Making Sense of Problems in Primary Headship

Gerald Dunning

Tony Elliott



# MAKING SENSE OF PROBLEMS IN PRIMARY HEADSHIP



# MAKING SENSE OF PROBLEMS IN PRIMARY HEADSHIP

BY

GERALD DUNNING AND TONY ELLIOTT



Emerald Publishing Limited Howard House, Wagon Lane, Bingley BD16 1WA, UK

First edition 2019

© Gerald Dunning and Tony Elliott, 2019. Published under exclusive licence

#### Reprints and permissions service

Contact: permissions@emeraldinsight.com

No part of this book may be reproduced, stored in a retrieval system, transmitted in any form or by any means electronic, mechanical, photocopying, recording or otherwise without either the prior written permission of the publisher or a licence permitting restricted copying issued in the UK by The Copyright Licensing Agency and in the USA by The Copyright Clearance Center. Any opinions expressed in the chapters are those of the authors. Whilst Emerald makes every effort to ensure the quality and accuracy of its content, Emerald makes no representation implied or otherwise, as to the chapters' suitability and application and disclaims any warranties, express or implied, to their use.

#### **British Library Cataloguing in Publication Data**

A catalogue record for this book is available from the British Library

ISBN: 978-1-78973-904-6 (Print) ISBN: 978-1-78973-903-9 (Online) ISBN: 978-1-78973-905-3 (Epub)



ISOQAR certified Management System, awarded to Emerald for adherence to Environmental standard ISO 14001:2004.





This book is dedicated with affection to the memory of our friend and colleague, Professor Ray Bolam, who exemplified all the very best qualities of leadership and management.



## **Contents**

About the Authors		ix
Acknowle	edgements	XI
Introduct	ion	1
	Part I What's the Problem?	
Chapter 1	Mapping the Minefield: Explaining the Research Studies	9
Chapter 2	Landmarks in the Minefield: Generic Problem Issues	21
Chapter 3 Assuming	New Heads on Their Blocks: The Problems of Headship	35
Chapter 4	Hard Labour: Managing a Problematic Workload	47
Chapter 5	Close Encounters: Problematic Colleagues	63
Chapter 6	Clients and Consumers: Problematic Parents and Pupils	81
•	More Checks Than Balances: Problematic Partners Governance	97
Chapter 8	Counting the Cost: The Personal Impact of Headship	113
	Part II What Every Head Should Know	
Chapter 9	Making Sense of Headship: Knowing What	129
Chapter 10	Making Sense of Headship: Knowing How	139
Chapter 11 Bases for P	Back to the Future: Revisiting Classic Knowledge Problem Analysis and Framing	151
•	Learning the Ropes? On the Ropes? Making Sense acher Succession and Socialisation	167

#### viii Contents

•	Putting Problems in Perspective: Strategy and Problem Management	182
Chapter 14	Hands on Hearts and Fingers on Pulses	195
References		205
Index		217

### **About the Authors**

In writing this book, the authors draw not only on empirical research but also on personal experience. Both are former primary headteachers who, in subsequent university careers, led post-graduate and in-service school leadership development programmes in the UK and overseas. Gerald Dunning taught at Swansea University and, subsequently, the University of Glamorgan (now South Wales) where he was Head of the Department of Education and Deputy Head of the School of Psychology. Tony Elliott taught at Bangor University where he was Senior Lecturer in the School of Education and Dean of the Faculty of Education. Both were members of the consortium that delivered the National Professional Qualification for Headship (NPOH) for the Welsh Government for more than a decade (Tony Elliott as a former Chair) and worked on secondment to Ofsted (Gerald Dunning) and Estyn (Tony Elliott) as Lead Inspectors of primary schools. Gerald Dunning is a previous Chair of ENIRDELM. These diverse roles have made the problems of headship part of their professional DNA and enable them to apply almost 60 years of combined experience and knowledge to the study presented in this book.

<sup>1</sup>ENIRDELM (European Network for Improvement, Research and Development in Educational Leadership and Management) was originally formed as ENIRDEM in 1991 to draw together researchers, trainers, developers and practitioners in school leadership from western Europe and countries in the former communist bloc. It continues to thrive as a collaborative network bringing together a range of professional interests related to educational leadership and management, initiating collaborative research projects and organising an annual conference [http://www.enirdelm.org].



## **Acknowledgements**

While they have been promised anonymity, we record our sincere gratitude to all the headteachers who gave their time to participate in our interviews and share their problematic experiences.

We also acknowledge our appreciation of the help of other colleagues who facilitated access to subjects or offered comments on drafts of the book. Thank you, Jean Carter, Mel Hall, Jacqui Harrett, Richard Jones, Selwyn Jones, Mike Keating, Maggie McNorton, Val Miller, Ieuan Richards, Dilys Roberts, Jacquie Turnbull and David Turner.

Last, but not least, warm thanks to Kimberly Chadwick and Anna Scaife, our editorial team at Emerald, for their good-humoured support and guidance and the wonderfully positive reassurance that there would be no problem publishing a book about problems!

You suddenly realise you don't have enough knowledge, you don't have the skills, but you often have to act very carefully and very quickly. You can make a lot of mistakes as a head by accidentally wandering into a minefield.

Val: primary head

Leading this school has been like walking through a minefield at times. You tread carefully but all the time, at the back of your mind, you wonder whether the next step is going to set off the big bang.

Lou: primary head

The legal framework that affects headship is all a real minefield at the moment.

Lloyd: primary head

I think a large part of the head's role is being the chief problem solver in the school.

Judith: primary head