000618787604](https://doi.org/10.1177/0961000618787604)
- Paterson, B., & Thorne, S. (2000). Developmental evolution of expertise in diabetes self-management. *Clinical Nursing Research*, 9(4), 402–419. doi:[10.1177/10547730022158663](https://doi.org/10.1177/10547730022158663)
- Patin, B., Sebastian, M., Yeon, J., Bertolini, D., & Grimm, A. (2021). Interrupting epistemicide: A practical framework for naming, identifying, and ending epistemic injustice in the information professions. *Journal of the Association for Information Science and Technology*, 72(10), 1306–1318. doi:[10.1002/asi.24479](https://doi.org/10.1002/asi.24479)
- Patterson, M., Uchigakiuchi, P., & Bissen, T. (2013). Creating a place of healing and forgiveness: The trauma-informed care initiative at the women's community correctional center of Hawaii. *Hūlili: Multidisciplinary Research on Hawaiian Well-Being*, 9, 305.
- Pattyn, E., Verhaeghe, M., Sercu, C., & Bracke, P. (2014). Public stigma and self-stigma: Differential association with attitudes toward formal and informal help seeking. *Psychiatric Services*, 65(2), 232–238. doi:[10.1176/appi.ps.201200561](https://doi.org/10.1176/appi.ps.201200561)
- Pecoskie, J. J. (2012). Reading in the “grafted space”: Public/private pleasure reading and sexual identity. *Mémoires du livre/Studies in Book Culture*, 3(2). doi:[10.7202/1009349ar](https://doi.org/10.7202/1009349ar)

- Pedrana, A., Hellard, M., Gold, J., Ata, N., Chang, S., Howard, S., ... Stoove, M. (2013). Queer as F**k: Reaching and engaging gay men in sexual health promotion through social networking sites. *Journal of Medical Internet Research*, 15(2), e25. doi:[10.2196/jmir.2334](https://doi.org/10.2196/jmir.2334)
- Pemberton, A. (2010). Needs of victims of terrorism. In R. Letschert, A. Pemberton, & I. Staiger (Eds.), *Assisting victims of terrorism* (pp. 73–141). Dordrecht: Springer.
- Pendleton, V. E., & Chatman, E. A. (1998). Small world lives: Implications for the public library. *Library Trends*, 46(4), 732–752.
- Peng, K. (2020). To be attractive or to be authentic? How two competing motivations influence self-presentation in online dating. *Internet Research*, 30(4), 1143–1165. doi:[10.1108/INTR-03-2019-0095](https://doi.org/10.1108/INTR-03-2019-0095)
- Peragallo, R., & Thorp, J. M. (2017). Religion and spirituality in OBGYN. In M. Balboni & J. Peteet (Eds.), *Spirituality and religion within the culture of medicine: From evidence to practice* (pp. 15–34). Oxford: Oxford University Press.
- Pereira, F. M. P., & de Brito Santos, C. S. V. (2014). Initial validation of the Mini-Mental Adjustment to Cancer (Mini-MAC) scale: Study of Portuguese end-of-life cancer patients. *European Journal of Oncology Nursing*, 18(5), 534–539. doi:[10.1016/j.ejon.2014.04.004](https://doi.org/10.1016/j.ejon.2014.04.004)
- Perkins, A., Ridler, J., Browes, D., Peryer, G., Notley, C., & Hackmann, C. (2018). Experiencing mental health diagnosis: A systematic review of service user, clinician, and carer perspectives across clinical settings. *The Lancet Psychiatry*, 5(9), 747–764. doi:[10.1016/S2215-0366\(18\)30095-6](https://doi.org/10.1016/S2215-0366(18)30095-6)
- Pettigrew, K. E. (1999). Waiting for chiropody: Contextual results from an ethnographic study of the information behaviour among attendees at community clinics. *Information Processing & Management*, 35(6), 801–817.
- Pho, A. T., Bakken, S., Lunn, M. R., Lubensky, M. E., Flentje, A., Dastur, Z., & Obedin-Maliver, J. (2021). Online health information seeking, health literacy, and human papillomavirus vaccination among transgender and gender-diverse people. *Journal of the American Medical Informatics Association*. doi:[10.1093/jamia/ocab150](https://doi.org/10.1093/jamia/ocab150)
- Pillemer, D. B. (2001). Momentous events and the life story. *Review of General Psychology*, 5(2), 123–134. doi:[10.1037/1089-2680.5.2.123](https://doi.org/10.1037/1089-2680.5.2.123)
- Pinkney, S., & Walker, G. (2020). ‘It was me, but it was them that helped me’: Exploring the issues for care experienced young people within higher education. *Children and Youth Services Review*, 108, 104576. doi:[10.1016/j.childyouth.2019.104576](https://doi.org/10.1016/j.childyouth.2019.104576)
- Pinter, A. T., Jiang, J. A., Gach, K. Z., Sidwell, M. M., Dykes, J. E., & Brubaker, J. R. (2019). “Am I never going to be free of all this crap?” Upsetting encounters with algorithmically curated content about ex-partners. *Proceedings of the ACM on Human-Computer Interaction*, 3(CSCW), 1–23.
- Pirolli, P., & Card, S. (1999). Information foraging. *Psychological Review*, 106(4), 643–675. doi:[10.1037/0033-295X.106.4.643](https://doi.org/10.1037/0033-295X.106.4.643)
- Pohjanen, A. M., & Kortelainen, T. A. M. (2016). Transgender information behaviour. *Journal of Documentation*, 72(1), 172–190. doi:[10.1108/JD-04-2015-0043](https://doi.org/10.1108/JD-04-2015-0043)
- Poindexter, C. C., & Shippy, R. A. (2010). HIV diagnosis disclosure: Stigma management and stigma resistance. *Journal of Gerontological Social Work*, 53(4), 366–381. doi:[10.1080/01634371003715841](https://doi.org/10.1080/01634371003715841)

- Pollak, A. (2016). Information seeking and use in the context of minimalist lifestyles. *Journal of Documentation*, 72(6), 1228–1250. doi:[10.1108/JD-03-2016-0035](https://doi.org/10.1108/JD-03-2016-0035)
- Poole, J., & Milligan, R. (2018). Nettersexuality: The impact of internet pornography on gay male sexual expression and identity. *Sexuality & Culture*, 22(4), 1189–1204. doi:[10.1007/s12119-018-9521-7](https://doi.org/10.1007/s12119-018-9521-7)
- Porter, M., & Bhattacharya, S. (2008). Helping themselves to get pregnant: A qualitative longitudinal study on the information-seeking behaviour of infertile couples. *Human Reproduction*, 23(3), 567–572. doi:[10.1093/humrep/dem398](https://doi.org/10.1093/humrep/dem398)
- Postmus, J. L., Severson, M., Berry, M., & Yoo, J. A. (2009). Women's experiences of violence and seeking help. *Violence Against Women*, 15(7), 852–868. doi:[10.1177/1077801209334445](https://doi.org/10.1177/1077801209334445)
- Pottle, J., Hiscock, J., Neal, R. D., & Poolman, M. (2017). Dying at home of cancer: Whose needs are being met? The experience of family carers and healthcare professionals (a multiperspective qualitative study). *BMJ Supportive & Palliative Care*. doi:[10.1136/bmjspcare-2016-001145](https://doi.org/10.1136/bmjspcare-2016-001145)
- Pound, P., Langford, R., & Campbell, R. (2016). What do young people think about their school-based sex and relationship education? A qualitative synthesis of young people's views and experiences. *BMJ Open*, 6(9), e011329. doi:[10.1136/bmjopen-2016-011329](https://doi.org/10.1136/bmjopen-2016-011329)
- Pratt, M. G., Rockmann, K. W., & Kaufmann, J. B. (2006). Constructing professional identity: The role of work and identity learning cycles in the customization of identity among medical residents. *Academy of Management Journal*, 49(2), 235–262. doi:[10.5465/amj.2006.20786060](https://doi.org/10.5465/amj.2006.20786060)
- Prigoda, E., & McKenzie, P. J. (2007). Purls of wisdom: A collectivist study of human information behaviour in a public library knitting group. *Journal of Documentation*, 63(1), 90–114. doi:[10.1108/00220410710723902](https://doi.org/10.1108/00220410710723902)
- Prinstein, M. J., Meade, C. S., & Cohen, G. L. (2003). Adolescent oral sex, peer popularity, and perceptions of best friends' sexual behavior. *Journal of Pediatric Psychology*, 28(4), 243–249. doi:[10.1093/jpepsy/jsg012](https://doi.org/10.1093/jpepsy/jsg012)
- Puhl, R. M., & Heuer, C. A. (2010). Obesity stigma: Important considerations for public health. *American Journal of Public Health*, 100(6), 1019–1028. doi:[10.2105/AJPH.2009.159491](https://doi.org/10.2105/AJPH.2009.159491)
- Putnam, R. D. (2000). *Bowling alone: The collapse and revival of American community*. New York, NY: Simon & Schuster.
- Pyles, L., & Postmus, J. L. (2004). Addressing the problem of domestic violence: How far have we come? *Affilia*, 19(4), 376–388. doi:[10.1177/0886109904268865](https://doi.org/10.1177/0886109904268865)
- Rafedzi, E., & Abrizah, A. (2014). Information needs of male juvenile delinquents the needs to be met in a prison setting. *Information Development*, 32(3), 592–607. doi:[10.1177/026666914563357](https://doi.org/10.1177/026666914563357)
- Rafferty, K. A., Hutton, K., & Heller, S. (2019). "I will communicate with you, but let me be in control": Understanding how parents manage private information about their chronically ill children. *Health Communication*, 34(1), 100–109. doi:[10.1080/10410236.2017.1384432](https://doi.org/10.1080/10410236.2017.1384432)
- Ralph, L. J., Foster, D. G., Kimport, K., Turok, D., & Roberts, S. C. (2017). Measuring decisional certainty among women seeking abortion. *Contraception*, 95(3), 269–278. doi:[10.1016/j.contraception.2016.09.008](https://doi.org/10.1016/j.contraception.2016.09.008)
- Rasmussen, K., Almvik, R., & Levander, S. (2001). Attention deficit hyperactivity disorder, reading disability, and personality disorders in a prison population.

