

SUBJECT INDEX

- Alverno College 156
- Balanced Scorecard 158
- Baldrige Award 157; criteria for education 159
- Barnes & Noble.com 65
- Carnegie Foundation for the Advancement of Teaching 151
- Central State University 152–153
- CIPP Model for Program Evaluation 38
- Collection management, electronic books 72–75; collection development policy, electronic books 75–78
- Consortium on Core Electronic Resources in Taiwan (CONCERT) 194–212
- Contingency theory 127
- Council on Higher Education Accreditation 148
- Deming, W. Edwards 147
- Ecollege 64
- Electronic books 59–80
- GALILEO 191
- Global Alliance for Transnational Education (GATE) 161
- Hampton University 166
- InfoSpring Project 194–197
- Institute for Higher Education Policy 153
- Institutional Review Boards (Ethics) 86–99
- Integrated Postsecondary Education Data System (IPEDS) 150–151
- International Network for Quality Assurance Agencies in Higher Education 141
- Internet, Ethics 85–99; Use, Undergraduates 165–170
- ITKnowledge 67
- Kenyon College 75
- Knowledge management 1–26
- Learning organizations 32–35
- LIBQUAL+ 151–152
- Library managers, relationships 101–122
- Louisiana Library Network 191
- Mental models 33
- Mighty Network 65
- Mintzberg's Chronology Record Scheme 131–136
- National Center for Public Policy and Higher Education 146
- NetLibrary 69–70
- North Central Association of Colleges and Schools, Higher Learning Commission 138; 156–157; Academic Quality Improvement Project (AQIP) 139–142, 159
- OhioLINK 65–66; 171–190, 191
- Ohio Private Academic Libraries (OPAL) 155, 157, 171–172
- Open eBook Forum 68
- Organizational change 29–32
- Patron-Initiated Interlibrary Loan 212–237
- Pew Center for Higher Education Policy Analysis 148

- Pew Forum on Undergraduate Education 151
Program evaluation theory 38
- Quality assurance, higher education
137–162; definitions of 139–142;
history of 145–147;
organizational theory 142–145; trends in
154–159
- Relationships management, libraries
117–121
Rio Salado College 157
- Self-efficacy 165
Southern Methodist University 27
System thinking 33
- Total Quality Management (TQM) 28,
144, 147, 160
Team learning 33
- Uniform Resource Locator (URL) 12
United States Office for Protection from
Research Risks 86
University Libraries, change efforts
27–58
University of Akron 71, 73, 76, 79
University of Dayton 158
USENET 93
- WebCT 73
Western Governors University 156
Wiseup.com 73
Wittenberg University 182–186
WorldCat 64