



## Index

- 55% Rule 127
- AASL (American Association of School Librarians) 272, 281–289, 293
- Aboutness 7
- Academic health sciences libraries 161
- Academic librarianship 329, 331, 338–339, 342–344, 346, 349–351, 355, 357–360
- Academic reference service 107
- Access Engineers 121
- Access
- for Children and Young People to Non-print Materials 92
  - to Electronic Information Services and Networks 93
  - to Library Resources and Services Regardless of Sex, Gender Identity, or Sexual Orientation 93
  - to Resources and Services in the School Library Media Program 92
- Accreditation 390, 392–400, 402, 404, 406–409, 412, 416, 418
- Accreditation Council on Graduate Medical Education 162
- AI 15
- AIM™ 124
- AJCU Virtual Reference Project 124
- ALA (American Library Association) 123, 327–328, 340–342, 345, 347, 351–354, 359
- ALIA (Australian Libraries Information Association) 397, 402
- American Amusement Machine Ass'n v. Kendrick 2001 83
- American Civil Liberties Union 73
- American Civil Liberties Union v. Reno 2004 82
- American Indian communities 180
- American Library Association 73–74, 116, 135, 256
- v. Pataki 1997 85
  - v. United States 86
- American Medical Colleges 161
- American Medical Informatics Association (AMIA) 168
- American Public Health Association 167
- Americans with Disabilities Act 226
- Archivists 190
- ARL 122
- Armed Forces Medical Library 157
- Artificial intelligence 15
- Ashcroft v. American Civil Liberties Union 2002 78
- Ashcroft v. Free Speech Coalition 80
- Asian Indian community 186
- Assessment 125
- Association of American Medical Colleges 162
- Association of Health Sciences Libraries 165
- Association of Research Libraries 122
- Audio recording 195
- Banned Books Week 98
- Bay Area Reference Center (BARC) 128

- Bibliographic databases 148
- Bibliographic instructions 133
- BIOSIS 148
- Board of Education v. Pico 85
- Boolean 117
- Britannica 132
- Broadcast indecency 81
- BRS/After Dark 109, 112
  
- California State University's CSU  
Information Competence Work  
Group 135
- Cartesian learner 406
- Cassette tape 194
- Cataloging 190
- CD-ROM 114
- Cell phones 136
- Censorship 73–74
- Centers for Disease Control and  
Prevention 159
- CERI (Center for Educational  
Research and Innovation)  
398–399
- Certain Standards 271, 279
- Challenged Materials 91
- Child Online Protection Act (COPA)  
82
- Child pornography 79
- Children's Internet Protection Act  
(CIPA) 73
- CILIP (Chartered Institute of Library  
and Information Professionals)  
397–398, 402
- CINAHL 148, 151
- Clinical medical librarian 162
- ClinicalTrials.gov 156
- CLIR (Council on Library and  
Information Resources) 365,  
367–377, 379–383, 385–386
- CLIR Postdoctoral Fellowship 368
- CLOE (Committee on Library  
Organization and Equipment)  
271, 279
  
- Code of Ethics for Librarians 1939  
89–90
- Cognitive IR 38
- Collaborative study 312
- Collaborative writing software 136
- Collin v. Smith 1978 88
- Commerce clause 75, 84
- Commission on Systemic  
Interoperability 169
- Committee on Information Literacy:  
Final Report 135
- Communication 17
- Communications Decency Act 73,  
81–83
- Constructivism 396
- Consumer Health Information  
Network (CHIN) 158
- Consumers' health information needs  
157
- Cooperative reference service 127
- COPA 82
- Copyright 382
- Cost of higher education 333
- Cumulative Index to Nursing and  
Allied Health Literature 151
- Cumulative Index to Nursing  
Literature 151
  
- Databases 110, 154
- DeBakey Report 169
- Demographic attributes 241
- DIALOG 109
- Digital  
information 335  
libraries 366  
recording equipment 194
- Distance education 334–335, 339, 352,  
357–359
- Diversity 330, 336, 350–353,  
355–357, 360
- Diversity in Collection Development  
92
- DOCLINE 164