- Journal of the American Academy of Psychiatry and the Law Online*, 29(2), 186–193.
- Rasmussen, H. N., Wrosch, C., Scheier, M. F., & Carver, C. S. (2006). Self-regulation processes and health: The importance of optimism and goal adjustment. *Journal of Personality*, 74(6), 1721–1747. doi:[10.1111/j.1467-6494.2006.00426.x](https://doi.org/10.1111/j.1467-6494.2006.00426.x)
- Rauprich, O., Berns, E., & Vollmann, J. (2011). Information provision and decision-making in assisted reproduction treatment: Results from a survey in Germany. *Human Reproduction*, 26(9), 2382–2391. doi:[10.1093/humrep/der207](https://doi.org/10.1093/humrep/der207)
- Ravelingien, A., Provoost, V., & Pennings, G. (2013). Donor-conceived children looking for their sperm donor: What do they want to know? *Facts, Views & Vision in ObGyn*, 5(4), 257–264.
- Rayini, J. (2017). Library and information services to the visually impaired persons. *Library Philosophy and Practice*, 1510.
- Reeder, J., & Morris, J. (2021). Becoming an empowered parent. How do parents successfully take up their role as a collaborative partner in their child's specialist care? *Journal of Child Health Care*, 25(1), 110–125. doi:[10.1177/1367493520910832](https://doi.org/10.1177/1367493520910832)
- Reina, A. S., Lohman, B. J., & Maldonado, M. M. (2014). "He said they'd deport me" factors influencing domestic violence help-seeking practices among latina immigrants. *Journal of Interpersonal Violence*, 29(4), 593–615. doi:[10.1177/0886260513505214](https://doi.org/10.1177/0886260513505214)
- Reisdorf, B. C., & Jewkes, Y. (2016). (B) locked sites: Cases of internet use in 3 British prisons. *Information, Communication & Society*, 19, 771–786. doi:[10.1080/1369118X.2016.1153124](https://doi.org/10.1080/1369118X.2016.1153124)
- Renold, E. (2004). *Girls, boys, and junior sexualities: Exploring children's gender and sexual relations in the primary school*. London: Routledge.
- Retief, M., & Letšosa, R. (2018). Models of disability: A brief overview. *HTS Teologiese Studies/Theological Studies*, 74(1). doi:[10.4102/hts.v74i1.4738](https://doi.org/10.4102/hts.v74i1.4738)
- Reyns, B. W., & Englebrecht, C. M. (2014). Informal and formal help-seeking decisions of stalking victims in the United States. *Criminal Justice and Behavior*, 41(10), 1178–1194. doi:[10.1177/0093854814541441](https://doi.org/10.1177/0093854814541441)
- Richet, J.-L. (2016). Internal communication failure in times of change. In A. Goksoy (Ed.), *Organizational change management strategies in modern business* (pp. 289–300). Hershey, PA: IGI Global.
- van der Rijt, J., Van den Bossche, P., van de Wiel, M. W. J., De Maeyer, S., Gijselaers, W. H., & Segers, M. S. R. (2013). Asking for help: A relational perspective on help seeking in the workplace. *Vocations and Learning*, 6(2), 259–279. doi:[10.1007/s12186-012-9095-8](https://doi.org/10.1007/s12186-012-9095-8)
- Risher, K., Adams, D., Sithole, B., Ketende, S., Kennedy, C., Mnisi, Z., ... Baral, S. D. (2013). Sexual stigma and discrimination as barriers to seeking appropriate healthcare among men who have sex with men in Swaziland. *Journal of the International AIDS Society*, 16(3 Suppl. 2), 18715. doi:[10.7448/ias.16.3.18715](https://doi.org/10.7448/ias.16.3.18715)
- Rising Holmström, M., Häggström, M., & Söderberg, S. (2018). Experiences from parents to children with diabetes type 1. *JSM Health Education Primary Health Care*, 3(2), 1044.
- Robinson, B. A. (2014). Barebacking with Weber: Re-enchanting the rational sexual order. *Social Theory & Health*, 12(3), 235–250. doi:[10.1057/sth.2014.4](https://doi.org/10.1057/sth.2014.4)

242 References

- Robinson, L., & Maguire, M. (2010). The rhizome and the tree: Changing metaphors for information organisation. *Journal of Documentation*, 66(4), 604–613. doi: [10.1108/00220411011052975](https://doi.org/10.1108/00220411011052975)
- Robinson, S. R., Ravi, K., & Voth Schrag, R. J. (2021). A systematic review of barriers to formal help seeking for adult survivors of IPV in the United States, 2005–2019. *Trauma, Violence, & Abuse*, 22(5), 1279–1295. doi: [10.1177/1524838020916254](https://doi.org/10.1177/1524838020916254)
- Rodgers, S., & Chen, Q. (2005). Internet community group participation: Psychosocial benefits for women with breast cancer. *Journal of Computer-Mediated Communication*, 10(4). doi: [10.1111/j.1083-6101.2005.tb00268.x](https://doi.org/10.1111/j.1083-6101.2005.tb00268.x)
- Rodriguez, J., Burge, S. K., Becho, J., Katerndahl, D. A., Wood, R. C., & Ferrer, R. L. (2021). He said, she said: Comparing men's and women's descriptions of men's partner violence. *Journal of Interpersonal Violence*, 36(21–22), 11695–11716. doi: [10.1177/0886260519888537](https://doi.org/10.1177/0886260519888537)
- Rose, K. E. (1999). A qualitative analysis of the information needs of informal carers of terminally ill cancer patients. *Journal of Clinical Nursing*, 8(1), 81–88. doi: [10.1046/j.1365-2702.1999.00214.x](https://doi.org/10.1046/j.1365-2702.1999.00214.x)
- Rosenfeld, M. J., Thomas, R. J., & Hausen, S. (2019). Disintermediating your friends: How online dating in the United States displaces other ways of meeting. *Proceedings of the National Academy of Sciences*, 116(36), 17753–17758. doi: [10.1073/pnas.1908630116](https://doi.org/10.1073/pnas.1908630116)
- Rosenthal, D. A., & Feldman, S. S. (1999). The importance of importance: Adolescents' perceptions of parental communication about sexuality. *Journal of Adolescence*, 22(6), 835–851. doi: [10.1006/jado.1999.0279](https://doi.org/10.1006/jado.1999.0279)
- Rösler, M., Retz, W., Retz-Junginger, P., Hengesch, G., Schneider, M., Supprian, T., ... Thome, J. (2004). Prevalence of attention deficit-/hyperactivity disorder (ADHD) and comorbid disorders in young male prison inmates. *European Archives of Psychiatry and Clinical Neuroscience*, 254(6), 365–371. doi: [10.1007/s00406-004-0516-z](https://doi.org/10.1007/s00406-004-0516-z)
- Rossen, E. K. (2007). Assessing older persons' readiness to move to independent congregate living. *Clinical Nurse Specialist*, 21(6), 292–296. doi: [10.1097/01.NUR.0000299618.51722.19](https://doi.org/10.1097/01.NUR.0000299618.51722.19)
- Ross, L., Epstein, R., Goldfinger, C., Steele, L., Anderson, S., & Strike, C. (2008). Lesbian and queer mothers navigating the adoption system: The impacts on mental health. *Health Sociology Review*, 17(3), 254–266. doi: [10.5172/hesr.451.17.3.254](https://doi.org/10.5172/hesr.451.17.3.254)
- Rothman, E. F., Miller, E., Terpeluk, A., Glauber, A., & Randel, J. (2011). The proportion of US parents who talk with their adolescent children about dating abuse. *Journal of Adolescent Health*, 49(2), 216–218. doi: [10.1016/j.jadohealth.2011.05.005](https://doi.org/10.1016/j.jadohealth.2011.05.005)
- Rothschild, N., & Aharony, N. (2016). Empathetic communication among discourse participants in virtual communities of people who suffer from mental illnesses. *Information Research*, 21(1).
- Roudi-Fahimi, F., & El Feki, S. (2011). *Facts of life: Youth sexuality and reproductive health in the Middle East and North Africa*. Retrieved from <https://www.prb.org/resources/facts-of-life-youth-sexuality-and-reproductive-health-in-the-middle-east-and-north-africa/>

- Roussi, P., & Miller, S. M. (2014). Monitoring style of coping with cancer related threats: A review of the literature. *Journal of Behavioral Medicine*, 37(5), 931–954. doi:[10.1007/s10865-014-9553-x](https://doi.org/10.1007/s10865-014-9553-x)
- Rowley, J., Johnson, F., & Sbaifi, L. (2017). Gender as an influencer of online health information-seeking and evaluation behavior. *Journal of the Association for Information Science and Technology*, 68(1), 36–47. doi:[10.1002/asi.23597](https://doi.org/10.1002/asi.23597)
- Rozanova, J., Brown, S.-E., Bhushan, A., Marcus, R., & Altice, F. L. (2015). Effect of social relationships on antiretroviral medication adherence for people living with HIV and substance use disorders and transitioning from prison. *Health & Justice*, 3, 18. doi:[10.1186/s40352-015-0030-6](https://doi.org/10.1186/s40352-015-0030-6)
- Rubalcaba, D. (2018). *Career change: A phenomenological study of former military members and their transition into teaching*. PhD thesis, Texas State University, San Marcos, TX.
- Rubin, R. (1967). Attainment of the maternal role: Part I. Processes. *Nursing Research*, 16(3), 237–245.
- Ruble, D. N. (1994). A phase model of transitions: Cognitive and motivational consequences. In M. P. Zanna (Ed.), *Advances in experimental social psychology* (Vol. 26, pp. 163–214). New York, NY: Academic Press.
- Rueda, S., Mitra, S., Chen, S., Gogolishvili, D., Globerman, J., Chambers, L., ... Rourke, S. B. (2016). Examining the associations between HIV-related stigma and health outcomes in people living with HIV/AIDS: A series of meta-analyses. *BMJ Open*, 6(7). doi:[10.1136/bmjopen-2016-011453](https://doi.org/10.1136/bmjopen-2016-011453)
- Ruokolainen, H., & Widén, G. (2020). Conceptualising misinformation in the context of asylum seekers. *Information Processing & Management*, 57(3), 102127. doi: [10.1016/j.ipm.2019.102127](https://doi.org/10.1016/j.ipm.2019.102127)
- Russell, C. M. (2006). *Educational risk and recidivism: An exploratory analysis of court involved youth*. PhD thesis, The Ohio State University, Columbus, OH.
- Russell, C. S., White, M. B., & White, C. P. (2006). Why me? Why now? Why multiple sclerosis? Making meaning and perceived quality of life in a midwestern sample of patients with multiple sclerosis. *Families, Systems & Health*, 24(1), 65–81. doi: [10.1037/1091-7527.24.1.65](https://doi.org/10.1037/1091-7527.24.1.65)
- Ruthven, I. (2012). Grieving online: The use of search engines in times of grief and bereavement. Paper presented at the Proceedings of the 4th Information Interaction in Context Symposium, Nijmegen, The Netherlands.
- Ruthven, I. (2019a). The language of information need: Differentiating conscious and formalized information needs. *Information Processing & Management*, 56(1), 77–90. doi:[10.1016/j.ipm.2018.09.005](https://doi.org/10.1016/j.ipm.2018.09.005)
- Ruthven, I. (2019b). Making meaning: A focus for information interactions research. Paper presented at the Proceedings of the 2019 Conference on Human Information Interaction and Retrieval, Glasgow, Scotland. doi:[10.1145/3295750.3298938](https://doi.org/10.1145/3295750.3298938)
- Ruthven, I., Buchanan, S., & Jardine, C. (2018a). Isolated, overwhelmed, and worried: Young first-time mothers asking for information and support online. *Journal of the Association for Information Science and Technology*, 69(9), 1073–1083. doi:[10.1002/asi.24037](https://doi.org/10.1002/asi.24037)
- Ruthven, I., Buchanan, S., & Jardine, C. (2018b). Relationships, environment, health and development: The information needs expressed online by young first-time mothers. *Journal of the Association for Information Science and Technology*, 69(8), 985–995. doi:[10.1002/asi.24024](https://doi.org/10.1002/asi.24024)

