INDEX

Note: Page numbers followed by "*n*" indicate notes.

Acid test, 33
Americans with Disabilities Act (ADA), 59
Audible, 46

Barnyard physics, 9
Board of directors, 43–44
Bosons, 10
Breadcrumbs, 61
Bucky balls, 10
Business Roundtable, 17

"C BOX" process, 18
C Leadership, 9–12, 25
  behaviors, 59
  Black Box, 17–18
  challenges, 53
  creativity, 40–42
  education and development activities for managers, 29
  external international threats, 54
  feasibility, 31
  group size and instructional schedule, 31–32
  IDPs for, 27
  innovation, 40–42
  instructional skills, 30–31
  internal threats to sustaining "C" Leadership, 54–55
  listening, 29
  management, 21
  new educational methods, 30
  questionnaire, 55–57
  stakeholders, 18
  steps, 32–40
  style, 1, 3–4
  success, 49
  theory, 13–16
"C" Thinking, 17
"Cash and fear" approach, 7
Classic physics, 2, 9
Climate Survey, 49
Community, 45–46
Community needs analysis, 50
Convincer, 9
Corporate social responsibility, 45
Corporations, 17
COVID-19 pandemic, 38
Creativity, 40–42
Customers, 47–48
  needs, 51

Department of Labor, 59
Dual circulation strategy, 53
Duality, 10
Duality Plus Thinking, 61
Duality thinking, 36, 46, 53

Employees, 50
Empty suits, 60
External international threats, 54
External stakeholders, 43
  board of directors, 43–44
  community, 45–46
  customers, 47–48
  engage shareholders in new leadership project, 44–45
  importance of suppliers, 46–47

Feasibility, 31

Group size and instructional schedule, 31–32

High on people approach, 7
High on task approach, 7

Individual development plans (IDPs), 21
  for "C Leadership", 27
Individual shareholders, 44–45
Innovation, 40–42
Institutional shareholders, 44–45
Instructional objective, 21
Instructional skills, 30–31
Internal threats to sustaining "C" Leadership, 54–55

Knowledge, skills, abilities and other characteristics (KASOCs), 30

Leadership (*see also* C Leadership)
  behaviors, 3
  readiness for change assessment, 25–27
  style assessment, 23–25
  style management system, 3
  style models, 5–7
Listening, 29
"Lose/lose" outcome, 1

Miro Lite, 42*n*1

New educational methods, 30
Newtonian Forces, 9

Objectives, 21–22
Organizational goal, 21
Organizations, 51, 60

Photon, 10
Physical sciences, 2
Problem analysis thinking (PAT), 29, 32, 38

Quantum mechanics, 9–10
  theory, 2–3
Quarks, 10

Shareholders in new leadership project, 44–45
Smile Sheet Evaluation, 22
Spiral Thinking, 18
Suppliers
  importance of, 46–47
  needs, 51

Theory of management, 2
Traditional management approaches, 1
Trait leadership style theory, 5
Trust, 3
"Two Slit" experiment, 11–12

Uncertainty Principle, 10–11
Universal leadership style theory, 5

Varying situation leadership style theory, 5
Vice-president (VP), 38

Wall Street Journal, 17, 46
Win/lose
  efforts, 1
  management style, 2
  strategies, 54
"Win/win" approach, 2