- Dow Jones 112  
Dr. Martin Luther King Jr. Library  
205
- EBM 152  
E-books 130  
ECIA (European Council of  
Information Associations) 401  
Economic Barriers to Information  
Access 93  
Educating the Profession 325  
Educational Process 392–393, 404,  
406–407, 416  
EFQM (European Foundation for  
Quality Management) 403, 406  
Electronic  
access 191  
reference books 128  
Elementary School Library Standards  
279–280  
ELHILL 146  
E-Licensing Working Group 165  
EMBASE 147  
Emergency Planning and Community  
Right-to-Know Act of 1986  
155  
Emerging technologies 136  
EMTREE Thesaurus 151  
End-User Searching 111  
ENQA (European Network for Quality  
Assurance) 399  
Entertainment Software Ass'n  
v. Blagojevich 2005 84  
v. Granholm 2005 84  
Environmental Protection Agency  
(EPA) 155  
ESEA (Elementary and Secondary  
Education Act) 273, 278–279,  
281, 284–286, 291  
Ethics of librarianship 366  
Evaluating Library Collections 91  
Everyday information need 241  
Evidence-based medicine 148  
Expert/non-expert gap 236–238,  
245–248, 255, 264  
Expurgation of Library Materials 92
- Facebook 136  
Federal Bureau of Investigation 78  
Filtering technology 86  
Filters 83  
First Amendment 75–76  
Fitness for purpose 393–394, 406  
Flickr 136  
Food and Drug Administration  
Modernization Act 156  
Free Access to Libraries for Minors  
91  
Free Speech Movement Cafe 313  
Freedom to Read Foundation (FTRF)  
90  
Freedom to Read News 96  
Free-speech 78  
FTRF 96  
Funding Oral History 192  
Fundraising 192
- Gaming 136  
Gates Foundation 158  
Ginsberg v. New York 1968 82  
Google 115, 365, 382, 386  
Google Scholar 117  
Grateful Med software 149  
Guidelines and Considerations for  
Developing a Public Library  
Internet Use Policy 93  
Guidelines for Behavioral Performance  
of Reference and Information  
Services Professionals 126
- Hamling v. United States 1974 78  
Harmful Matters 96  
Harmful to minors 82  
Health professionals 169

- Health sciences
  - librarianship 145
  - libraries 164
- Health Services and Sciences Research Resources (HSRR) 156
- Hmong Community 186
- Horizon Report 136
- Hospital librarians 163
- Household Products Database 155
- HSRR 157
- HTML 116
- Human information behavior 38
  
- IATH (Institute for Advanced Technology in the Humanities) 372
- ICA Committee on Oral Sources 181
- IFLA Education and Training Section 391
- Images 42
- Immigrants 186
- Index Medicus 146
- Information
  - access 169
  - Commons 208–210, 212, 217, 225
  - fluency 133
  - Gateway 313
  - literacy 133–138
  - Literacy Competency Standards for Higher Education 135
  - Literacy: Revolution in the Library 135
  - literacy standards 272, 286–289, 292–294
  - Power: Guidelines for School Library Media Program 272, 285
  - retrieval 4
  - science 10
  - seeking 245
  - seeking and use 244
  - technology 4
- Informationist 162
- Informing systems design 26
- InfoTrac 113
  
- INQAAHE (International Network of Quality Assurance Agencies in Higher Education) 399
- Institute of Museum and Library Services 136
- Instruction 133
- Instruction vs. information 107
- Integrated Advanced Information Management Systems (IAIMS) 167
- Intellectual freedom 73
  - and the Teenager 91
  - Manual 94
  - Office 74
  - Principles for Academic Libraries 93
- Interactive Digital Software Ass'n 2003 83
- Interlibrary lending 165
- International Council on Archives (ICA) 181
- International Federation of Library Association (IFLA) 390–392, 400, 402, 407, 418–419
- Internet 191
- Interviewer 187
- iPod 136
- IR 5
- ISO (International Standards Organization) 401, 403, 406
- ISO 9000 403, 406
- IT 5
  
- Jenkins v. Georgia 1974 78
  
- KALIPER (Kellogg-ALISE Information Professions and Education Renewal) Project 339
- Kansas City Public Library 203
- Knowledge
  - domains 241
  - Index 112