244 References

- Ryburn, M. (1995). Adopted children's identity and information needs. *Children & Society*, 9(3), 41–64. doi:[10.1111/j.1099-0860.1995.tb00534.x](https://doi.org/10.1111/j.1099-0860.1995.tb00534.x)
- Sabina, C., Cuevas, C. A., & Lannen, E. (2014). The likelihood of Latino women to seek help in response to interpersonal victimization: An examination of individual, interpersonal and sociocultural influences. *Psychosocial Intervention*, 23(2), 95–103. doi:[10.1016/j.psi.2014.07.005](https://doi.org/10.1016/j.psi.2014.07.005)
- Sairanen, A., & Savolainen, R. (2010). Avoiding health information in the context of uncertainty management. *Information Research*, 15(4).
- Saks, A. M., & Gruman, J. A. (2011). Organizational socialization and positive organizational behaviour: Implications for theory, research, and practice. *Canadian Journal of Administrative Sciences/Revue Canadienne des Sciences de l'Administration*, 28(1), 14–26. doi:[10.1002/cjas.169](https://doi.org/10.1002/cjas.169)
- Sanderson, T., Calnan, M., Morris, M., Richards, P., & Hewlett, S. (2011). Shifting normalities: Interactions of changing conceptions of a normal life and the normalisation of symptoms in rheumatoid arthritis. *Sociology of Health and Illness*, 33(4), 618–633. doi:[10.1111/j.1467-9566.2010.01305.x](https://doi.org/10.1111/j.1467-9566.2010.01305.x)
- Sarbin, T. R., & Coe, W. C. (1972). *Hypnosis: A social psychological analysis of influence communication*. New York, NY: Holt Rinehart & Winston.
- Savolainen, R. (1995). Everyday life information-seeking – Approaching information-seeking in the context of way of life. *Library & Information Science Research*, 17(3), 259–294. doi:[10.1016/0740-8188\(95\)90048-9](https://doi.org/10.1016/0740-8188(95)90048-9)
- Savolainen, R. (2006). Information use as gap-bridging: The viewpoint of sense-making methodology. *Journal of the American Society for Information Science and Technology*, 57(8), 1116–1125. doi:[10.1002/asi.20400](https://doi.org/10.1002/asi.20400)
- Savolainen, R. (2007a). Filtering and withdrawing: Strategies for coping with information overload in everyday contexts. *Journal of Information Science*, 33(5), 611–621. doi:[10.1177/0165551506077418](https://doi.org/10.1177/0165551506077418)
- Savolainen, R. (2007b). Information behavior and information practice: Reviewing the “umbrella concepts” of information seeking studies. *The Library Quarterly: Information, Community, Policy*, 77(2), 109–132. doi:[10.1086/517840](https://doi.org/10.1086/517840)
- Savolainen, R. (2007c). Information source horizons and source preferences of environmental activists: A social phenomenological approach. *Journal of the American Society for Information Science and Technology*, 58(12), 1709–1719. doi:[10.1002/asi.20644](https://doi.org/10.1002/asi.20644)
- Savolainen, R. (2008). Source preferences in the context of seeking problem-specific information. *Information Processing & Management*, 44(1), 274–293. doi:[10.1016/j.ipm.2007.02.008](https://doi.org/10.1016/j.ipm.2007.02.008)
- Savolainen, R. (2009). Small world and information grounds as contexts of information seeking and sharing. *Library & Information Science Research*, 31(1), 38–45.
- Savolainen, R. (2010). Dietary blogs as sites of informational and emotional support. *Information Research*, 15(4).
- Savolainen, R. (2013). Approaching the motivators for information seeking: The viewpoint of attribution theories. *Library & Information Science Research*, 35(1), 63–68. doi:[10.1016/j.lisr.2012.07.004](https://doi.org/10.1016/j.lisr.2012.07.004)
- Savolainen, R. (2016). Approaches to socio-cultural barriers to information seeking. *Library & Information Science Research*, 38(1), 52–59.

- Savolainen, R. (2017). Heuristics elements of information-seeking strategies and tactics: A conceptual analysis. *Journal of Documentation*, 73(6), 1322–1342. doi:10.1108/JD-11-2016-0144
- Savolainen, R. (2020). Information landscapes as contexts of information practices. *Journal of Librarianship and Information Science*, 53(4), 655–667. doi:10.1177/0961000620982359
- Savolainen, R., & Kari, J. (2004). Placing the Internet in information source horizons. A study of information seeking by Internet users in the context of self-development. *Library & Information Science Research*, 26(4), 415–433. doi:10.1016/j.lisr.2004.04.004
- Sayyad Abdi, E., Partridge, H., Bruce, C., & Watson, J. (2019). Skilled immigrants: A resettlement information literacy framework. *Journal of Documentation*, 75(4), 892–908. doi:10.1108/JD-02-2019-0034
- Scarton, L. A., Del Fiol, G., Oakley-Girvan, I., Gibson, B., Logan, R., & Workman, T. E. (2018). Understanding cancer survivors' information needs and information-seeking behaviors for complementary and alternative medicine from short- to long-term survival: A mixed-methods study. *Journal of the Medical Library Association*, 106(1), 87–97. doi:10.5195/jmla.2018.200
- Schrank, B., Sibitz, I., Unger, A., & Amering, M. (2010). How patients with schizophrenia use the internet: Qualitative study. *Journal of Medical Internet Research*, 12(5), e70. doi:10.2196/jmir.1550
- Schreiber, V., Maercker, A., & Renneberg, B. (2010). Social influences on mental health help-seeking after interpersonal traumatization: A qualitative analysis. *BMC Public Health*, 10(1), 634. doi:10.1186/1471-2458-10-634
- Schrimshaw, E. W., Downing, M. J., Jr, & Cohn, D. J. (2018). Reasons for non-disclosure of sexual orientation among behaviorally bisexual men: Non-disclosure as stigma management. *Archives of Sexual Behavior*, 47(1), 219–233. doi:10.1007/s10508-016-0762-y
- Schwartz, J., Steffensmeier, D. J., & Feldmeyer, B. (2009). Assessing trends in women's violence via data triangulation: Arrests, convictions, incarcerations, & victim reports. *Social Problems*, 56(3), 494–525. doi:10.1525/sp.2009.56.3.494
- Sease, R. (2008). Metaphor's role in the information behavior of humans interacting with computers. *Information Technology and Libraries*, 27(4), 9–16. doi:10.6017/ital.v27i4.3237
- Seidel, H. (1998). The “Invisibles”: Lesbian women as library users. *Progressive Librarian*, 14, 34–43.
- Seidel, A., Wienholz, S., Michel, M., Luppa, M., & Riedel-Heller, S. (2014). Sexual knowledge among adolescents with physical handicaps: A systematic review. *Sexuality and Disability*, 32(3), 429–441. doi:10.1007/s11195-013-9326-4
- Seiffge-Krenke, I. (2013). “She's leaving home...” antecedents, consequences, and cultural patterns in the leaving home process. *Emerging Adulthood*, 1(2), 114–124. doi:10.1177/2167696813479783
- Semenza, D. C., & Link, N. W. (2019). How does reentry get under the skin? Cumulative reintegration barriers and health in a sample of recently incarcerated men. *Social Science & Medicine*, 243, 112618. doi:10.1016/j.socscimed.2019.112618

246 References

- Sen, B. A., & Spring, H. (2013). Mapping the information-coping trajectory of young people with long term illness. *Journal of Documentation*, 69(5), 638–666. doi: [10.1108/JD-10-2012-0133](https://doi.org/10.1108/JD-10-2012-0133)
- Serçekuş, P., Gencer, H., & Özkan, S. (2020). Finding useful cancer information may reduce cancer information overload for Internet users. *Health Information and Libraries Journal*, 37(4), 319–328. doi: [10.1111/hir.12325](https://doi.org/10.1111/hir.12325)
- Ševčíková, A. (2012). *Online sexuality and its relation to the adolescents' offline world*. PhD thesis, Masaryk University, Brno.
- Shakeri, S., Evangelopoulos, N., & Zavalina, O. (2018). The interplay between knowledge gap and perceived risk in motivating risk information seeking. *Information Research: An International Electronic Journal*, 23(3), n3.
- Sharabi, L. L., & Dykstra-DeVette, T. A. (2019). From first email to first date: Strategies for initiating relationships in online dating. *Journal of Social and Personal Relationships*, 36(11–12), 3389–3407. doi: [10.1177/0265407518822780](https://doi.org/10.1177/0265407518822780)
- Sheer, V. C., & Cline, R. J. (1995). Testing a model of perceived information adequacy and uncertainty reduction in physician-patient interactions. *Journal of Applied Communication Research*, 23(1), 44–59. doi: [10.1080/00909889509365413](https://doi.org/10.1080/00909889509365413)
- Shellenberg, K. M., & Tsui, A. O. (2012). Correlates of perceived and internalized stigma among abortion patients in the USA: An exploration by race and hispanic ethnicity. *International Journal of Gynecology & Obstetrics*, 118, S152–S159. doi: [10.1016/S0020-7292\(12\)60015-0](https://doi.org/10.1016/S0020-7292(12)60015-0)
- Shelley, M. (1818). *Frankenstein or, the modern prometheus*. London: Lackington, Hughes, Harding, Mavor & Jones.
- Shirley, G. (2006). Library services to disadvantaged user groups. Library services to adult prisoners in the United States. *LIBREAS – Library Ideas*, 6.
- Shocker, A. D., Ben-Akiva, M., Bocvara, B., & Nedungadi, P. (1991). Consideration set influences on consumer decision-making and choice: Issues, models, and suggestions. *Marketing Letters*, 2(3), 181–197.
- Short, M. B., Black, L., Smith, A. H., Wetterneck, C. T., & Wells, D. E. (2012). A review of Internet pornography use research: Methodology and content from the past 10 years. *Cyberpsychology, Behavior, and Social Networking*, 15(1), 13–23. doi: [10.1089/cyber.2010.0477](https://doi.org/10.1089/cyber.2010.0477)
- Shove, E., Pantzar, M., & Watson, M. (2012). *The dynamics of social practice: Everyday life and how it changes*. London: Sage.
- Silverman, P. R. (1982). Transitions and models of intervention. *The Annals of the American Academy of Political and Social Science*, 464(1), 174–187. doi: [10.1177/0002716282464001016](https://doi.org/10.1177/0002716282464001016)
- Simon, L., & Daneback, K. (2013). Adolescents' use of the internet for sex education: A thematic and critical review of the literature. *International Journal of Sexual Health*, 25(4), 305–319. doi: [10.1080/19317611.2013.823899](https://doi.org/10.1080/19317611.2013.823899)
- Singaravelu, V., Stewart, A., Adams, J., Simkin, S., & Hawton, K. (2015). Information-seeking on the internet. *Crisis*, 36(3), 211–219. doi: [10.1027/0227-5910/a000307](https://doi.org/10.1027/0227-5910/a000307)
- Singer, J. A. (2004). Narrative identity and meaning making across the adult lifespan: An introduction. *Journal of Personality*, 72(3), 437–459. doi: [10.1111/j.0022-3506.2004.00268.x](https://doi.org/10.1111/j.0022-3506.2004.00268.x)

- Siu, J. Y.-m. (2014). "Seeing a doctor is just like having a date": A qualitative study on doctor shopping among overactive bladder patients in Hong Kong. *BMC Family Practice*, 15, 1. doi:[10.1186/1471-2296-15-27](https://doi.org/10.1186/1471-2296-15-27)
- Skaggs, B. G., & Barron, C. R. (2006). Searching for meaning in negative events: Concept analysis. *Journal of Advanced Nursing*, 53(5), 559–570. doi:[10.1111/j.1365-2648.2006.03761.x](https://doi.org/10.1111/j.1365-2648.2006.03761.x)
- Skinner, B. F. (1953). *Science and human behavior*. New York, NY: Macmillan.
- Skinner-Drawz, B. A., Wrobel, G. M., Grotevant, H. D., & Von Korff, L. (2011). The role of adoption communicative openness in information seeking among adoptees from adolescence to emerging adulthood. *Journal of Family Communication*, 11(3), 181–197. doi:[10.1080/15267431003656587](https://doi.org/10.1080/15267431003656587)
- Skinner, J., & Gross, M. (2017). The ISSAS model: Understanding the information needs of sexual assault survivors on college campuses. *College & Research Libraries*, 78(1). doi:[10.5860/crl.78.1.23](https://doi.org/10.5860/crl.78.1.23)
- Slauson-Blevins, K. S., McQuillan, J., & Greil, A. L. (2013). Online and in-person health-seeking for infertility. *Social Science & Medicine*, 99, 110–115. doi:[10.1016/j.socscimed.2013.10.019](https://doi.org/10.1016/j.socscimed.2013.10.019)
- Smeaton, K., Bruce, C. S., Hughes, H., & Davis, K. (2017). The online life of individuals experiencing socioeconomic disadvantage: How do they experience information? *Information Research*, 22(3).
- Smith-Borne, H. (2019). Creating a welcoming and inclusive environment for transgender and gender fluid music library users. *Music Reference Services Quarterly*, 22(1–2), 18–29. doi:[10.1080/10588167.2018.1536691](https://doi.org/10.1080/10588167.2018.1536691)
- Smith, C. A., Parton, C., King, M., & Gallego, G. (2020). Parents' experiences of information-seeking and decision-making regarding complementary medicine for children with autism spectrum disorder: A qualitative study. *BMC Complementary Medicine and Therapies*, 20(1), 4. doi:[10.1186/s12906-019-2805-0](https://doi.org/10.1186/s12906-019-2805-0)
- Smith, O., & Skinner, T. (2012). Observing court responses to victims of rape and sexual assault. *Feminist Criminology*, 7(4), 298–326. doi:[10.1177/1557085112437875](https://doi.org/10.1177/1557085112437875)
- Smith, T. K., Tandon, S. D., Bair-Merritt, M. H., & Hanson, J. L. (2015). Parenting needs of urban, African American fathers. *American Journal of Men's Health*, 9(4), 317–331. doi:[10.1177/1557988314545380](https://doi.org/10.1177/1557988314545380)
- Snelgrove, J. W., Jasudavicius, A. M., Rowe, B. W., Head, E. M., & Bauer, G. R. (2012). "Completely out-at-sea" with "two-gender medicine": A qualitative analysis of physician-side barriers to providing healthcare for transgender patients. *BMC Health Services Research*, 12(1), 110. doi:[10.1186/1472-6963-12-110](https://doi.org/10.1186/1472-6963-12-110)
- Søfstad, S., & Toverud, R. (2012). Parenting conditions in the midst of suspicion of child sexual abuse (CSA). *Child & Family Social Work*, 17(1), 75–84. doi:[10.1111/j.1365-2206.2011.00774.x](https://doi.org/10.1111/j.1365-2206.2011.00774.x)
- Solebello, N., & Elliott, S. (2011). "We want them to Be as heterosexual as possible" fathers talk about their teen children's sexuality. *Gender & Society*, 25(3), 293–315. doi:[10.1177/0891243211403926](https://doi.org/10.1177/0891243211403926)
- Sonenshein, S. (2010). We're changing—or are we? Untangling the role of progressive, regressive, and stability narratives during strategic change implementation. *Academy of Management Journal*, 53(3), 477–512. doi:[10.5465/amj.2010.51467638](https://doi.org/10.5465/amj.2010.51467638)
- Song, L. (2011). Social capital and psychological distress. *Journal of Health and Social Behavior*, 52, 478–492. doi:[10.1177/0022146511411921](https://doi.org/10.1177/0022146511411921)

- Song, L., & Chang, T.-Y. (2012). Do resources of network members help in help seeking? Social capital and health information search. *Social Networks*, 34(4), 658–669. doi:[10.1016/j.socnet.2012.08.002](https://doi.org/10.1016/j.socnet.2012.08.002)
- Song, Y., Liu, Y., Shi, J., & Wang, M. (2017). Use of proactive socialization tactics and socialization outcomes: A latent growth modeling approach to understanding newcomer socialization process. *Academy of Management Discoveries*, 3(1), 42–63. doi:[10.5465/amd.2014.0142](https://doi.org/10.5465/amd.2014.0142)
- Sonnenwald, D. H. (1999). Evolving perspectives of human information behavior: Contexts, situations, social networks and information horizons. Paper presented at the Exploring the Contexts of Information Behavior: Proceedings of the Second International Conference in Information Needs. London: Taylor Graham.
- Sonnenwald, D. H. (2016). A darker side of human information behavior in the workplace: A call for research on workplace bullying information behavior. *Journal of Librarianship and Information Studies*, 42(1), 55–59. doi:[10.6245/JLIS.2016.421/686](https://doi.org/10.6245/JLIS.2016.421/686)
- Sowerby, A., & Thomas, S. D. M. (2017). A mixed methods study of the mental health and criminal justice histories of missing persons. *Police Practice and Research*, 18(1), 87–98. doi:[10.1080/15614263.2016.1230062](https://doi.org/10.1080/15614263.2016.1230062)
- Spagnoli, P., Caetano, A., Tanucci, G., & Lourenço de Sousa, V. (2012). Information-seeking behaviour: Implicit and explicit strategies during the organizational entry process. *Management Research: Journal of the Iberoamerican Academy of Management*, 10(1), 6–28. doi:[10.1108/1536-541211228504](https://doi.org/10.1108/1536-541211228504)
- Spink, A. (2010). *Information behavior: An evolutionary instinct*. Heidelberg: Springer-Verlag.
- Spinzy, Y., Nitzan, U., Becker, G., Bloch, Y., & Fennig, S. (2012). Does the internet offer social opportunities for individuals with schizophrenia? A cross-sectional pilot study. *Psychiatry Research*, 198(2), 319–320. doi:[10.1016/j.psychres.2012.02.022](https://doi.org/10.1016/j.psychres.2012.02.022)
- Spring, H. (2014). Health information, what happens when there isn't any? Information literacy and the challenges for rare and orphan diseases. *Health Information and Libraries Journal*, 31(3), 243–246. doi:[10.1111/hir.12068](https://doi.org/10.1111/hir.12068)
- Sridhar, D., & Vaughn, S. (2000). Bibliotherapy for all enhancing reading comprehension, self-concept, and behavior. *TEACHING Exceptional Children*, 33(2), 74–82. doi:[10.1177/004005990003300210](https://doi.org/10.1177/004005990003300210)
- Stalfa, F. J. (2010). "Posthumous disillusionment" as a type of complicated grief. *Journal of Pastoral Care and Counseling*, 64(2), 1–8. doi:[10.1177/154230501006400207](https://doi.org/10.1177/154230501006400207)
- Steigenberger, N. (2015). Emotions in sensemaking: A change management perspective. *Journal of Organizational Change Management*, 28(3), 432–451. doi:[10.1108/JOCM-05-2014-0095](https://doi.org/10.1108/JOCM-05-2014-0095)
- Steuber, K. R., Priem, J. S., Scharp, K. M., & Thomas, L. (2014). The content of relational uncertainty in non-engaged cohabiting relationships. *Journal of Applied Communication Research*, 42(1), 107–123. doi:[10.1080/00909882.2013.874569](https://doi.org/10.1080/00909882.2013.874569)
- Steward, W. T., Bharat, S., Ramakrishna, J., Heylen, E., & Ekstrand, M. L. (2013). Stigma is associated with delays in seeking care among HIV-infected people in India. *Journal of the International Association of Providers of AIDS Care*, 12(2), 103–109. doi:[10.1177/1545109711432315](https://doi.org/10.1177/1545109711432315)
- St Jean, B. (2017). Factors motivating, demotivating, or impeding information seeking and use by people with type 2 diabetes: A call to work toward preventing, identifying,