- Labels and Rating Systems 91
- Learning Outcomes 390, 393, 396, 399, 401–407, 414–420
- LEED 204, 219–220
- LibQUAL+ 127, 225
- Librarians 190
- Libraries: An American Value 95
- Library and Information Science (LIS) School 389–409, 411, 413, 415–420
- Library as place 202–203
- Library Bill of Rights' (LBR) 91
- Library buildings 201–203, 205, 207, 209, 211, 213, 215, 217, 219, 221–223, 225, 227
- Library education 327–329, 338–340, 342–343, 359
- Library instruction 133
- Library Users 94
- Library-Initiated Programs as a Resource 92
- Lister Hill Center for Biomedical Communications 149
  
- Marketing 367
- Mass communication 247
- Massachusetts v. Oakes 1989 79
- Master List of Medical Indexing Terms (MALIMET) 151
- Measure 10
- Mediated searches 117, 161
- Medical Library Assistance Act (MLAA) 145
- Medicare Modernization Act of 2003 169
- MEDLARS (Medical Literature Analysis and Retrieval System) 145–146
- MEDLINE 146
- MedlinePlus 148
- Mellon Fellows 371
- MeSH 151
- Mexican communities 186
  
- Millennial generation 314
- Miller v. California 76
- MINITEX 128
- Minnesota Historical Society 184
- Minnesota Powerline Construction Oral History Project 184
- MLA 166
- Model Statement for Academic Librarians 135
- Moore v. Younger 96
- Muslim Community Association of Ann Arbor v. Ashcroft 98
  
- Narrators 188
- National Center for Biotechnology Information (NCBI) 149
- National Conference of State Legislatures 88
- National Institute for Standards and Technology 25
- National Institutes of Health (NIH) 147
- National Library of Medicine (NLM) 145
- National Network of Libraries of Medicine (NN/LM) 145
- National Training Center and Clearinghouse 161
- NCATE (National Council for Accreditation of Teacher Education) 402
- NCES (National Center for Educational Statistics) 331–332, 355, 358
- NCLB (No Child Left Behind Act) 273, 291–292
- NDEA (National Defense Education Act) 273, 278–279, 281
- NEA (National Education Association) 271–272, 279–280, 283–284
- NESLA (New England School Library Association) 277–278
- NetLibrary 130

- Newsletter on Intellectual Freedom 90, 95  
 New York v. Ferber 1982 79  
 NIST 25  
 Non-traditional students 332  
 NVQ (National Vocational Qualifications) 405
- Objectives for Information Literacy Instruction 135  
 Obscenity 74, 76  
 OCLC 111–112  
 OECD (Organization for Economic Cooperation and Development) 398–399  
 Office for Human Research Protections (OHRP) 150  
 Office for Intellectual Freedom 90  
 Office of the National Coordinator of Health Information Technology (ONCHIT) 168  
 Office of the Secretary of the Department of Health and Human Services 168  
 Offsite storage 217  
 Online 110, 116  
 Online chat reference 124  
 Online Public Access Catalog (OPAC) 115  
 Open World Cat 117  
 Oral History 179  
 Oral History Association (OHA) 181, 190  
 Oral History Cataloging Manual 190  
 Oral history interview 187  
 Organic learner 406  
 Outcomes 390, 392–396, 399, 401–408, 414–420  
 OVID 114
- Patriot Act 382  
 PDA (Personal Digital Assistants) 156
- Performance Indicators 390, 392, 395, 408, 412, 414  
 Performance of Reference and Information Services Professionals 126  
 Perry Education Assn. v. Perry Local Educators' Assn. 1983 89  
 Persuasion 237–238  
 Pfeifer v. City of West Allis 2000 89  
 Pioneers of the Medical Device Industry in Minnesota 188  
 Platform for Change 166  
 PLoS Biology 160  
 PLoS Medicine 160  
 Policy Concerning Confidentiality of Personally Identifiable Information about 94  
 Policy on Confidentiality of Library Records Policy 94  
 Policy on Governmental Intimidation 94  
 Pope v. Illinois 1987 77  
 Pornography 76  
 Post-doctoral fellowships 346  
 Precision 8  
 President's Science Advisory Committee (PSAC) 155  
 Privacy 98  
 Privacy: An Interpretation of the Library Bill of Rights 93  
 Program Administration Model 404, 406  
 Project CERTIdoc 401  
 Public Library of Science (PLoS) 160  
 PubMed 148
- Quality  
   Assurance 389–419  
   audit 394, 396, 408, 410–411, 416  
 Questia 130  
 QuestionPoint 161