- and addressing incognizance. *Journal of the Association for Information Science and Technology*, 68(2), 309–320. doi:[10.1002/asi.23652](https://doi.org/10.1002/asi.23652)
- St Jean, B., Jindal, G., & Chan, K. (2018). “You have to know your body!”: The role of the body in influencing the information behaviors of people with type 2 diabetes. *Library Trends*, 66(3), 289–314. doi:[10.1353/lib.2018.0004](https://doi.org/10.1353/lib.2018.0004)
- Stošić, J., Frey Škrinjar, J., & Preece, D. (2020). Families of children on the autism spectrum: Experience of daily life and impact of parent education. *Support for Learning*, 35(2), 205–221. doi:[10.1111/1467-9604.12300](https://doi.org/10.1111/1467-9604.12300)
- Strang, S., & Strang, P. (2001). Spiritual thoughts, coping and ‘sense of coherence’ in brain tumour patients and their spouses. *Palliative Medicine*, 15(2), 127–134. doi:[10.1191/026921601670322085](https://doi.org/10.1191/026921601670322085)
- Straus, R. A. (1979). Religious conversion as a personal and collective accomplishment. *Sociology of Religion*, 40(2), 158–165. doi:[10.2307/3709786](https://doi.org/10.2307/3709786)
- Strauss, S., & Shoham, S. (2008). Immigrants’ information needs: Their role in the absorption process. *Information Research*, 13(4).
- Street, R. L., Jr (1991). Information-giving in medical consultations: The influence of patients’ communicative styles and personal characteristics. *Social Science & Medicine*, 32(5), 541–548. doi:[10.1016/0277-9536\(91\)90288-n](https://doi.org/10.1016/0277-9536(91)90288-n)
- Sullivan, S. E., & Al Ariss, A. (2018). Employment after retirement: A review and framework for future research. *Journal of Management*, 45(1), 262–284. doi:[10.1177/0149206318810411](https://doi.org/10.1177/0149206318810411)
- Sullivan, S. E., & Al Ariss, A. (2019). Making sense of different perspectives on career transitions: A review and agenda for future research. *Human Resource Management Review*, 31(1), 100727. doi:[10.1016/j.hrmr.2019.100727](https://doi.org/10.1016/j.hrmr.2019.100727)
- Sun, S., & Belkin, N. J. (2016). Managing personal information over the long-term, or not? Experiences by type 1 diabetes patients. *Proceedings of the Association for Information Science and Technology*, 53(1), 1–10. doi:[10.1002/pra2.2016.14505301070](https://doi.org/10.1002/pra2.2016.14505301070)
- Sunnafrank, M. (1986). Communicative influences on perceived similarity and attraction: An expansion of the interpersonal goals perspective. *Western Journal of Communication*, 50(2), 158–170. doi:[10.1080/10570318609374222](https://doi.org/10.1080/10570318609374222)
- Super, D. E. (1957). *The psychology of careers; an introduction to vocational development*. Oxford: Harper & Bros.
- Susskind, A. M. (2007). Downsizing survivors’ communication networks and reactions: A longitudinal examination of information flow and turnover intentions. *Communication Research*, 34(2), 156–184. doi:[10.1177/0093650206298068](https://doi.org/10.1177/0093650206298068)
- Sweeny, K. (2008). Crisis decision theory: Decisions in the face of negative events. *Psychological Bulletin*, 134(1), 61–76. doi:[10.1037/0033-2909.134.1.61](https://doi.org/10.1037/0033-2909.134.1.61)
- Sweeny, K., Melnyk, D., Miller, W., & Shepperd, J. A. (2010). Information avoidance: Who, what, when, and why. *Review of General Psychology*, 14(4), 340–353. doi:[10.1037/a0021288](https://doi.org/10.1037/a0021288)
- Sweet, P. L. (2019). The sociology of gaslighting. *American Sociological Review*, 84(5), 851–875. doi:[10.1177/0003122419874843](https://doi.org/10.1177/0003122419874843)
- Syafiq, M. (2019). Deradicalisation and disengagement from terrorism and threat to identity: An analysis of former jihadist prisoners’ accounts. *Psychology and Developing Societies*, 31(2), 227–251. doi:[10.1177/0971333619863169](https://doi.org/10.1177/0971333619863169)
- Szilagyi, M. A., Rosen, D. S., Rubin, D., & Zlotnik, S. (2015). Health care issues for children and adolescents in foster care and kinship care. *Pediatrics*, 136(4), e1142–66. doi:[10.1542/peds.2015-2656](https://doi.org/10.1542/peds.2015-2656)

250 References

- Szmuda, T., Źydowicz, W. M., Ali, S., Fedorow, K., & Słoniewski, P. (2020). YouTube as a source of patient information for bipolar disorder: A content-quality and optimization analysis. *Journal of Psychiatry and Mental Health*, 62(2). doi:[10.16966/2474-7769.141](https://doi.org/10.16966/2474-7769.141)
- Szreter, S., & Woolcock, M. (2004). Health by association? Social capital, social theory, and the political economy of public health. *International Journal of Epidemiology*, 33(4), 650–667. doi:[10.1093/ije/dyh013](https://doi.org/10.1093/ije/dyh013)
- Tabatabaie, A. (2015). Constructing the ideal Muslim sexual subject: Problematics of school-based sex education in Iran. *Sex Education*, 15(2), 204–216.
- Tait, S., & Jeske, D. (2015). Hello stranger! Trust and self-disclosure effects on online information sharing. *International Journal of Cyber Behavior, Psychology and Learning*, 5(1), 42–55. doi:[10.4018/ijcbpl.2015010104](https://doi.org/10.4018/ijcbpl.2015010104)
- Talja, S., & Nyce, J. M. (2015). The problem with problematic situations: Differences between practices, tasks, and situations as units of analysis. *Library & Information Science Research*, 37(1), 61–67. doi:[10.1016/j.lisr.2014.06.005](https://doi.org/10.1016/j.lisr.2014.06.005)
- Tamarit, J., & Luque, E. (2016). Can restorative justice satisfy victims' needs? Evaluation of the Catalan victim-offender mediation programme. *Restorative Justice*, 4(1), 68–85. doi:[10.1080/20504721.2015.1110887](https://doi.org/10.1080/20504721.2015.1110887)
- Tana, J. C., Kettunen, J., Eirola, E., & Paakkonen, H. (2018). Diurnal variations of depression-related health information seeking: Case study in Finland using Google Trends data. *JMIR Mental Health*, 5(2), e43. doi:[10.2196/mental.9152](https://doi.org/10.2196/mental.9152)
- Tan, K. W. T., Au, A. K. C., Cooper-Thomas, H. D., & Aw, S. S. Y. (2016). The effect of learning goal orientation and communal goal strivings on newcomer proactive behaviours and learning. *Journal of Occupational and Organizational Psychology*, 89(2), 420–445. doi:[10.1111/joop.12134](https://doi.org/10.1111/joop.12134)
- Tang, D. L., Bouthillier, F., Pluye, P., Grad, R., & Repchinsky, C. (2015). The value of user feedback: Healthcare professionals' comments to the health information provider. *Journal of the Association for Information Science and Technology*, 66(2), 377–391. doi:[10.1002/asi.23174](https://doi.org/10.1002/asi.23174)
- Tanton, C., Jones, K. G., Macdowall, W., Clifton, S., Mitchell, K. R., Datta, J., ... Stevens, A. (2015). Patterns and trends in sources of information about sex among young people in Britain: Evidence from three National Surveys of Sexual Attitudes and Lifestyles. *BMJ Open*, 5(3), e007834. doi:[10.1136/bmjopen-2015-007834](https://doi.org/10.1136/bmjopen-2015-007834)
- Tausczik, Y., Chung, C., & Pennebaker, J. (2016). Tracking secret-keeping in emails. Paper presented at the 10th International AAAI Conference on Web and Social Media, Cologne, Germany.
- Tawde, S. (2015). *Exploring birthparent's experiences of creating an adoption plan for their children with special needs*. Masters thesis, University of South Carolina, Columbia, SC.
- Taylor, R. S. (1968). Question-negotiation and information seeking in libraries. *College & Research Libraries*, 29(3), 178–194. doi:[10.5860/crl_29_03_178](https://doi.org/10.5860/crl_29_03_178)
- Taylor, J. K. (2002). Targeting the information needs of transgender individuals. *Current Studies in Librarianship*, 26(1/2), 85–109.
- Teevan, J., Alvarado, C., Ackerman, M. S., & Karger, D. R. (2004). The perfect search engine is not enough: A study of orienteering behavior in directed search. Paper presented at the Proceedings of the SIGCHI Conference on Human Factors in Computing Systems, Vienna, Austria.

- Ten Boom, A., & Kuijpers, K. (2012). Victims' needs as basic human needs. *International Review of Victimology*, 18(2), 155–179. doi:[10.1177/0269758011432060](https://doi.org/10.1177/0269758011432060)
- TePoel, M. R., Saftlas, A. F., Wallis, A. B., Harland, K., & Peek-Asa, C. (2016). Help-seeking behaviors of abused women in an abortion clinic population. *Journal of Interpersonal Violence*, 33(10), 1604–1628. doi:[10.1177/0886260515619168](https://doi.org/10.1177/0886260515619168)
- Thammaraksa, P., Powwattana, A., Lagampan, S., & Thaingtham, W. (2014). Helping teachers conduct sex education in secondary schools in Thailand: Overcoming culturally sensitive barriers to sex education. *Asian Nursing Research*, 8(2), 99–104. doi:[10.1016/j.anr.2014.04.001](https://doi.org/10.1016/j.anr.2014.04.001)
- Thom, D. H. (2001). Physician behaviors that predict patient trust. *Journal of Family Practice*, 50(4), 323–328.
- Thompson, J. M., Lockhart, W., Roach, M. B., Atuel, H., Bélanger, S., Black, T., ... de Boer, C. (2017). *Veterans' identities and well-being in transition to civilian life—a resource for policy analysts, program designers, service providers and researchers: Report of the veterans' identities research theme working group*. Charlottetown, PE: Veterans Affairs Canada.
- Tlach, L., Wüsten, C., Daubmann, A., Liebherz, S., Härtter, M., & Dirmäier, J. (2015). Information and decision-making needs among people with mental disorders: A systematic review of the literature. *Health Expectations*, 18(6), 1856–1872. doi:[10.1111/hex.12251](https://doi.org/10.1111/hex.12251)
- du Toit, S. H. J., Withall, A., O'Loughlin, K., Ninaus, N., Lovarini, M., Snyman, P., & Surr, C. A. (2019). Best care options for older prisoners with dementia: A scoping review. *International Psychogeriatrics*, 31(8), 1081–1097. doi:[10.1017/s1041610219000681](https://doi.org/10.1017/s1041610219000681)
- Tokunaga, R. S. (2016). Interpersonal surveillance over social network sites: Applying a theory of negative relational maintenance and the investment model. *Journal of Social and Personal Relationships*, 33(2), 171–190. doi:[10.1177/0265407514568749](https://doi.org/10.1177/0265407514568749)
- Tokunaga, R. S., & Gustafson, A. (2014). Seeking interpersonal information over the Internet: An application of the theory of motivated information management to Internet use. *Journal of Social and Personal Relationships*, 31(8), 1019–1039. doi:[10.1177/0265407513516890](https://doi.org/10.1177/0265407513516890)
- Tolli, M. (2012). Effectiveness of peer education interventions for HIV prevention, adolescent pregnancy prevention and sexual health promotion for young people: A systematic review of European studies. *Health Education Research*, 27(5), 904–913. doi:[10.1093/her/cys055](https://doi.org/10.1093/her/cys055)
- Tolman, D. L., & McClelland, S. I. (2011). Normative sexuality development in adolescence: A decade in review, 2000–2009. *Journal of Research on Adolescence*, 21(1), 242–255. doi:[10.1111/j.1532-7795.2010.00726.x](https://doi.org/10.1111/j.1532-7795.2010.00726.x)
- Toma, C. L., Hancock, J. T., & Ellison, N. B. (2008). Separating fact from fiction: An examination of deceptive self-presentation in online dating profiles. *Personality and Social Psychology Bulletin*, 34(8), 1023–1036. doi:[10.1177/0146167208318067](https://doi.org/10.1177/0146167208318067)
- Toomey, R. B., Ryan, C., Diaz, R. M., & Russell, S. T. (2018). Coping with sexual orientation-related minority stress. *Journal of Homosexuality*, 65(4), 484–500. doi:[10.1080/00918369.2017.1321888](https://doi.org/10.1080/00918369.2017.1321888)
- Topper, P. S., Bauermeister, J. A., & Golinkoff, J. (2021). Fertility health information seeking among sexual minority women. *Fertility and Sterility*. doi:[10.1016/j.fertnstert.2021.09.023](https://doi.org/10.1016/j.fertnstert.2021.09.023)

- Tourish, D., Paulsen, N., Hobman, E., & Bordia, P. (2004). The downsides of downsizing: Communication processes information needs in the aftermath of a workforce reduction strategy. *Management Communication Quarterly*, 17(4), 485–516. doi:[10.1177/0893318903262241](https://doi.org/10.1177/0893318903262241)
- Trevor, M., & Boddy, J. (2013). Transgenderism and Australian social work: A literature review. *Australian Social Work*, 66(4), 555–570. doi:[10.1080/0312407X.2013.829112](https://doi.org/10.1080/0312407X.2013.829112)
- Turnbull, B., Graham, M., & Taket, A. (2016). Social exclusion of Australian childless women in their reproductive years. *Social Inclusion*, 4. doi:[10.17645/si.v4i1.489](https://doi.org/10.17645/si.v4i1.489)
- Turnbull, B., Graham, M. L., & Taket, A. R. (2017). Pronatalism and social exclusion in Australian society: Experiences of women in their reproductive years with no children. *Gender Issues*, 34(4), 333–354. doi:[10.1007/s12147-016-9176-3](https://doi.org/10.1007/s12147-016-9176-3)
- Twinley, R. (2017). Woman-to-woman rape and sexual assault, and its impact upon the occupation of work: Victim/survivors' life roles of worker or student as disruptive and preservative. *Work*, 56, 505–517. doi:[10.3233/WOR-172529](https://doi.org/10.3233/WOR-172529)
- Tyler, N., Miles, H. L., Karadag, B., & Rogers, G. (2019). An updated picture of the mental health needs of male and female prisoners in the UK: Prevalence, comorbidity, and gender differences. *Social Psychiatry and Psychiatric Epidemiology*, 54(9), 1143–1152. doi:[10.1007/s00127-019-01690-1](https://doi.org/10.1007/s00127-019-01690-1)
- Ugelvik, T. (2014). The incarceration of foreigners in European prisons. In S. Pickering & J. Ham (Eds.), *The routledge handbook on crime and international migration*. London and New York, NY: Routledge.
- Urquhart, C., Lam, L. M. C., Cheuk, B., & Dervin, B. L. (2016). Sense-Making/Sensemaking. In P. Moy (Ed.), *Oxford bibliographies in communication*. Oxford: Oxford University Press.
- Usman, E. A., Istifanus, I. L., & Audu, P. (2019). Awareness of right to information, needs and seeking behaviour of inmates in Maiduguri and Yola Prisons, Nigeria. *International Journal of Library and Information Studies*, 9(3), 65–74.
- Utz, S., & Beukeboom, C. J. (2011). The role of social network sites in romantic relationships: Effects on jealousy and relationship happiness. *Journal of Computer-Mediated Communication*, 16(4), 511–527. doi:[10.1111/j.1083-6101.2011.01552.x](https://doi.org/10.1111/j.1083-6101.2011.01552.x)
- Vacirca, M. F., Ortega, E., Rabaglietti, E., & Ciairano, S. (2012). Sex as a developmental transition: The direct and indirect roles of peers. *Psychology & Sexuality*, 3(2), 108–122. doi:[10.1080/19419899.2010.541274](https://doi.org/10.1080/19419899.2010.541274)
- Vamanu, I., & Guzik, E. (2015). "Closer to god": Meanings of reading in recent conversion narratives within Christianity and Islam. *Journal of Religious & Theological Information*, 14(3–4), 63–78. doi:[10.1080/10477845.2015.1085784](https://doi.org/10.1080/10477845.2015.1085784)
- Van De Wiele, C., & Tong, S. T. (2014). Breaking boundaries: The uses & gratifications of Grindr. Paper presented at the Proceedings of the 2014 ACM International Joint Conference on Pervasive and Ubiquitous Computing. Washington: ACM.
- Van Hoye, G. (2018). Job-Search behavior as a multidimensional construct: A review of different job-search behaviors and sources. In U.-C. Klehe & E. van Hoof (Eds.), *The oxford handbook of job loss and job search*. Oxford: Oxford University Press.
- Vandamme, J., Wyverkens, E., Buysse, A., Vrancken, C., & Brondeel, R. (2013). Pre-abortion counselling from women's point of view. *The European Journal of*

- Contraception & Reproductive Health Care*, 18(4), 309–318. doi:[10.3109/13625187.2013.796586](https://doi.org/10.3109/13625187.2013.796586)
- VanScoy, A. (2016). Making sense of professional work: Metaphors for reference and information service. *Library & Information Science Research*, 38(3), 243–249. doi:[10.1016/j.lisr.2016.08.003](https://doi.org/10.1016/j.lisr.2016.08.003)
- Vaughn, M. G., DeLisi, M., Beaver, K. M., Wexler, J., Barth, A., & Fletcher, J. (2010). Juvenile psychopathic personality traits are associated with poor reading achievement. *Psychiatric Quarterly*, 82(3), 177–190. doi:[10.1007/s11126-010-9162-y](https://doi.org/10.1007/s11126-010-9162-y)
- Veinot, T. (2009). “A lot of people didn’t have a chance to support us because we never told them” Stigma management, information poverty and HIV/AIDS information/help networks. *Proceedings of the American Society for Information Science and Technology*, 46(1), 1–20. doi:[10.1002/meet.2009.1450460273](https://doi.org/10.1002/meet.2009.1450460273)
- Veinot, T. (2010a). A multilevel model of HIV/AIDS information/help network development. *Journal of Documentation*, 66(6), 875–905. doi:[10.1108/0022041101087850](https://doi.org/10.1108/0022041101087850)
- Veinot, T. (2010b). “We have a lot of information to share with each other”: Understanding the value of peer-based health information exchange. *Information Research*, 15(4).
- Veinot, T. C., Meadowbrooke, C. C., Loveluck, J., Hickok, A., & Bauermeister, J. A. (2013). How “community” matters for how people interact with information: Mixed methods study of young men who have sex with other men. *Journal of Medical Internet Research*, 15(2). doi:[10.2196/jmir.2370](https://doi.org/10.2196/jmir.2370)
- Veinot, T. C., & Williams, K. (2012). Following the “community” thread from sociology to information behavior and informatics: Uncovering theoretical continuities and research opportunities. *Journal of the American Society for Information Science and Technology*, 63(5), 847–864. doi:[10.1002/asi.21653](https://doi.org/10.1002/asi.21653)
- van der Velde, M. E., Ardts, J., & Jansen, P. (2005). The longitudinal effect of information seeking on socialisation and development in three organisations: Filling the research gaps. *Canadian Journal of Career Development*, 4(2), 32–42.
- Villani, M., & Kovess-Masfety, V. (2017). How do people experiencing schizophrenia spectrum disorders or other psychotic disorders use the internet to get information on their mental health? Literature review and recommendations. *JMIR Mental Health*, 4(1), e1. doi:[10.2196/mental.5946](https://doi.org/10.2196/mental.5946)
- Visher, C. A., & Travis, J. (2011). Life on the outside returning home after incarceration. *The Prison Journal*, 91(3 Suppl), 102S–119S. doi:[10.1177/0032885511415228](https://doi.org/10.1177/0032885511415228)
- Vogel, D. L., Wade, N. G., & Hackler, A. H. (2007). Perceived public stigma and the willingness to seek counseling: The mediating roles of self-stigma and attitudes toward counseling. *Journal of Counseling Psychology*, 54(1), 40–50. doi:[10.1037/0022-0167.54.1.40](https://doi.org/10.1037/0022-0167.54.1.40)
- Von Hippel, W., & Trivers, R. (2011). The evolution and psychology of self-deception. *Behavioral and Brain Sciences*, 34(1), 1–16. doi:[10.1017/S0140525X10001354](https://doi.org/10.1017/S0140525X10001354)
- Voogt, E., van Leeuwen, A. F., Visser, A. P., van der Heide, A., & van der Maas, P. J. (2005). Information needs of patients with incurable cancer. *Supportive Care in Cancer*, 13(11), 943–948. doi:[10.1007/s00520-005-0823-6](https://doi.org/10.1007/s00520-005-0823-6)
- Vredenburgh, C., & Kushnir, T. (2016). Young children’s help-seeking as active information gathering. *Cognitive Science*, 40(3), 697–722. doi:[10.1111/cogs.12245](https://doi.org/10.1111/cogs.12245)