- RASD CODES 116  
Really Simple Indication (RSS) 125  
Recall 8  
Reference  
    and Adult Services Division 121  
    collections 131  
    desk 119, 303–304, 306, 313, 316  
    librarian 120  
    librarianship 107  
    service 108, 161  
    transaction 107  
Regional medical library (RML) 145  
Relatedness 10  
Relevance 4, 8  
    feedback (RF) 44  
    inferences 42  
    judges 48  
    models 22  
    Theory 18  
Reno v. American Civil Liberties Union  
    1997 82  
Research Libraries Information  
    Network (RLIN) 111  
Research/practice gap 249–250  
Restricted Access to Library Materials  
    92
- Sable communications of California,  
    Inc. v. Federal communications  
    commission 1989 83  
Safety and security 223  
Salt Lake Public Library 202–203,  
    206  
School Libraries for Today and  
    Tomorrow 280–281  
School library 73, 272  
School media programs 283–284  
Search engines 117  
Searcher 110  
Seattle Public Library 202, 204,  
    220–221  
Secondary School Library Standards 279  
Self-service user 110
- Sense-making 233  
Service Quality Model 396  
SERVQUAL 396  
Sewell Fund 167  
SilverPlatter 114  
SMART 57  
Society of American Archivists (SAA)  
    190  
Somali Community 186  
Special Committee on Civil Liberties  
    91  
Special populations 234, 239  
    historical attention to 234–235, 240  
Standards for  
    Hospital Libraries 162  
    School Library Programs 282  
Statement on Library Use of Filtering  
    Software 95  
STUMPERS-L 128  
Subject benchmarking 394, 396, 399,  
    410, 418, 420  
Subject specialists 345–346, 348–349  
Supreme Court 73, 76  
Sustainable design 205, 219–221, 225  
Systems, user-oriented 235–236,  
    238–239, 241, 249, 251
- Tasks 243  
Technology 198  
TEI (Text Encoding Initiative) 372,  
    384  
Text REtrieval Conference 25  
The Freedom to Read Policy Statement  
    94  
The Reference Assessment Manual 127  
The Universal Right to Free Expression  
    93  
Theories, representations of 248–249  
Topical relevance 31  
Topicality 51  
Toxicology and Environmental Health  
    Information Program (TEHIP)  
    155

- TOXNET (Toxicology Data Network)  
148
- Toxtown 158
- TQM (Total Quality Management)  
403, 406
- Transcription 189
- TREC 25
- Triton AIM 125
- Undergraduate libraries 210, 212, 214,  
299–318
- UNESCO (United Nations  
Educational Scientific and  
Cultural Organization)  
399–400
- Unified Medical Language System  
(UMLS) 149
- United States Postal Service v. Council  
of Greenburgh Civic Ass'ns 1981  
88
- Unobtrusive tests 125
- USA PATRIOT Act 98
- User studies 260  
communication approaches 238, 244,  
254, 257, 267–269  
contradictory research approaches 244,  
247–248, 253, 257–259, 261–265
- Users  
activity/verbing definitions 236, 243,  
253–254  
defined as special 233–244  
definitional contradictions 235–236,  
245–249, 251–255  
demographic definitions 233–236, 253  
knowledge domain definitions 235,  
241, 243  
marketing approaches to defining  
237–239, 241–242, 249  
nature vs. nurture 252–253  
relevance 32
- research 250  
shifting identities 242, 258–259  
situational/ experiential definitions  
241–244, 253  
static vs. changing 246–249,  
252–254, 256–259  
task definitions 235, 241, 244
- Validation 393–397
- Veterans Health Information Systems  
and Technology Architecture  
(VISTA) 168
- Video oral history 196
- Video recording 195
- Video Software Dealers Ass'n v. Maleng  
2004 84
- Video Software Dealers Ass'n v.  
Schwarzenegger 2005 84
- Violence in the media 83
- Web 115
- WebWISER 156
- White House Conference on School  
Libraries 292
- Wikipedia 131
- Wikiquote 132
- Wikispecies 132
- Wiktionary 132
- Wilsonline 109
- WISE (Web-based Information  
Science Education) Consortium  
358
- WISER (the Wireless Information  
System for Emergency Responders)  
156
- World Trade Organization General  
Agreement on Trade in Services  
(WTO-GATS) 389
- World Wide Web 115, 148