254 References

- van Vuuren, M. (2008). Communication, sensemaking and change as a chord of three strands. *Corporate Communications: An International Journal*, 13(3), 349–359. doi:[10.1108/13563280810893706](https://doi.org/10.1108/13563280810893706)
- Wachholtz, A., & Sambamoorthi, U. (2011). National trends in prayer use as a coping mechanism for health concerns: Changes from 2002 to 2007. *Psychology of Religion and Spirituality*, 3(2), 67. doi:[10.1037/a0021598](https://doi.org/10.1037/a0021598)
- Walter, T., Hourizi, R., Moncur, W., & Pitsillides, S. (2012). Does the internet change how we die and mourn? Overview and analysis. *OMEGA – Journal of Death and Dying*, 64(4), 275–302. doi:[10.2190/OM.64.4.a](https://doi.org/10.2190/OM.64.4.a)
- Walton, J. R. (2012). *Difficult conversations: The dynamics surrounding New Zealand women's disclosure of intimate partner violence to family and friends*. MA thesis, Victoria University of Wellington, Wellington.
- Waltz, J., Hernaus, D., Nassar, M., Ritz, H., Xu, Z., Frank, M., ... Gold, J. (2019). Deficits in information-seeking behavior in schizophrenia: An alternative mechanism of avolition. *Schizophrenia Bulletin*, 45(Suppl. 2), S323. doi:[10.1093/schbul/sbz020.590](https://doi.org/10.1093/schbul/sbz020.590)
- Wan-Chik, R. Z. (2013). *Religious information seeking on the web: A study of Islamic and Qur'anic information searching*. PhD thesis, University of Sheffield, Sheffield.
- Wang, S., & Yu, J. (2017). Everyday information behaviour of the visually impaired in China. *Information Research*, 22(1).
- Waraich, S. B., & Bhardwaj, G. (2011). Coping strategies of executive survivors in downsized organizations in India. *SAM Advanced Management Journal*, 76(3), 26.
- Ward, E. (2011). Taking the next step: Enquirers to National Adoption Week one year on. *Adoption and Fostering*, 35(1), 6–17.
- Watson, M., Law, M. G., Santos, M. d., Greer, S., Baruch, J., & Bliss, J. (1994). The Mini-MAC: Further development of the mental adjustment to cancer scale. *Journal of Psychosocial Oncology*, 12(3), 33–46. doi:[10.1300/j077v12n03_03](https://doi.org/10.1300/j077v12n03_03)
- Weber, M., Quiring, O., & Daschmann, G. (2012). Peers, parents and pornography: Exploring adolescents' exposure to sexually explicit material and its developmental correlates. *Sexuality & Culture*, 16(4), 408–427. doi:[10.1007/s12119-012-9132-7](https://doi.org/10.1007/s12119-012-9132-7)
- Webster, V., Brough, P., & Daly, K. (2016). Fight, flight or freeze: Common responses for follower coping with toxic leadership. *Stress and Health*, 32(4), 346–354. doi:[10.1002/smj.2626](https://doi.org/10.1002/smj.2626)
- Webster, V., Brough, P., Daly, K., & Myors, B. (2011). Consequences of toxic leadership behaviours: A qualitative investigation. Paper presented at the 25th Australia and New Zealand Academy of Management Conference, Wellington, New Zealand.
- Weedman, K. J. (2006). An ethnoarchaeological study of hafting and stone tool diversity among the Gamo of Ethiopia. *Journal of Archaeological Method and Theory*, 13(3), 189–238. doi:[10.1007/s10816-006-9010-4](https://doi.org/10.1007/s10816-006-9010-4)
- Weegmann, M., & Piwowoz-Hjort, E. (2009). 'Naught but a story': Narratives of successful AA recovery. *Health Sociology Review*, 18(3), 273–283. doi:[10.5172/hesr.2009.18.3.273](https://doi.org/10.5172/hesr.2009.18.3.273)
- Weiss, M. G., Ramakrishna, J., & Somma, D. (2006). Health-related stigma: Rethinking concepts and interventions. *Psychology Health & Medicine*, 11(3), 277–287. doi:[10.1080/13548500600595053](https://doi.org/10.1080/13548500600595053)

- Wellstead, P. (2011). Information behaviour of Australian men experiencing stressful life events: The role of social networks and confidants. *Information Research*, 16(2). Retrieved from <http://informationr.net/ir/16-2/paper474.html>
- Westbrook, L. (2007). Digital information support for domestic violence victims. *Journal of the American Society for Information Science and Technology*, 58(3), 420–432. doi:[10.1002/as.20520](https://doi.org/10.1002/as.20520)
- Westbrook, L. (2008a). E-government support for people in crisis: An evaluation of police department website support for domestic violence survivors using “person-in-situation” information need analysis. *Library & Information Science Research*, 30(1), 22–38. doi:[10.1016/j.lisr.2007.07.004](https://doi.org/10.1016/j.lisr.2007.07.004)
- Westbrook, L. (2008b). Progressive information engagement model: Using, losing, and rejecting information in crisis situations. *Proceedings of the American Society for Information Science and Technology*, 45(1), 1–10.
- Westbrook, L. (2009). Crisis information concerns: Information needs of domestic violence survivors. *Information Processing & Management*, 45(1), 98–114. doi:[10.1016/j.ipm.2008.05.005](https://doi.org/10.1016/j.ipm.2008.05.005)
- Westbrook, L. (2015). “I’m not a social worker”: An information service model for working with patrons in crisis. *The Library*, 85(1), 6–25. doi:[10.1086/679023](https://doi.org/10.1086/679023)
- Westbrook, L., & Fourie, I. (2015). A feminist information engagement framework for gynecological cancer patients. *Journal of Documentation*, 71(4), 752–774. doi:[10.1108/JD-09-2014-0124](https://doi.org/10.1108/JD-09-2014-0124)
- Wetherell, M. (2010). The field of identity studies. In M. Wetherell & C. T. Mohanty (Eds.), *The Sage handbook of identities* (pp. 3–26). London: SAGE.
- Wetherill, R. R., Neal, D. J., & Fromme, K. (2010). Parents, peers, and sexual values influence sexual behavior during the transition to college. *Archives of Sexual Behavior*, 39(3), 682–694. doi:[10.1007/s10508-009-9476-8](https://doi.org/10.1007/s10508-009-9476-8)
- Wheeler, E., & Dillahunt, T. R. (2018). Navigating the job search as a low-resourced job seeker. Paper presented at the Proceedings of the 2018 CHI Conference on Human Factors in Computing Systems. doi:[10.1145/3173574.3173622](https://doi.org/10.1145/3173574.3173622)
- White, R. (2013). Beliefs and biases in web search. Paper presented at the Proceedings of the 36th International ACM SIGIR Conference on Research and Development in Information Retrieval, Dublin, Ireland.
- White, R. W., & Horvitz, E. (2009). Cyberchondria: Studies of the escalation of medical concerns in web search. *ACM Transactions on Information Systems*, 27(4), Article 23. doi:[10.1145/1629096.1629101](https://doi.org/10.1145/1629096.1629101)
- WHO. (2006). *Defining sexual health: Report of a technical consultation on sexual health*, 28–31 January 2002. Geneva: World Health Organization.
- Widén-Wulff, G., Ek, S., Ginman, M., Perttilä, R., Södergård, P., & Tötterman, A.-K. (2008). Information behaviour meets social capital: A conceptual model. *Journal of Information Science*, 34(3), 346–355. doi:[10.1177/0165551507084679](https://doi.org/10.1177/0165551507084679)
- Widén, G., & Steinerova, J. (2018). Information culture. In K. Byström, J. Heinström, & I. Ruthven (Eds.), *Information at work: Information management in the workplace* (pp. 63–80). London: Facet.
- Wiegerink, D., Roebroeck, M., Bender, J., Stam, H., Cohen-Kettenis, P., & Netherlands, T. R. G. S. W. (2011). Sexuality of young adults with cerebral palsy: Experienced limitations and needs. *Sexuality and Disability*, 29(2), 119–128. doi:[10.1007/s11195-010-9180-6](https://doi.org/10.1007/s11195-010-9180-6)

256 References

- Wilkerson, J. M., Smolenski, D. J., Horvath, K. J., Danilenko, G. P., & Rosser, B. S. (2010). Online and offline sexual health-seeking patterns of HIV-negative men who have sex with men. *AIDS and Behavior*, 14(6), 1362–1370. doi:[10.1007/s10461-010-9794-9](https://doi.org/10.1007/s10461-010-9794-9)
- Wilkes, S., Hall, N., Crosland, A., Murdoch, A., & Rubin, G. (2009). Patient experience of infertility management in primary care: An in-depth interview study. *Family Practice*, 26(4), 309–316. doi:[10.1093/fampra/cmp039](https://doi.org/10.1093/fampra/cmp039)
- Williams, D. (1999a). Human responses to change. *Futures*, 31(6), 609–616.
- Williams, D. (1999b). Life events and career change: Transition psychology in practice. In *British psychological society's occupational psychology conference*. Leceister: British Psychological Society.
- Williams, K. D. (2007). Ostracism. *Annual Review of Psychology*, 58(1), 425–452. doi:[10.1146/annurev.psych.58.110405.085641](https://doi.org/10.1146/annurev.psych.58.110405.085641)
- Williams, P., & Hennig, C. (2015). Effect of web page menu orientation on retrieving information by people with learning disabilities. *Journal of the Association for Information Science and Technology*, 66(4), 674–683. doi:[10.1002/asi.23214](https://doi.org/10.1002/asi.23214)
- Williams, C. T., Kim, S., Meyer, J., Spaulding, A., Teixeira, P., Avery, A., ... Simon, D. (2013). Gender differences in baseline health, needs at release, and predictors of care engagement among HIV-positive clients leaving jail. *AIDS and Behavior*, 17(2), 195–202. doi:[10.1007/s10461-012-0391-y](https://doi.org/10.1007/s10461-012-0391-y)
- Willson, R. (2018). “Systemic Managerial Constraints” How universities influence the information behaviour of HSS early career academics. *Journal of Documentation*, 74(4), 862–879. doi:[10.1108/JD-07-2017-0111](https://doi.org/10.1108/JD-07-2017-0111)
- Willson, R. (2019). Transitions theory and liminality in information behaviour research: Applying new theories to examine the transition to early career academic. *Journal of Documentation*, 75(4), 838–856. doi:[10.1108/JD-12-2018-0207](https://doi.org/10.1108/JD-12-2018-0207)
- Willson, R., & Given, L. M. (2020). “I’m in sheer survival mode”: Information behaviour and affective experiences of early career academics. *Library & Information Science Research*, 42(2), 101014. doi:[10.1016/j.lisr.2020.101014](https://doi.org/10.1016/j.lisr.2020.101014)
- Wilson, T. D. (1997). Information behaviour: An interdisciplinary perspective. *Information Processing & Management*, 33(4), 551–572. doi:[10.1016/S0306-4573\(97\)00028-9](https://doi.org/10.1016/S0306-4573(97)00028-9)
- Wilson, T. (2009). The behaviour/practice debate: A discussion prompted by tom Wilson’s review of reijo Savolainen’s everyday information practices: A social phenomenological perspective. *Information Research*, 14(2).
- Wilson, T. (2018). The diffusion of information behaviour research across disciplines. Paper presented at the Proceedings of ISIC: The Information Behaviour Conference, Krakow, Poland.
- Wilson, E. K., Dalberth, B. T., & Koo, H. P. (2010). “We’re the heroes!”: Fathers’ perspectives on their role in protecting their preteenage children from sexual risk. *Perspectives on Sexual and Reproductive Health*, 42(2), 117–124. doi:[10.1363/4211710](https://doi.org/10.1363/4211710)
- Wilson, E. K., Dalberth, B. T., Koo, H. P., & Gard, J. C. (2010). Parents’ perspectives on talking to preteenage children about sex. *Perspectives on Sexual and Reproductive Health*, 42(1), 56–63. doi:[10.1363/4205610](https://doi.org/10.1363/4205610)
- Wilson, L. S., Pillay, D., Kelly, B. D., & Casey, P. (2015). Mental health professionals and information sharing: Carer perspectives. *Irish Journal of Medical Science*, 184(4), 781–790. doi:[10.1007/s11845-014-1172-6](https://doi.org/10.1007/s11845-014-1172-6)

- Wingert, S., Harvey, C. D. H., Duncan, K. A., & Berry, R. E. (2005). Assessing the needs of assisted reproductive technology users of an online bulletin board. *International Journal of Consumer Studies*, 29(5), 468–478. doi:[10.1111/j.1470-6431.2005.00461.x](https://doi.org/10.1111/j.1470-6431.2005.00461.x)
- Winje, D. (1998). Cognitive coping: The psychological significance of knowing what happened in the traumatic event. *Journal of Traumatic Stress*, 11(4), 627–643. doi:[10.1023/A:1024433114095](https://doi.org/10.1023/A:1024433114095)
- Wisnieski, D., Sieving, R., & Garwick, A. (2015). Parent and family influences on young women's romantic and sexual decisions. *Sex Education*, 15(2), 144–157. doi:[10.1080/14681811.2014.986798](https://doi.org/10.1080/14681811.2014.986798)
- Woelfer, J. P., & Hendry, D. G. (2012). Homeless young people on social network sites. Paper presented at the Proceedings of the SIGCHI Conference on Human Factors in Computing Systems, Austin, TX, USA. doi:[10.1145/2207676.2208686](https://doi.org/10.1145/2207676.2208686)
- Wong, T. M., & Van de Schoot, R. (2012). The effect of offenders' sex on reporting crimes to the police. *Journal of Interpersonal Violence*, 27(7), 1276–1292. doi:[10.1177/0886260511425245](https://doi.org/10.1177/0886260511425245)
- Wood, R., Hirst, J., Wilson, L., & Burns-O'Connell, G. (2019). The pleasure imperative? Reflecting on sexual pleasure's inclusion in sex education and sexual health. *Sex Education*, 19(1), 1–14. doi:[10.1080/14681811.2018.1468318](https://doi.org/10.1080/14681811.2018.1468318)
- Woolnough, P., Stevenson, O., Parr, H., & Fyfe, N. (2014). Investigating missing persons: Learning from interviews with located missing adults. *Journal of Homicide and Major Incident Investigation*, 9(2), 14–25.
- Worthington, E. L., & Scherer, M. (2004). Forgiveness is an emotion-focused coping strategy that can reduce health risks and promote health resilience: Theory, review, and hypotheses. *Psychology & Health*, 19(3), 385–405. doi:[10.1080/0887044042000196674](https://doi.org/10.1080/0887044042000196674)
- Wrigley, S., Jackson, H., Judd, F., & Komiti, A. (2005). Role of stigma and attitudes toward help-seeking from a general practitioner for mental health problems in a rural town. *Australian and New Zealand Journal of Psychiatry*, 39(6), 514–521. doi:[10.1080/j.1440-1614.2005.01612.x](https://doi.org/10.1080/j.1440-1614.2005.01612.x)
- Wrobel, G. M. (2012). Understanding the adoptive family within the context of Christian hospitality. *Dialog*, 51(4), 313–322.
- Wrobel, G. M., & Grotevant, H. D. (2018). Minding the (information) gap: What do emerging adult adoptees want to know about their birth parents? *Adoption Quarterly*, 22, 29–52. doi:[10.1080/10926755.2018.1488332](https://doi.org/10.1080/10926755.2018.1488332)
- Wrobel, G. M., Grotevant, H. D., & McRoy, R. G. (2004). Adolescent search for birthparents. *Journal of Adolescent Research*, 19(1), 132–151. doi:[10.1177/0743558403258125](https://doi.org/10.1177/0743558403258125)
- Wu, M. S., Yan, X., Zhou, C., Chen, Y., Li, J., Zhu, Z., ... Han, B. (2011). General belief in a just world and resilience: Evidence from a collectivistic culture. *European Journal of Personality*, 25(6), 431–442. doi:[10.1002/per.807](https://doi.org/10.1002/per.807)
- Yang, D., Yao, Z., Seering, J., & Kraut, R. (2019). The channel matters: Self-disclosure, reciprocity and social support in online cancer support groups. In Proceedings of the 2019 CHI Conference on Human Factors in Computing Systems (pp. 1–15). New York, NY: Association for Computing Machinery.
- Yeh, N.-C. (2008). The social constructionist viewpoint on gays and lesbians, and their information behaviour. *Information Research*, 13(4).

258 References

- Yeoman, A. (2010). Applying McKenzie's model of information practices in everyday life information seeking in the context of the menopause transition. *Information Research*, 15(4).
- Yerbury, H., Darcy, S., & Burridg, N. (2019). Accessing learning resources: Experiences of students with disability. Paper presented at the Tenth International Conference on Conceptions of Library and Information Science, Ljubljana, Slovenia.
- Yilma, T. M., Inthiran, A., Reidpath, D. D., & Orimaye, S. O. (2019). Context-based interactive health information searching. *Information Research*, 24(2).
- Young, S., & Cocallis, K. M. (2019). Attention deficit hyperactivity disorder (ADHD) in the prison system. *Current Psychiatry Reports*, 21(6), 41. doi:[10.1007/s11920-019-1022-3](https://doi.org/10.1007/s11920-019-1022-3)
- Young, S. D., & Jaganath, D. (2013). Online social networking for HIV education and prevention: A mixed methods analysis. *Sexually Transmitted Diseases*, 40(2), 162–167. doi:[10.1097/OLQ.0b013e318278bd12](https://doi.org/10.1097/OLQ.0b013e318278bd12)
- Young, A., & Lockhart, T. (1995). A cycle of change: The transition curve. Retrieved from Cranfield School of Management: <http://www.ucd.ie/t4cms/Transition%20Curve%20Cranfield%20Article.pdf>
- Young, A. M., & Perrewé, P. L. (2000). The exchange relationship between mentors and protégés: The development of a framework. *Human Resource Management Review*, 10(2), 177–209. doi:[10.1016/S1053-4822\(99\)00045-5](https://doi.org/10.1016/S1053-4822(99)00045-5)
- Young, A. M., & Perrewé, P. L. (2004). The role of expectations in the mentoring exchange: An analysis of mentor and protégé expectations in relation to perceived support. *Journal of Managerial Issues*, 16(1), 103–126.
- Young, H., Zwenk, F., & Rooze, M. (2013). A review of the literature on radicalization; and what it means for TERRA. Retrieved from https://terratooolkit.eu/wp-content/uploads/2014/09/TERRATOOLKIT_LITERATURE REVIEW_01.pdf
- Zaid, Y. A. (2017). Information provision for students with visual impairments in Nigerian universities: Charting a course from project to service delivery. *Journal of Applied Information Science and Technology*, 10(1), 1–10.
- Zhang, Y. (2016). Understanding the sustained use of online health communities from a self-determination perspective. *Journal of the Association for Information Science and Technology*, 67(12), 2842–2857. doi:[10.1002/asi.23560](https://doi.org/10.1002/asi.23560)
- Zhao, Y., Min, C., Han, X., Deng, S., Wang, H., & Li, J. (2019). Listening to the user's voice: A temporal analysis of autism-related questions on Quora. *Proceedings of the Association for Information Science and Technology*, 56(1), 513–516. doi:[10.1002/pra2.57](https://doi.org/10.1002/pra2.57)
- Zhou, W.-Z., Ye, A. Y., Sun, Z.-K., Tian, H. H., Pu, T. Z., Wu, Y.-Y., ... Yang, C.-H. (2014). Statistical analysis of twenty years (1993 to 2012) of data from mainland China's first intervention center for children with autism spectrum disorder. *Molecular Autism*, 5(1), 52. doi:[10.1186/2040-2392-5-52](https://doi.org/10.1186/2040-2392-5-52)
- Ziebland, S. (2004). The importance of being expert: The quest for cancer information on the Internet. *Social Science & Medicine*, 59(9), 1783–1793. doi:[10.1016/j.socscimed.2004.02.019](https://doi.org/10.1016/j.socscimed.2004.02.019)

- Ziebland, S., & Wyke, S. (2012). Health and illness in a connected world: How might sharing experiences on the internet affect people's health? *The Milbank Quarterly*, 90(2), 219–249. doi:[10.1111/j.1468-0009.2012.00662.x](https://doi.org/10.1111/j.1468-0009.2012.00662.x)
- Zillien, N., Haake, G., Fröhlich, G., Bense, T., & Souren, D. (2011). Internet use of fertility patients: A systemic review of the literature. *Journal für Reproduktionsmedizin und Endokrinologie [Journal of Reproductive Medicine and Endocrinology]*, 8(4), 281–287.
- Zimmerman, M. S. (2018). Information horizons mapping to assess the health literacy of refugee and immigrant women. *Proceedings of the Association for Information Science and Technology*, 55(1), 963–964. doi:[10.1002/pra2.2018.14505501195](https://doi.org/10.1002/pra2.2018.14505501195)
- Zou, W.-C., Tian, Q., & Liu, J. (2015). The role of work group context and information seeking in newcomer socialization: An interactionist perspective. *Journal of Management and Organization*, 21(2), 159–175. doi:[10.1017/jmo.2014.73](https://doi.org/10.1017/jmo.2014.73)
- Zusne, L., & Jones, W. H. (2014). *Anomalistic psychology: A study of magical thinking*. New York, NY: Psychology Press, Taylor and Francis Group.